

## 2020/2021 EMAA Head Start Self-Assessment/Improvement Plan

In accordance with the Head Start Performance Standards 1304.51(i)(1), the East Missouri Action Agency, Head Start conducted a self-assessment of their program. Following is a summary of our key strengths and accomplishments as well as the results from our assessment.

### **Key Strengths and Accomplishments:**

Our Head Start program weathered the COVID virus this past year. Services looked a little different, virtual learning and smaller class sizes, but the top priority was delivering services to our children and families. Staff was diligent regarding the CDC guidelines and the children adapted quickly to wearing masks.

Management staff worked two days at home and two days in the office, staggering/limiting staff, but the lines of communication remained opened to all line staff. Support to our line staff was huge!

Policy Council and the Board of Directors conducted Zoom meetings to ensure services were being offered to our children and families.

This has been a very challenging year but I couldn't be more proud of staff, children, and parents for hanging in there with our program.

### **Program Governance:**

No findings

### **Management Systems:**

No finding but not as much monitoring on-site due to COVID

### **Fiscal Integrity:**

Due to less children and staff we will be seeking approval for carry-over funds this year.

### **ERSEA:**

No findings, however, we did serve less children this year due to COVID.

### **Child Health & Safety:**

- One center needed to follow-up on dental appointments.
- One center needs to update disability alert list.
- One center had several health care plans incomplete and not filed.
- One site needs to update medication logs.

### **Family & Community Engagement:**

- One center is behind in filing
- One center needs to close out referrals once they are completed.

### **Child Development & Education:**

No findings

### **CLASS:**

No findings