Comprehensive Community Needs Assessment



East Missouri Action Agency, Inc. (EMAA) 2017-2018

Released September 2017

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EMAA Overview and History

East Missouri Action Agency, Inc. (EMAA) was established in 1965 as a Community Action Agency under the Economic Opportunity Act signed into law by President Lyndon Johnson. For more than 50 years, EMAA has worked to promote initiatives and efforts that strive to end poverty and put low income neighborhoods and families on the track to self-sufficiency. Families and children in EMAA's eight county service area suffer from many hardships from joblessness to hunger that present serious hurdles in creating a thriving community. There are also a trends of underemployment, lack of decent, affordable housing, and children living in poverty in EMAA's service area. EMAA works to combat these problems its four departments. In 2016, EMAA's four departments provided the following services:

- Community Services: Provides intake, assessment, and referral for 3,873 low income persons, intervened in over 12,600 emergencies, provided heating assistance to 4,782 persons, helped clients gain over \$1.5 million in income tax refunds.
- Head Start: Provides preschool, health screening, nutritious meals, and child development to over 629 children of low income families
- Housing: Provides housing rental assistance for low income families in 12 counties totaling 2008 households and 5,034 individuals, housing also provides weatherization services, home repair services, develops low income housing, and helps low income families achieve home ownership
- Women's Wellness: Provided reproductive care that includes HIV tests and cancer screening(s) to 1,307 women

Counties Served

Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, and Washington. Housing provided Section 8 Vouchers to Stoddard, Mississippi, Dunklin, and Pemiscot in the Bootheel.

EMAA Mission

The East Missouri Action Agency will act as a catalyst within the community to empower economically disadvantaged individuals and families to reach the highest possible level of success.

EMAA Vision

A healthy community of empowered individuals and families.

EAST MISSOURI ACTION AGENCY, INCORPORATED BOARD OF DIRECTORS FOR YEAR 2016-2017

BOLLINGER COUNTY

Sonya Fulton

Elected 2/2016 204 High Street Ste. 2 Marble Hill, MO 63764 Res: 573-866-2688 Office: 573-238-1900 Program Committee

Chester Hayes – Executive Committee 603 Broadway Marble Hill, MO 63764 Res: 573-837-8397 Personnel/EO Committee – Low Income Rep Elected 10/2013

Joel E. "Jes" Stafford RR5 Box 2100 Patton, MO 63662 Res: 573-866-2838 Cell: 806-337-0129 Finance Committee – Private Sector

CAPE GIRARDEAU COUNTY

Diane Diebold - Vice Chairperson/Executive Committee

County Collector Elected – 2/2009 #1 Barton Square Jackson, MO 63755 Res: 243-7552 Bus: 243-4476 Personnel/EO (Chairperson) – Public Official Fiscal Expertise

Tina McMahon – Elected 10/2016 1301 N Kingshighway Cape Girardeau, MO 63703 Phone: 225-4918/290-0026 Committee – Low-Income Rep.

Donald Hester - Elected – 1/2012 1035 County Road 251 Chaffee, MO 63740 Res: 794-2047, Cell: 837-7441 Finance Committee – Private Sector Craftsman Independent Union

IRON COUNTY

Brian Parker Elected- 11/2014 102 East Russell St. Ironton, MO 63650 Res: 573-546-2333 Office: 573-546-7819 Finance committee- Public Sector

Tammy Politte 203 Ozark Street Ironton, MO 63650 Cell: 573-482-4073 Personnel/EO Committee – Low-Income Rep Elected 10/2011

Tami White – Executive Committee 420 South Washington St Farmington, MO 63640 Cell: 573-701-5812 Personnel/EO Committee – Private Sector

MADISON COUNTY

Jim Thompson, - Executive Committee

Associate Commissioner 1565 Madison 401 Elected – 1/2013 Fredericktown, MO 63645 Work: 783-2176/ Cell: 783-0174 Personnel/EO Committee– Public Official

Vicky Brewington - Elected 04/2015 200 Lockwood St. Apt 314 Phone: 573-944-6688 Fredericktown, MO 63645 Personnel/EO Program Committee – Low-Income Rep.

Denis Moore, **Chairperson/Executive Comm.** 505 Buford Boulevard Elected 10/1998 Fredericktown, MO 63645 Res: 783-7409 Cell: 573-330-0740 Finance Committee-Private Sector Fredericktown School District

PERRY COUNTY

Carl Leuckel, Presiding Commissioner 321 N. Main Street – Elected 4/2013 Perryville, MO 63775 Res: 547-8893, Work: 547-4242 Personnel/EO Committee – Public Sector

John Edwards 1608 West St Joesph, Apt B3 - Elected – 10/2013 63775 Res: 271-7106, Cell – 768-5813 Finance Committee – Low-Income Rep.

Zachary Rozier 812 Gray Street Perryville, MO 63775 Res: 573-768-1161 Work: 573-547-4533 Program Committee

ST. FRANCOIS COUNTY

Patrick Mullins, County Commissioner Courthouse Annex Date Elected – 1/2009 6850 Hillsboro Road Bonne Terre, MO 63628 Res: 431-8597 Bus: 756-3623 ext. 6 Program Committee - Public Official Cell: 573-631-9301** pmullins@sfcgov.org

Leantha Strickland 402 N. Carlton Farmington, MO 63640 Res: 573-218-9753 Cell: 618-504-0763** Finance Committee - Low-Income Rep. Iatoniastrickland@gmail.com **STE. GENEVIEVE COUNTY**

Juile Bova 1504 Stony Brook Trail – Elected 3/2017 Ste. Genevieve, MO 63670 Cell: 573-880-6177 dnjbova07@att.net

Gidget Gibson 7260 Ditch Rd. – Elected 3/2017 Perryville, MO Bloomsdale, MO 63627 573-430-2510

Bernice Noble 8417 State Route C Ste. Genevieve, MO 63670 Res: 573-535-6380 Work: 573-883-3358 Program Committee – Private Sector

WASHINGTON COUNTY

Doug Short, District I Commissioner 16863 Kingston Road Potosi, MO 63664 Cell: 573-747-7257** Finance Committee – Public Official Washington County Commissioner eaglecabinetco@centurytel.net

Linda Woods – Elected 10/2016 10022 Fairhaven Mineral Point MO 63660 Phone: 573-438-8770 Program committee – Low-Income Rep.

Tammy Durbin, Board Secretary/Executive Committee115 Sunset Court - Elected - 10/200310033Farmington, MO63640PotoRes: 431-2846 cell: 573-701-2574ProgrPersonnel/EO Committee - Private SectorHeadCounty Community PartnershipFourthead

ee Jennifer Marler – Elected 2/2016 10033 Inglewood Potosi, MO 63664 Program Committee Head Start Policy Council Liaison St. Francois

HEAD START POLICY COUNCIL REPRESENTATIVE TO EMAA BOARD OF DIRECTORS:

Tammy Durbin c/o: St. Francois County Community Partnership 115 Sunset Court Farmington, MO 63640 Res: 431-2846

*Head Start Policy Council Liaison Jennifer Marler 10033 Inglewood Potosi, MO 63664 *APC Liaison is 8th member of Private Sector

Note: Public Sector – No End Date ** Texting acceptable.

EMAA HEAD START POLICY COUNCIL MEMBERS 2016-2017

Bollinger County

Konstantinos (Kosta) Demopoulos Rt. 1 Box 152 Marble Hill, MO 63764 573-208-0847 *Parent Representative*

Community Representative

Cape Girardeau County

Lakendra Purdiman 2850 Whitner B-2 Cape Girardeau, MO 63701 573-587-5097 *Parent Representative*

Valerie Rutherford 1436 Cousin St. Cape Girardeau, MO 63703 573-579-3953 *Parent Representative*

Felice Roberson 822 South Sprigg Cape Girardeau, MO 63703 573-270-9903 *Community Representative*

Iron County

Melissa Moser 205 E Wayne Ironton, MO 63650 573-315-8686 *Parent Representative*

Cora Harr 310 East Dent Ironton, MO 63650 573-747-9136

Madison County

Donna Finch 400 Burris Fredericktown, MO 63645 573-944-8033 *Parent Representative*

Community Representative

Ruth Ann Skaggs 1058 Madison 9419 Fredericktown, MO 63645 573-783-4085 *Community Representative*

Perry County

Jessica Adams 1020 Crestview Lane Perryville, MO 63775 573-366-4502 Parent Representative

Bonnie Welker PAT – Perry Co School District #32 326 College Street Perryville, MO 63775 573-768-0895 *Community Representative*

St Francois County

Kathleen Bergner 561 Huntley Ct. Farmington, MO 63640 573-701-4763 *Parent Representative*

Amanda Hampton 214 Adams St Park Hills, MO 63601 573-915-6356 Parent Representative

St Francois County (cont)

Sarah Thurman 714 W Main Park Hills, MO 63601 573-431-2616 ext. 1112 (573-701-7897) *Community Representative*

Ste. Genevieve

Elaine Otte 11874 Sawmill Rd Ste. Genevieve, MO 63670 573-570-2939 Parent Representative

Barb Sherry 15534 State Rt. B Ste. Genevieve, MO 63670 573-883-2073 *Community Representative*

Washington County

Bobbie West 10284 State Highway BB Caledonia, MO 63631 573-438-2779 *Parent Representative*

Parent Representative

Jennifer Marler 10033 Inglewood Potosi, MO 63664 436-4215/854-3755 *Community Representative*

Liaison for Board

Tammy Durbin 115 Sunset Court Farmington, MO 63640 573-701-2574

Introduction, Overview, Methodology of CNA Process

The Comprehensive Community Needs Assessment (CNA) presents an overview of and analysis of East Missouri Action Agency's (EMAA) primary service area. The area consists of Bollinger, Cape Girardeau, Iron, Madison, Perry, St. Francois, Ste. Genevieve, and Washington Counties in Southeast Missouri. EMAA is made up of four departments:

- Community Services
- Head Start
- Housing
- Women's Wellness

These departments use the assembled information to target areas of work that will bear the largest returns in reducing poverty.

The data and information gathered to produce the CNA was taken from three separate sources: the community needs assessment survey, statistical and demographic data, and opinions from community meetings held in each of EMAA's eight counties. The three pronged approach allows all pertinent forms of input to be allowed in the CNA, and allows staff and the board of directors to efficiently complete the CNA.

The community needs assessment survey was distributed in all eight counties in joint effort by all agency departments. 1043 persons responded to this survey. The respondents were both clients of EMAA, those using agency programs, and community partners such as business owners, non-profit workers, government officials, and citizens. The survey asked eleven question covering the eight condition of poverty: use of income, employment, education, housing, nutrition, emergencies, healthcare, and daycare. Each person responded to the survey by ranking their choices in first, second, and third. This information gives EMAA a qualified sample size of what the most pressing issues facing the populations of the represented area.

The statistical and demographic data was collected using a tool from the Missouri Association for Community website called the Community Needs Assessment Toolkit. Data generated by this tool is as current as possible, and all sources are credited within the generated report. The data is used to view specific points regarding each county, for example, poverty rate or number of daycares per county. Also, information from the Toolkit will allow EMAA to capture what is truly happening in an area. For example, if survey information states youth are not encouraged to stay in school, but the generated data show a low dropout rate, then staff can say the survey data may be skewed. When coupling this data with the other information, it provides a statistical backbone that needs no interpretation; these numbers and graphs work against inaccuracies in opinion poling, and meeting forums.

Community meetings allowed community members to couple the survey information and generated data with their own experiences, and knowledge of their county. The facts, opinions, anecdotes, and reflections on the presented material by these forums give EMAA the final piece before analysis and compilation of the CNA. The forums are a mixture of people from the entire community. The diverse outlook on a plethora of life and community work and experience provide a nuanced view of how EMAA can focus on fighting poverty in Southeast Missouri.

EMAA Analysis

The entirety of the gathered information, surveys, CNA Toolkit data (secondary data), and meeting minutes were presented to top EMAA staff. There were nine participants present representing four of the five agency departments; the head of the accounting department was unable to attend. The president of the EMAA Board of Directors was invited, but declined as he was otherwise scheduled for the day. The group and the meeting facilitator reviewed the process of the Community Needs Assessment and the goals it entails. The group also reviewed the details of the analysis process. First, the group studied the CNA Toolkit data, second the meeting minutes and top answers were reviewed, and finally these two pieces of information were mixed with the survey data gathered from EMAA's clients and community partners. The end goal was to decipher if the Toolkit data and meeting minutes supported what the survey information stated and if the issues presented were what EMAA's top staff felt were major problems facing our communities.

Condition 1: Use of Income- It was determined that all three top survey choices were fully supported by the secondary data and meeting reports. EMAA can and is making an impact by supporting low income families through resource referrals, and income supplements.

Condition 2: Employment- It was determined that all three top survey choices were fully supported by the secondary data and meeting reports. Although, it was agreed upon that on survey choice "Have disability or cannot work due to caring for a disabled person," was softly supported in the data. With that said, if EMAA's clients stated this via the survey then there must be validity to the statement. EMAA can and is making impacts by referring low income clients to organizations that aid in finding employment or expanding career skills. Also, EMAA has a separate entity within the organization, Southeast Economic Development Fund (SEED\$), that strives to help businesses start up and expand in low income census tracts. SEED\$ strives to aid business growth and job growth. It was stated in multiple counties both business development and jobs, or a lack thereof, are barriers to those living in poverty.

Condition 3: Housing It was determined that all three top survey choices were supported by the secondary data and the meeting minutes. EMAA is already making positive impacts regarding housing issues through the Section 8 programs, weatherization services, utility assistance, and housing development. It was reported during the analysis meeting, and backed by meeting minutes, there is a growing homeless issue in EMAA's service area. This is a trend that EMAA staff should closely follow.

Condition 4: Education It was determined that all three top survey choices were supported by the secondary data and the meeting minutes. EMAA is making positive impact in this regard through its Head Start program. Also, the agency refers clients to other programs that aid in going to school. The agency also has a scholarship available for children of EMAA employees. Finally, EMAA provides space for GED services and testing.

Daycare was discussed within the education section. It was stated by clients that daycare is too costly and sometimes unobtainable. The larger group gathered for the analysis agreed with this and though it was fully backed up by data and meeting minutes.

Condition 5: Nutrition It was determined that all three top survey choices were supported by the secondary data and the meeting minutes. EMAA is making positive impacts in this regard through its Head Start

program. Head Start serves healthy meals to children each day during their session. EMAA is making other impacts regarding nutrition through the Summer Food Program, food pantry referrals, Emergency Food and Shelter dollars, all purveyed through the Community Services Department. The strength of the agency's partnership with several food pantries around the area are of a great benefit to EMAA's clients and the larger community.

Condition 6: Healthcare: It was determined that all three top survey choices were supported by the secondary data and the meeting minutes. EMAA can make impacts on healthcare through the Affordable Care Act Navigators, the Women's Wellness Department, and Head Start health screenings. EMAA also may partner with qualified healthcare providers, through referrals, to insure that clients are able to get their healthcare needs met.

Condition 7: Emergencies: It was determined that all three top survey choices were supported by the secondary data and the meeting minutes. EMAA handles emergencies through the outreach offices on a very regular and sometimes daily basis. These emergencies come in a wide range and are handled in a variety of manners in each different county.

Condition 8: Transportation: It was determined that the survey choices were not supported by the secondary data or the meeting minutes. The survey reported that most of the respondents travel via their own mode of transportation. The meeting minutes stated that there is a real need for increased transportation mediums and aid in getting vehicles road worthy. The analysis group felt these needs are real for many of the persons whom access EMAA's services.



Missouri Community Action Network (CAN) Community Needs Assessment Online Tool

Report Area

Bollinger County, MO; Cape Girardeau County, MO; Iron County, MO; Madison County, MO; Perry County, MO; St. Francois County, MO; Ste. Genevieve County, MO; Washington County, MO

Data Category

Population Profile | Employment | Education | Housing | Income | Nutrition | Health Care

Population Profile

Data Indicators		
 Population Change Age and Gender Demographics Race Demographics Households Families 	 Poverty Rate Change Child Poverty Rate (ACS) Ages O-5 Seniors in Poverty Households in Poverty Juvenile Court Referrals 	 Violent Crime Property Crime Veterans, Age and Gender Demographics Population Geographic Mobility

Poverty

Domestic Violence

Population Change

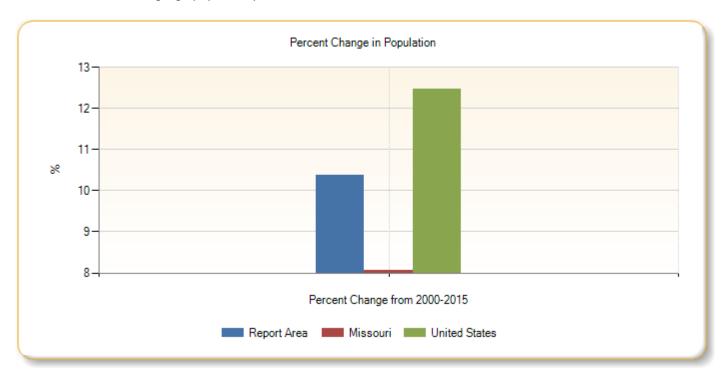
Population change within the report area from 2000-2015 is shown below. During the fourteen-year period, total population estimates for the report area grew by 10.38 percent, increasing from 218,178 persons in 2000 to 240,833 persons in 2015.

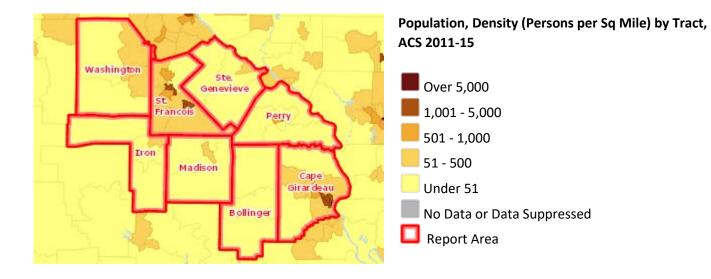
					Percent Change in
Report Area	Total Population, 2015 ACS	Total Population, 2000 Census	Population Change from 2000-2015 Census/ACS	Percent Change from 2000-2015 Census/ACS	Population
Report Area	240,833	218,178	22,655	10.38%	
Bollinger County, MO	12,356	12,029	327	2.72%	-20 60%

Cape Girardeau County, MO	77,606	68,693	8,913	12.98%
Iron County, MO	10,322	10,697	-375	-3.51%
Madison County, MO	12,401	11,800	601	5.09%
Perry County, MO	19,100	18,132	968	5.34%
Ste. Genevieve County, MO	17,990	17,842	148	0.83%
St. Francois County, MO	66,010	55,641	10,369	18.64%
Washington County, MO	25,048	23,344	1,704	7.3%
Missouri	6,045,448	5,595,211	450,237	8.05%
United States	316,515,021	281,421,906	35,093,115	12.47%

Report Area (10.38%) Missouri (8.05%) United States (12.47%)

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County

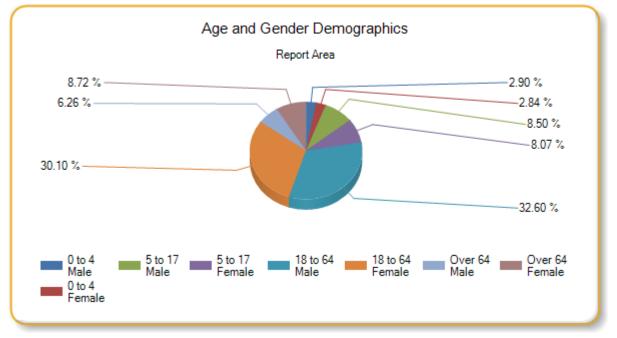




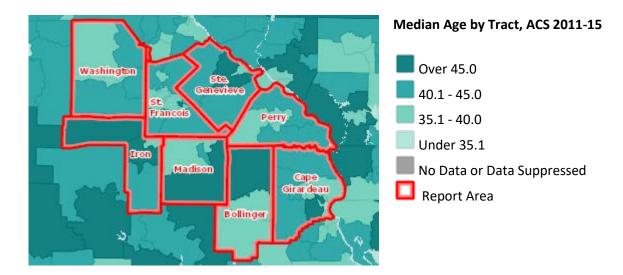
Age and Gender Demographics

Population by gender within the report area is shown below. According to ACS 2011-2015 5 year population estimates for the report area, the female population comprised 49.73% of the report area, while the male population represented 50.27%.

Report Area	0 to 4 Male	0 to 4 Female	5 to 17 Male	5 to 17 Female	18 to 64 Male	18 to 64 Female	Over 64 Male	Over 64 Female
Report Area	6,939	6,792	20,321	19,279	77,913	71,920	14,970	20,840
Bollinger County, MO	393	346	1,025	969	3,717	3,751	932	1,106
Cape Girardeau County, MO	2,269	2,289	6,266	5,942	23,967	25,132	4,372	6,674
Iron County, MO	288	298	867	827	3,106	3,070	753	1,022
Madison County, MO	360	392	1,189	1,041	3,455	3,634	931	1,266
Perry County, MO	597	526	1,866	1,732	5,690	5,597	1,213	1,747
Ste. Genevieve County, MO	478	467	1,602	1,497	5,595	5,348	1,214	1,606
St. Francois County, MO	1,787	1,772	5,274	5,144	24,215	18,017	3,901	5,491
Washington County, MO	767	702	2,232	2,127	8,168	7,371	1,654	1,928
Missouri	192,851	183,921	524,308	499,599	1,852,211	1,887,957	354,302	509,968
United States	10,175,713	9,736,305	27,479,063	26,292,744	98,539,826	99,675,893	17,538,907	25,075,799



Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County

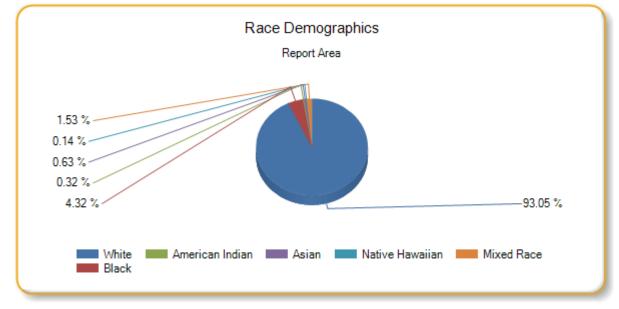


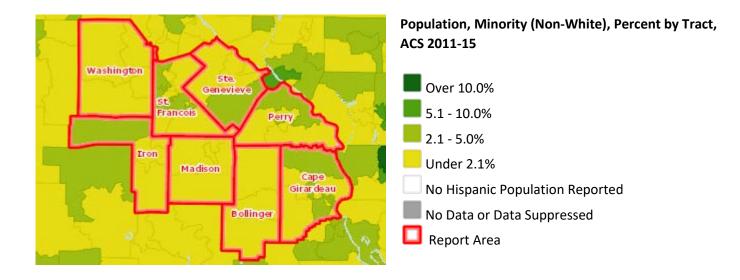
Race Demographics

Population by gender within the report area is shown below. According to ACS 2011-2015 5 year population estimates, the white population comprised 93.05% of the report area, black population represented 4.32%, and other races combined were 2.62%. Persons identifying themselves as mixed race made up 1.53% of the population.

Report Area	White Total	Black Total	American Indian Total	Asian Total	Native Hawaiian Total	Mixed Race Total
Report Area	223,480	10,385	763	1,520	348	3,669
Bollinger County, MO	12,088	30	12	84	0	142
Cape Girardeau County, MO	68,536	5,934	237	1,019	8	1,519
Iron County, MO	9,811	269	65	0	10	140
Madison County, MO	11,849	222	32	59	19	220
Perry County, MO	18,587	151	52	68	0	203
Ste. Genevieve County, MO	17,382	130	14	7	300	155
St. Francois County, MO	61,477	3,158	189	254	0	690
Washington County, MO	23,750	491	162	29	11	600
Missouri	4,995,527	697,022	24,951	106,537	6,161	147,645
United States	232,943,055	39,908,095	2,569,170	16,235,305	546,255	9,447,883

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



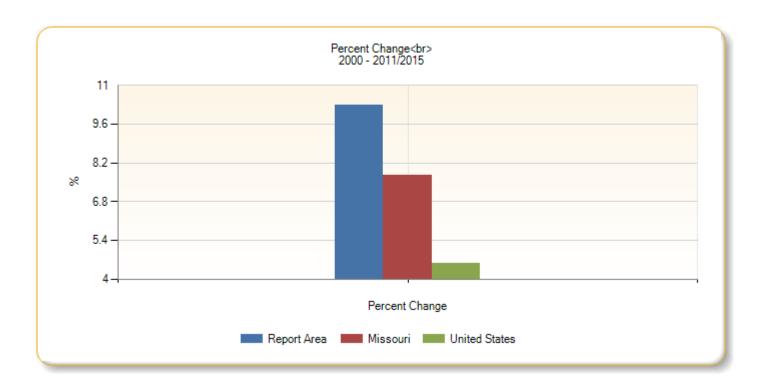


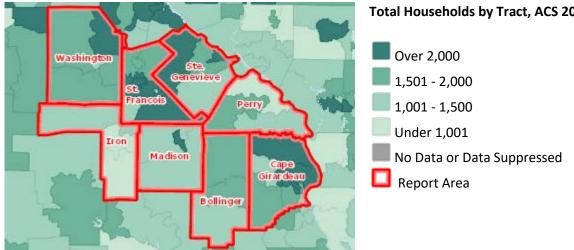
<u>Households</u>

The change in number of households within the report area from 2000 to 2011/2015 is shown below. Total households for the report area increased by 8541, or 10.27% in those counties reported in the 2015 American Community Survey 5-year data. This compares to a statewide increase of 7.75%.

					Percent Change
Report Area	Total Households (2000)	Total Households (2015)	Change in Households	Percent Change	2000 - 2011/2015
Report Area	83,153	91,694	8,541	10.27%	
Bollinger County, MO	4,576	4,753	177	3.87%	0 50%
Cape Girardeau County, MO	26,980	29,795	2,815	10.43%	Report Area (10.27%) Missouri (7.75%) United States (4.55%)
Iron County, MO	4,197	4,046	-151	-3.60%	
Madison County, MO	4,711	4,650	-61	-1.29%	
Perry County, MO	6,904	7,395	491	7.11%	
Ste. Genevieve County, MO	6,586	7,137	551	8.37%	
St. Francois County, MO	20,793	24,936	4,143	19.92%	
Washington County, MO	8,406	8,982	576	6.85%	
Missouri	2,194,594	2,364,688	170,094	7.75%	
United States	105,480,101	110,281,665	4,801,564	4.55%	

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County





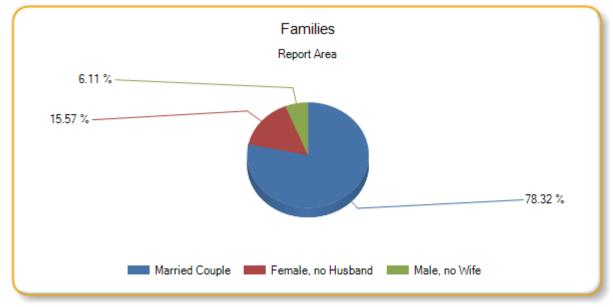
Total Households by Tract, ACS 2011-15

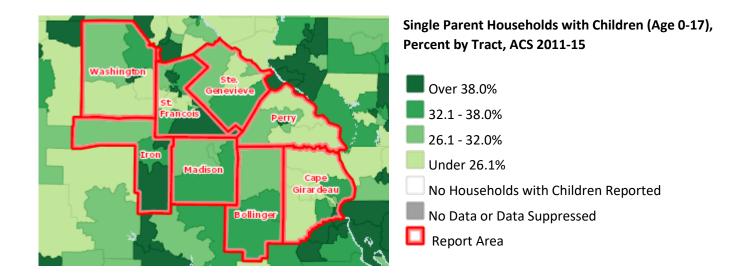
Families

The American Community Survey (ACS) estimated there were 61,170 families in the report area in 2015. Married couple families comprised 78.32% of the total number. Families headed by men without wives comprised 6.11% of the total, while women without husbands headed 15.57% of families.

Report Area	Total Number of Families	Married Couple	Female, no Husband	Male, no Wife
Report Area	61,170	47,906	9,526	3,738
Bollinger County, MO	3,359	2,619	558	182
Cape Girardeau County, MO	18,991	15,027	2,895	1,069
Iron County, MO	2,723	2,032	483	208
Madison County, MO	3,266	2,648	489	129
Perry County, MO	5,366	4,354	749	263
Ste. Genevieve County, MO	5,047	4,062	549	436
St. Francois County, MO	16,091	12,319	2,732	1,040
Washington County, MO	6,327	4,845	1,071	411
Missouri	1,530,006	1,141,310	286,738	101,958
United States	77,260,546	56,478,631	15,169,183	5,612,732

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



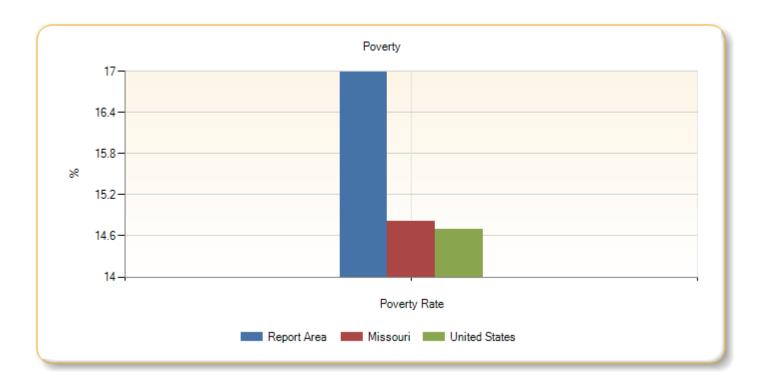


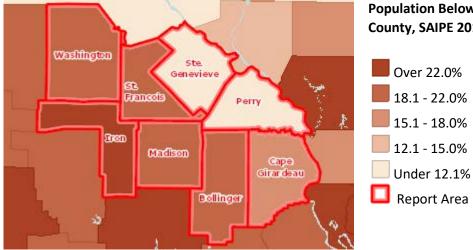
Poverty

2015 poverty estimates show a total of 38,779 persons living below the poverty level in the report area. Poverty information is at 100% of the federal poverty income guidelines

							All Ages
Report Area	All Ages No of Persons	All Ages Poverty Rate	Age 0-17 No of Persons	Age 0- 17 Poverty Rate	Age 5-17 No of Persons	Age 5- 17 Poverty Rate	Poverty Rate
Report Area	38,779	16.99%	12,146	22.77%	8,052	20.33%	0 50
Bollinger County, MO	2,205	18.3%	719	27%	500	25.8%	Report Area (16.999
Cape Girardeau County, MO	12,257	16.4%	3,210	19.4%	1,960	16.2%	Missouri (14.81%) United States (14.76
Iron County, MO	2,255	22.9%	729	34.4%	488	31.8%	
Madison County, MO	2,349	19.3%	806	29.6%	552	27.2%	
Perry County, MO	2,088	11.1%	702	15.7%	478	14.2%	
Ste. Genevieve County, MO	1,914	10.9%	654	16.6%	437	15.3%	
St. Francois County, MO	10,837	18.2%	3,522	25.4%	2,401	23.3%	
Washington County, MO	4,874	20.7%	1,804	32.6%	1,236	30.2%	
Missouri	1,751,404	14.81%	555,371	19.83%	374,632	18.29%	
United States	46,153,077	14.70%	15,000,273	20.36%	10,245,028	19.05%	

Data Source: US Census Bureau, Small Area Income Poverty Estimates. 2015. Source geography: County





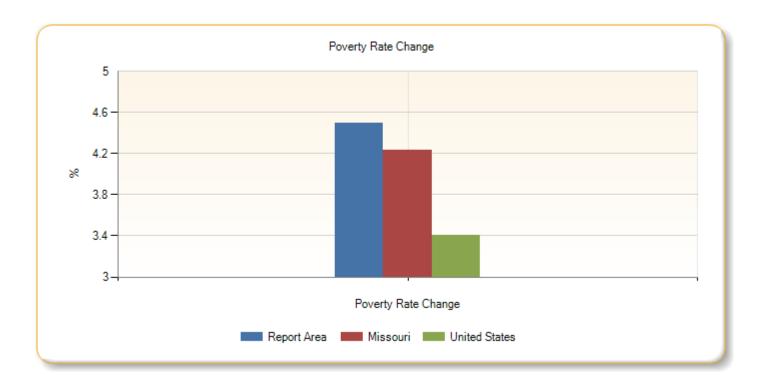
Population Below the Poverty Level, Percent by County, SAIPE 2015

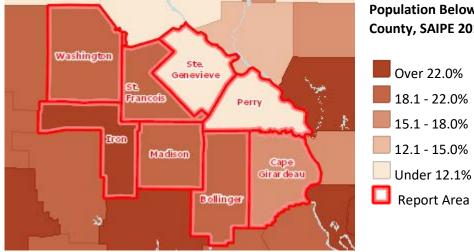
Poverty Rate Change

Poverty rate change in the report area from 2000 to 2015 is shown below. According to the U.S. Census, the poverty rate for the area increased by 4.5%, compared to a national increase of 3.4%.

2000 2000 2015 2015 2000-2015 Report Area 26,333 12.49% 38,779 16.99% 4.5% Bollinger County, MO 1,679 13.8% 2,205 18.3% 4.5% Cape Girardeau County, MO 6,452 9.7% 12,257 16.4% 6.7% Report Area (Ample Ample Am							Change in Poverty
Bollinger County, MO 1,679 13.8% 2,205 18.3% 4.5% Cape Girardeau County, MO 6,452 9.7% 12,257 16.4% 6.7% Iron County, MO 1,783 17.3% 2,255 22.9% 5.6% Madison County, MO 1,798 15.5% 2,349 19.3% 3.8% Perry County, MO 1,495 8.4% 2,088 11.1% 2.7% Ste. Genevieve County, MO 1,458 8.2% 1,914 10.9% 2.7% St. Francois County, MO 1,328 14% 10,837 18.2% 4.2% Washington County, MO 4,340 19.4% 4,874 20.7% 1.3%	Report Area	Poverty	Rate	Poverty	Rate	Poverty Rate	2000-2015
Bollinger County, MO 1,679 13.8% 2,205 18.3% 4.5% Cape Girardeau County, MO 6,452 9.7% 12,257 16.4% 6.7% Missouri (4.23 United States II Iron County, MO 1,783 17.3% 2,255 22.9% 5.6% Madison County, MO 1,798 15.5% 2,349 19.3% 3.8% Perry County, MO 1,495 8.4% 2,088 11.1% 2.7% Ste. Genevieve County, MO 1,458 8.2% 1,914 10.9% 2.7% St. Francois County, MO 1,340 19.4% 4,874 20.7% 1.3% Washington County, MO 1,162,419 10.58% 1,751,404 14.81% 4.23%	Report Area	26,333	12.49%	38,779	16.99%	4.5%	
Cape Girardeau County, MO 6,452 9.7% 12,257 16.4% 6.7% Missouri (4.23) Iron County, MO 1,783 17.3% 2,255 22.9% 5.6% Madison County, MO 1,798 15.5% 2,349 19.3% 3.8% Perry County, MO 1,495 8.4% 2,088 11.1% 2.7% Ste. Genevieve County, MO 1,458 8.2% 1,914 10.9% 2.7% St. Francois County, MO 7,328 14% 10,837 18.2% 4.2% Washington County, MO 4,340 19.4% 4,874 20.7% 1.3% Missouri 1,162,419 10.58% 1,751,404 14.81% 4.23%	Bollinger County, MO	1,679	13.8%	2,205	18.3%	4.5%	0
Iron County, MO1,78317.3%2,25522.9%5.6%Madison County, MO1,79815.5%2,34919.3%3.8%Perry County, MO1,4958.4%2,08811.1%2.7%Ste. Genevieve County, MO1,4588.2%1,91410.9%2.7%St. Francois County, MO7,32814%10,83718.2%4.2%Washington County, MO4,34019.4%4,87420.7%1.3%Missouri1,162,41910.58%1,751,40414.81%4.23%	Cape Girardeau County, MO	6,452	9.7%	12,257	16.4%	6.7%	Report Area (4 Missouri (4.23)
MO 1,798 15.5% 2,349 19.3% 3.8% Perry County, MO 1,495 8.4% 2,088 11.1% 2.7% Ste. Genevieve County, MO 1,458 8.2% 1,914 10.9% 2.7% St. Francois County, MO 7,328 14% 10,837 18.2% 4.2% Washington County, MO 4,340 19.4% 4,874 20.7% 1.3% Missouri 1,162,419 10.58% 1,751,404 14.81% 4.23%	Iron County, MO	1,783	17.3%	2,255	22.9%	5.6%	onited States (
MO 1,495 8.4% 2,088 11.1% 2.7% Ste. Genevieve County, MO 1,458 8.2% 1,914 10.9% 2.7% St. Francois County, MO 7,328 14% 10,837 18.2% 4.2% Washington County, MO 4,340 19.4% 4,874 20.7% 1.3% Missouri 1,162,419 10.58% 1,751,404 14.81% 4.23%	Madison County, MO	1,798	15.5%	2,349	19.3%	3.8%	
County, MO1,4588.2%1,91410.9%2.7%St. Francois County, MO7,32814%10,83718.2%4.2%Washington County, MO4,34019.4%4,87420.7%1.3%Missouri1,162,41910.58%1,751,40414.81%4.23%	Perry County, MO	1,495	8.4%	2,088	11.1%	2.7%	
County, MO7,32814%10,83718.2%4.2%Washington County, MO4,34019.4%4,87420.7%1.3%Missouri1,162,41910.58%1,751,40414.81%4.23%	Ste. Genevieve County, MO	1,458	8.2%	1,914	10.9%	2.7%	
County, MO 4,340 19.4% 4,874 20.7% 1.3% Missouri 1,162,419 10.58% 1,751,404 14.81% 4.23%	St. Francois County, MO	7,328	14%	10,837	18.2%	4.2%	
	Washington County, MO	4,340	19.4%	4,874	20.7%	1.3%	
United States 31,581,086 11.3% 46,153,077 14.7% 3.4%	Missouri	1,162,419	10.58%	1,751,404	14.81%	4.23%	
	United States	31,581,086	11.3%	46,153,077	14.7%	3.4%	

Data Source: US Census Bureau, Small Area Income Poverty Estimates. 2015. Source geography: county



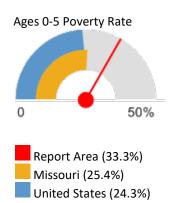


Population Below the Poverty Level, Percent by County, SAIPE 2015

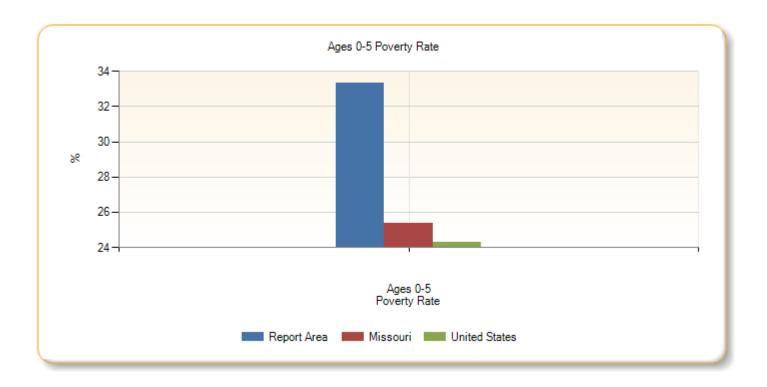
Child Poverty Rate (ACS) Ages 0-5

Population and poverty estimates for children age 0-5 are shown for the report area. According to the American Community Survey 5 year data, an average of 33.3% percent of children lived in a state of poverty during the survey calendar year. The poverty rate for children living in the report area is greater than the national average of 24.3 percent.

Report Area	Ages 0-5 Total Population	Ages 0-5 In Poverty	Ages 0-5 Poverty Rate
Report Area	16,656	5,549	33.3%
Bollinger County, MO	858	209	24.4%
Cape Girardeau County, MO	5,454	1,892	34.7%
Iron County, MO	653	332	50.8%
Madison County, MO	938	218	23.2%
Perry County, MO	1,337	269	20.1%
Ste. Genevieve County, MO	1,243	333	26.8%
St. Francois County, MO	4,469	1,568	35.1%
Washington County, MO	1,704	728	42.7%
Missouri	446,091	113,339	25.4%
United States	23,620,492	5,748,795	24.3%



Data Source: US Census Bureau, American Community Survey. Source geography: county

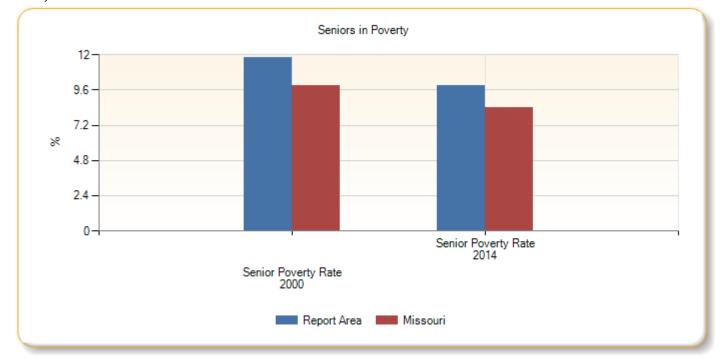


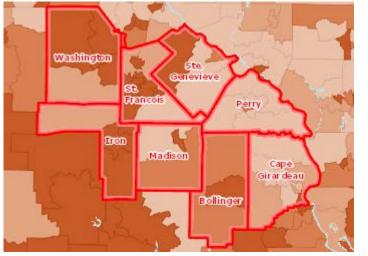
Seniors in Poverty

Poverty rates for seniors, including data for all counties from the 2000 Census as of April 1, 2000, and data from the American Community Survey as average values for the 2011 to 2015 period are shown in below.

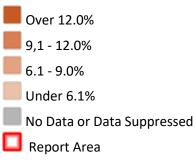
Report Area	Seniors in Poverty 2000	Senior Poverty Rate 2000	Seniors in Poverty 2015	Senior Poverty Rate 2015
Report Area	3,441	11.82%	3,520	9.90%
Bollinger County, MO	298	17.4%	306	11.53%
Cape Girardeau County, MO	862	10.1%	971	7.13%
Iron County, MO	211	13.2%	157	6.85%
Madison County, MO	317	16.2%	344	15.37%
Perry County, MO	344	13.2%	197	10.96%
Ste. Genevieve County, MO	194	7.9%	279	10.98%
St. Francois County, MO	883	11.5%	914	8.21%
Washington County, MO	332	12.9%	352	7%
Missouri	70,476	9.9%	77,136	8.42%

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County





Households with Seniors Receiving SNAP, Percent by Tract, ACS 2011-15

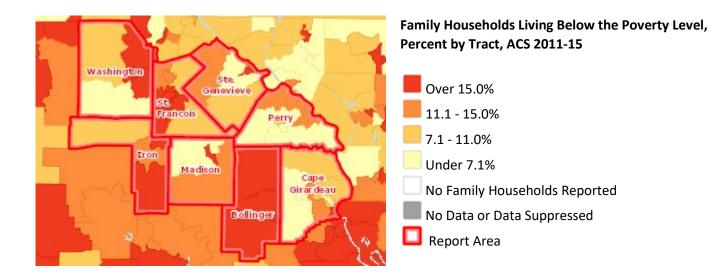


Households in Poverty

The table below shows the number and percentage of households in poverty in the report area. In 2015, it is estimated that there were 15,812 households, or 17.24 percent, living in poverty within the report area, compared to a statewide average of 14.91 percent.

							Percent
Report Area	Total Household s 2000	Household s in Poverty 2000	Percent Household s in Poverty 2000	Total Household s 2015	Household s in Poverty 2015	Percent Household s in Poverty 2015	Households in Poverty 2015
Report Area	83,235	11,838	14.22%	91,694	15,812	17.24%	0 50%
Bollinger County, MO	4,589	727	15.84%	4,753	1,027	21.61%	Report Area (17.24%) Missouri (14.91%)
Cape Girardeau County, MO	27,031	3,370	12.47%	29,795	5,001	16.78%	
lron County, MO	4,209	786	18.67%	4,046	877	21.68%	
Madison County, MO	4,711	855	18.15%	4,650	899	19.33%	
Perry County, MO	6,929	761	10.98%	7,395	663	8.97%	
Ste. Genevieve County, MO	6,602	492	7.45%	7,137	977	13.69%	
St. Francois County, MO	20,788	3,094	14.88%	24,936	4,579	18.36%	
Washingto n County, MO	8,376	1,753	20.93%	8,982	1,789	19.92%	
Missouri	2,197,214	258,419	11.76%	2,364,688	352,540	14.91%	

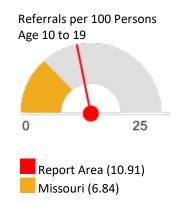
Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County



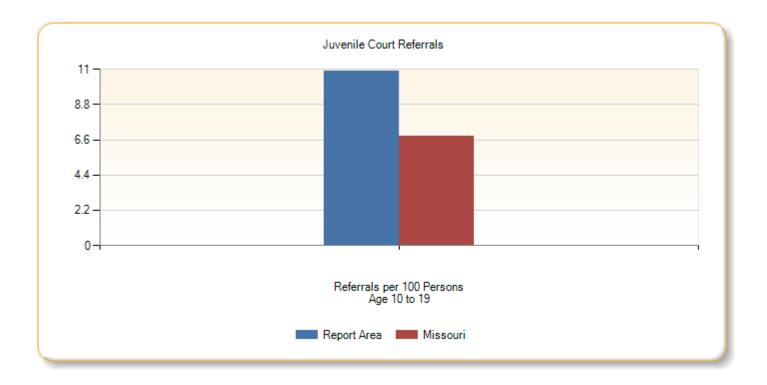
Juvenile Court Referrals

The number of juvenile court referrals in 2015 within the report area is shown below, in addition to the number of referrals per 100 persons age 10 to 19. The rate for the report area was 10.91 which was higher than the statewide rate of 6.84.

Report Area	Number of Referrals	Referrals per 100 Persons Age 10 to 19
Report Area	3,316	10.91
Bollinger County, MO	274	17.49
Cape Girardeau County, MO	1,109	10.85
Iron County, MO	251	18.47
Madison County, MO	251	16.35
Perry County, MO	256	9.55
Ste. Genevieve County, MO	180	8.14
St. Francois County, MO	694	9.26
Washington County, MO	301	9.07
Missouri	54,304	6.84



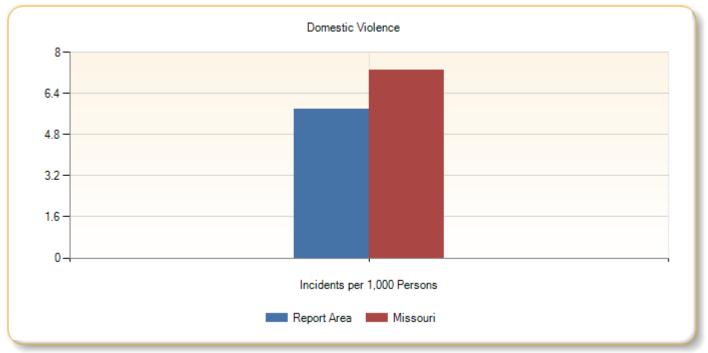
Data Source: US Census Bureau, American Community Survey. Office of State Courts Administrator (OSCA). Source geography: County



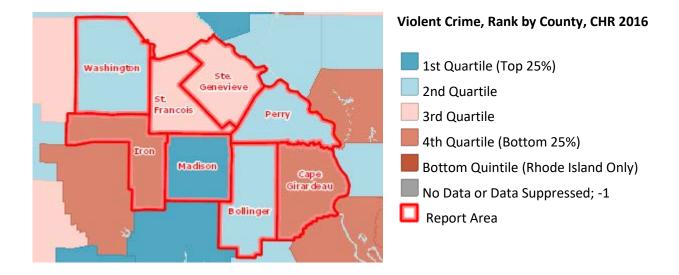
Domestic Violence

Reported incidents of domestic violence within the report area are shown in the table. According to the Missouri State Highway Patrol's Uniform Crime Reporting Program, a total of 1,395 incidents were reported in 2016.

Report Area	Spouses	Former Spouses	With Children in Common	Related by Blood	Related by Marriage	Not Married, Residing Together	Not Married, Formerly Residing Together	Total Number of Reported Incidents	Incidents per 1,000 Persons
Report Area	297	39	126	310	34	343	46	1,395	5.79
Bollinger County, MO	30	9	3	16	5	12	6	104	8.42
Cape Girardeau County, MO	83	11	69	109	14	129	14	546	7.04
Iron County, MO	11	2	4	7	1	4	0	30	2.91
Madison County, MO	19	1	17	29	5	19	3	102	8.23
Perry County, MO	16	0	11	39	1	42	2	123	6.44
Ste. Genevieve County, MO	22	2	8	20	1	28	2	95	5.28
St. Francois County, MO	88	13	14	54	4	89	18	294	4.45
Washington County, MO	28	1	0	36	3	20	1	101	4.03
Missouri	7,261	893	5,057	8,646	1,161	9,026	1,508	44,263	7.32



Data Source: US Census Bureau, American Community Survey. Missouri State Highway Patrol. 2016. Source geography: County

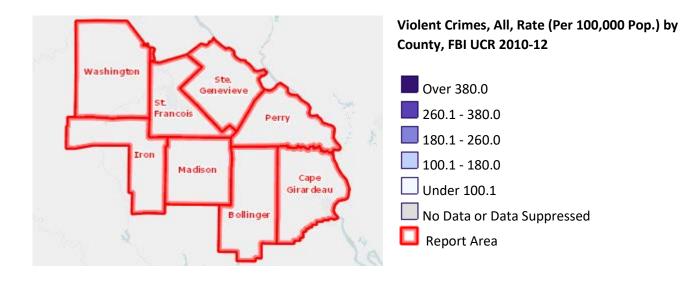


Violent Crime

Occurrences of violent crime within the report area are shown in the below table. According to the Missouri State Highway Patrol's Uniform Crime Reporting Program, a total of 10 murders, 1 incidents of involuntary manslaughter, 717 assaults, 84 armed robberies and 65 rapes and attempted rapes took place in 2016.

Report Area	Homicide	Involuntary Manslaughter	Aggravated Assault	Armed Robbery	Forcible Rape	Attempted Rape	Total Violent Crimes
Report Area	10	1	717	84	64	1	877
Bollinger County, MO	1	0	79	7	4	0	91
Cape Girardeau County, MO	4	1	219	61	17	0	302
Iron County, MO	1	0	15	1	2	0	19
Madison County, MO	0	0	26	1	5	0	32
Perry County, MO	1	0	70	1	6	0	78
Ste. Genevieve County, MO	0	0	31	1	8	1	41
St. Francois County, MO	3	0	184	8	8	0	203
Washington County, MO	0	0	93	4	14	0	111
Missouri	532	20	21,969	6,555	2,408	128	31,612

Data Source: Missouri State Highway Patrol. 2010-12. Source geography: County

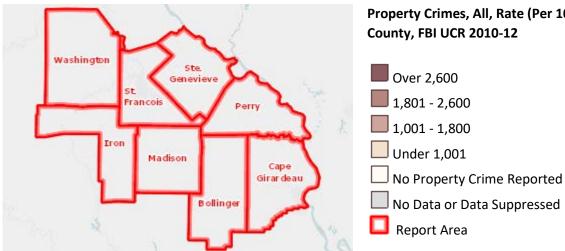


Property Crime

Occurrences of property crime within the report area are shown in the table below. According to the Missouri State Highway Patrol's Uniform Crime Reporting Program, a total of 900 burglaries, 3,736 larcenies, 314 automotive thefts, and 66 incidents of arson were reported in 2016.

Report Area	Burglaries	Larcenies	Auto Theft	Arson	Property Crimes Total
Report Area	900	3,736	314	66	5,016
Bollinger County, MO	37	71	6	5	119
Cape Girardeau County, MO	326	1,690	94	21	2,131
Iron County, MO	45	72	5	6	128
Madison County, MO	26	99	7	3	135
Perry County, MO	40	161	18	1	220
Ste. Genevieve County, MO	40	127	19	2	188
St. Francois County, MO	251	1,198	128	19	1,596
Washington County, MO	135	318	37	9	499
Missouri	31,535	120,141	18,236	1,633	171,545

Data Source: Missouri State Highway Patrol. 2010-12. Source geography: County



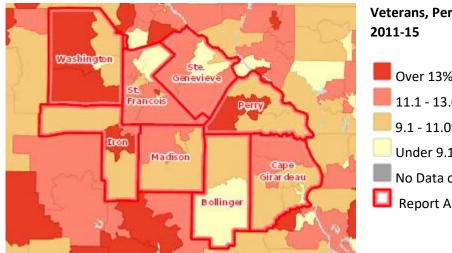
Property Crimes, All, Rate (Per 100,000 Pop.) by

Veterans, Age and Gender Demographics

Veterans, Age and Gender Demographics show the number of veterans living in the report area. According to the American Community Survey (ACS), 10.2% of the adult population in the report area are veterans, which is more than the national average of 8.32%.

Report Area	Veterans Total	Veterans Male	Veterans Female	% Pop over 18 Total	% Pop over 18 Males	% Pop over 18 Females
Report Area	19,115	18,259	856	10.2%	19.29%	0.92%
Bollinger County, MO	807	734	73	8.39%	15.4%	1.5%
Cape Girardeau County, MO	5,402	5,171	231	8.88%	17.83%	0.73%
Iron County, MO	947	883	64	11.78%	22.35%	1.56%
Madison County, MO	954	917	37	10.13%	20.29%	0.76%
Perry County, MO	1,537	1,466	71	10.72%	20.94%	0.97%
Ste. Genevieve County, MO	1,507	1,458	49	10.81%	20.85%	0.7%
St. Francois County, MO	5,552	5,365	187	10.67%	18.82%	0.8%
Washington County, MO	2,409	2,265	144	12.53%	22.83%	1.55%
Missouri	451,342	420,385	30,957	9.76%	18.84%	1.29%
United States	20,108,332	18,529,804	1,578,528	8.32%	15.81%	1.27%

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



Veterans, Percent of Total Population by Tract, ACS 2011-15



Population Geographic Mobility

Information about population in-migration are calculated by assessing changes in residence within a one year period. Of the 238,597 persons residing in the report area, an estimated 7.59% relocated to the area, according to the latest American Community Survey 5-year estimates. Persons who moved to a new household from outside of their current county of residence, from outside their state of residence, or from abroad are considered part of the in-migrated population. Persons who moved to a new household from a different household within their current county of residence are not included.

Report Area	Total Population	Population In-Migration	Percent Population In-Migration
Report Area	238,597	18,106	7.59%
Bollinger County, MO	12,204	588	4.82%
Cape Girardeau County, MO	76,855	6,700	8.72%
Iron County, MO	10,243	848	8.28%
Madison County, MO	12,329	670	5.43%
Perry County, MO	18,923	1,179	6.23%
Ste. Genevieve County, MO	17,890	1,115	6.23%
St. Francois County, MO	65,344	5,770	8.83%
Washington County, MO	24,809	1,236	4.98%
Missouri	5,974,874	433,893	7.26%
United States	312,784,059	19,121,884	6.11%

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: Tract



Population Migrated from Outside of the County, State, or Country, Percent of Total Population by Tract, ACS 2011-15



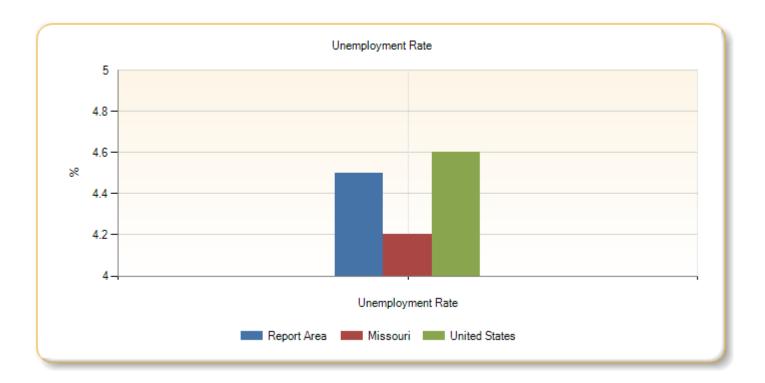
Employment

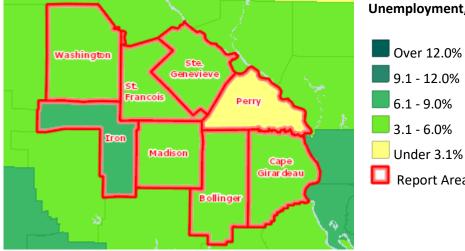
Current Unemployment

Labor force, employment, and unemployment data for each county in the report area is provided in the table below. Overall, the report area experienced an average 4.5% percent unemployment rate in May 2017.

					Unemployment Rate
Report Area	Labor Force	Number Employed	Number Unemployed	Unemployment Rate	
Report Area	112,530	107,457	5,073	4.5%	
Bollinger County, MO	5,559	5,295	264	4.7%	0 159
Cape Girardeau County, MO	41,095	39,475	1,620	3.9%	Report Area (4.5%) Missouri (4.2%)
Iron County, MO	3,795	3,538	257	6.8%	United States (4.6%)
Madison County, MO	5,599	5,299	300	5.4%	
Perry County, MO	10,214	9,900	314	3.1%	
Ste. Genevieve County, MO	9,130	8,763	367	4%	
St. Francois County, MO	26,618	25,275	1,343	5%	
Washington County, MO	10,520	9,912	608	5.8%	
Missouri	3,119,644	2,989,098	130,546	4.2%	
United States	159,514,565	152,199,769	7,314,796	4.6%	

Data Source: US Department of Labor, Bureau of Labor Statistics. 2017 - May. Source geography: County





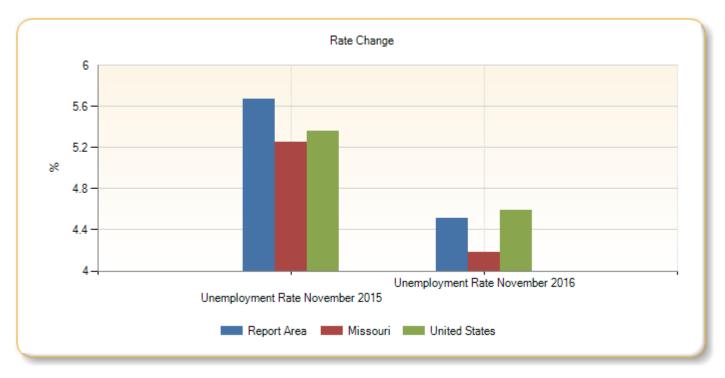
Unemployment, Rate by County, BLS 2017 - May

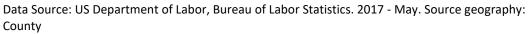


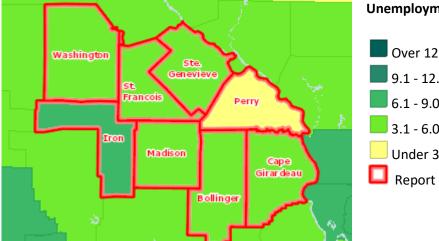
Unemployment Change

Unemployment change within the report area during the 1-year period from May 2016 to May 2017 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this one year period fell from 6,493 persons to 5,073 persons, a rate change of -1.17% percent.

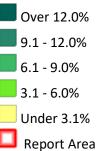
						Rate Change
Report Area	Unemploymen t May 2016	Unemploymen t May 2017	Unemploymen t Rate May 2016	Unemploymen t Rate May 2017	Rate Chang e	
Report Area	6,493	5,073	5.67%	4.51%	-1.17%	-5 5%
Bollinger County, MO	335	264	5.97%	4.75%	-1.22%	Report Area (-1.17%) Missouri (-1.06%) United States (-0.77%)
Cape Girardeau County, MO	1,936	1,620	4.65%	3.94%	-0.71%	
lron County, MO	338	257	8.57%	6.77%	-1.8%	
Madison County, MO	387	300	6.81%	5.36%	-1.45%	
Perry County, MO	474	314	4.53%	3.07%	-1.45%	
Ste. Genevieve County, MO	565	367	6.11%	4.02%	-2.09%	
St. Francois County, MO	1,716	1,343	6.33%	5.05%	-1.29%	
Washingto n County, MO	742	608	6.91%	5.78%	-1.13%	
Missouri	164,207	130,546	5.25%	4.18%	-1.06%	
United States	8,496,861	7,314,796	5.36%	4.59%	-0.77%	







Unemployment, Rate by County, BLS 2017 - May

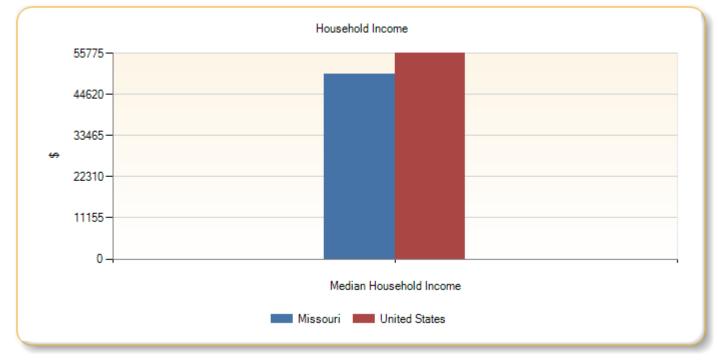


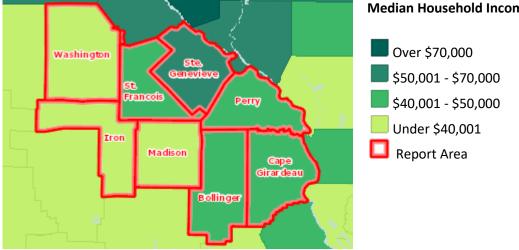
Household Income

Median annual household incomes in the report area for 2015 are shown in the table below. Since this reports a median amount, a "Report Area" value is not able to be calculated.

Report Area	Median Household Income
Bollinger County, MO	\$41,623
Cape Girardeau County, MO	\$49,615
Iron County, MO	\$33,415
Madison County, MO	\$35,745
Perry County, MO	\$47,226
Ste. Genevieve County, MO	\$52,806
St. Francois County, MO	\$41,222
Washington County, MO	\$37,986
Missouri	\$50,200
United States	\$55,775

Data Source: US Census Bureau, Small Area Income Poverty Estimates. 2015. Source geography: County





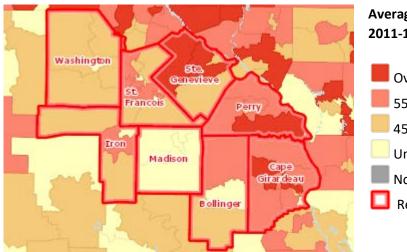
Median Household Income by County, SAIPE 2015

<u>Wages</u>

Average hourly and annual wages in the selected county(s) are shown below. Due to limitations of the data, there is no calculation for average hourly or average annual wage for the report area.

Report Area	Average Hourly Wage	Average Annual Wage
Bollinger County, MO	\$12.74	\$26,503
Cape Girardeau County, MO	\$18.14	\$37,733
Iron County, MO	\$19.29	\$40,114
Madison County, MO	\$13.19	\$27,440
Perry County, MO	\$16.55	\$34,431
Ste. Genevieve County, MO	\$19.66	\$40,897
St. Francois County, MO	\$14.45	\$30,056
Washington County, MO	\$13.32	\$27,709
Missouri	\$21.95	\$45,654

Data Source: Missouri Department of Economic Development, Missouri Economic Research and Information Center. 2011-15. Source geography: County



Average Wage/Salary Income, Average by Tract, ACS 2011-15

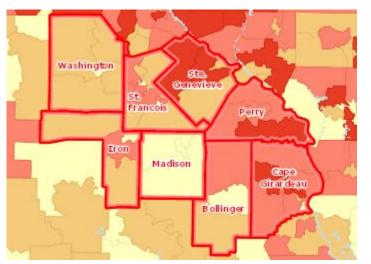


Living Wage

The living wage shown is the hourly rate that an individual must earn to support their family, if they are the sole provider and are working full-time (2080 hours per year). The Minimum Hourly Wage for Missouri is \$7.70.

Report Area	One Adult	One Adult One Child	Two Adults	Two Adults One Child	Two Adults Two Children
Bollinger County, MO	\$9.25	\$20.07	\$8.1	\$11.25	\$13.37
Cape Girardeau County, MO	\$9.25	\$20.07	\$8.1	\$11.25	\$13.37
Iron County, MO	\$9.39	\$19.86	\$8.23	\$11.15	\$13.27
Madison County, MO	\$9.6	\$20.19	\$8.14	\$11.31	\$13.43
Perry County, MO	\$9.61	\$20.21	\$8.15	\$11.32	\$13.44
Ste. Genevieve County, MO	\$9.8	\$20.02	\$8.09	\$11.23	\$13.35
St. Francois County, MO	\$9.94	\$20.22	\$8.16	\$11.33	\$13.45
Washington County, MO	\$9.97	\$19.86	\$8.23	\$11.15	\$13.27
Missouri	\$10.02	\$20.85	\$8.48	\$11.64	\$13.76

Data Source: Massachusetts Institute of Technology, Living Wage Calculator. 2011-15. Source geography: County



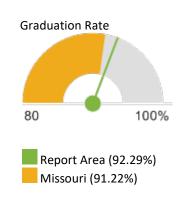
Average Wage/Salary Income, Average by Tract, ACS 2011-15



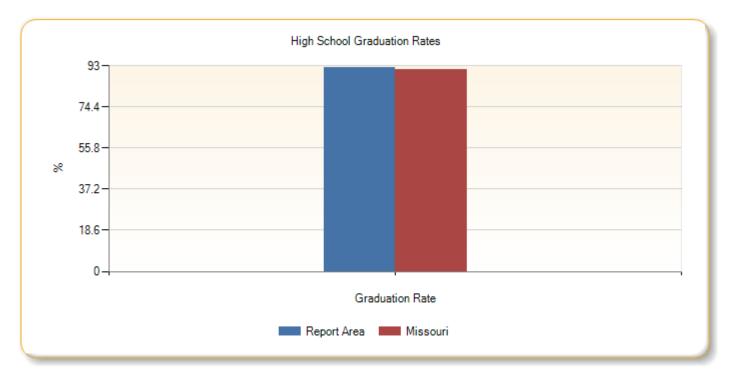
High School Graduation Rates

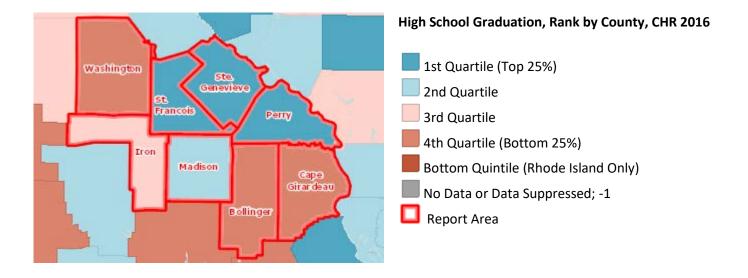
The number of high school graduates and the graduation rate in the report area are shown in the table. The report area average graduation rate was 92.29%, above the statewide rate of 91.22%

Report Area	Enrollment	Graduates	Graduation Rate
Report Area	2,451	2,262	92.29%
Bollinger County, MO	108	104	96.30%
Cape Girardeau County, MO	679	619	91.16%
Iron County, MO	157	140	89.17%
Madison County, MO	149	143	95.97%
Perry County, MO	187	167	89.30%
Ste. Genevieve County, MO	159	141	88.68%
St. Francois County, MO	749	696	92.92%
Washington County, MO	263	252	95.82%
Missouri	64,874	59,179	91.22%



Data Source: Missouri Department of Elementary Secondary Education. 2016. Source geography: County





Child Care Costs

The 2014 Department of Social Services Childcare Market Rate Survey shows the average costs for child care based on responses from licensed care providers in each county. Cost of child care for each type of care and age group for the report area is shown below.

NOTE: The Missouri Department of Health and Senior Services, which is responsible for licensing childcare facilities, provided a list of all licensed facilities. Surveys were made available online to 3,323 providers. Providers were notified by multiple email messages as well as a message on the online invoicing system. A total of 121 surveys were completed. All surveys returned were able to be used with only one outlier needing clarification. Surveys returned with no rate for a given category of care had no influence on calculating rate information for that type of care. Because of this, the total number of surveys for each type of care and classification varies depending on the number of providers that reported a rate for that type of care.

Caution should be used in interpreting results where there are few responses in a given geographical area or for a certain type of care. This is especially true with respect to Group Homes. Also, keep in mind that voluntary participation introduces the potential for self-selection bias. With respect to this particular survey, providers charging more than DSS rates may have a perceived incentive to return the survey in the hope of influencing state paid rates. Providers charging below or close to the DSS rates may be more satisfied and, therefore, have less incentive to respond. In addition, only licensed providers were surveyed. It is uncertain how the inclusion of unlicensed providers may have affected the results.

County	Type of Care	Daily Cost Infant	Daily Cost Pre-School	Daily Cost School Age
BOLLINGER	CENTER	no data	no data	no data
BOLLINGER	FAMILY	\$18	\$15	\$15
BOLLINGER	GROUP HOME	no data	no data	no data
CAPE GIRARDEAU	CENTER	\$34	\$27.4	\$26
CAPE GIRARDEAU	FAMILY	no data	no data	no data
CAPE GIRARDEAU	GROUP HOME	\$20	\$18	no data
IRON	CENTER	no data	no data	no data
IRON	FAMILY	no data	no data	no data
IRON	GROUP HOME	no data	no data	no data
MADISON	CENTER	no data	\$33	no data
MADISON	FAMILY	no data	no data	no data
MADISON	GROUP HOME	no data	no data	no data
PERRY	CENTER	no data	no data	no data

PERRY	FAMILY	no data	no data	no data
PERRY	GROUP HOME	no data	no data	no data
STE GENEVIEVE	CENTER	no data	no data	no data
STE GENEVIEVE	FAMILY	no data	no data	no data
STE GENEVIEVE	GROUP HOME	no data	no data	no data
ST FRANCOIS	CENTER	no data	no data	no data
ST FRANCOIS	FAMILY	no data	no data	no data
ST FRANCOIS	GROUP HOME	no data	no data	no data
WASHINGTON	CENTER	\$30	\$15	\$15
WASHINGTON	FAMILY	no data	no data	no data
WASHINGTON	GROUP HOME	\$25	\$16	\$17

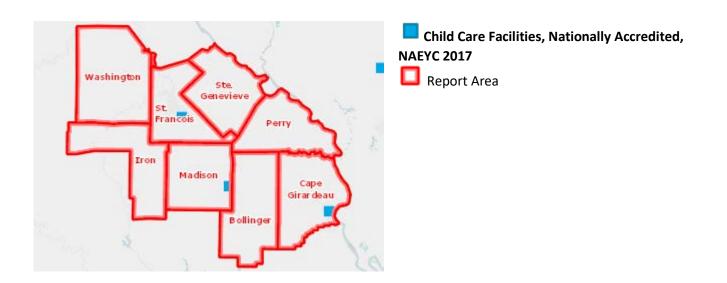
Data Source: Missouri Department of Social Services, Child Care Market Rate Survey. Source geography: County

Child Care Facilities

The number of licensed child care facilities and total maximum capacity of slots within the report area are shown below. According to the Missouri Department of Health and Senior Services, there were a total of 139 licensed child care facilities in the report area in 2017, with a combined maximum capacity of 5,461 children.

Report Area	Number of Facilities	Total Maximum Capacity
Report Area	139	5,461
Bollinger County, MO	11	203
Cape Girardeau County, MO	30	1,722
Iron County, MO	3	100
Madison County, MO	8	422
Perry County, MO	21	621
Ste. Genevieve County, MO	17	446
St. Francois County, MO	35	1,494
Washington County, MO	14	453
Missouri	3,530	177,213

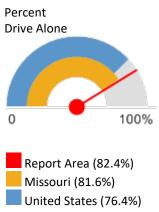
Data Source: US Department of Health Human Services, Missouri Department of Health Senior Services. 2017. Source geography: County



Commuter Travel Patterns

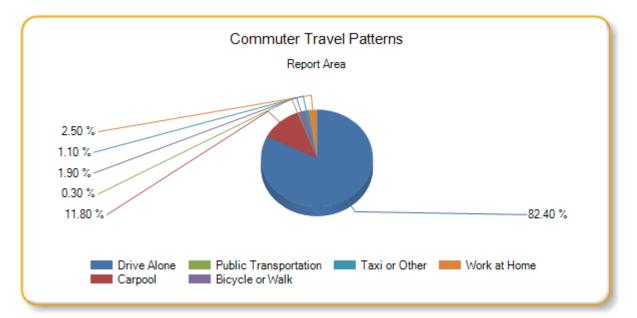
This table shows the method of transportation workers used to travel to work for the report area. Of the 101,382 workers in the report area, 82.4% drove to work alone while 11.8% carpooled. 0.3% of all workers reported that they used some form of public transportation, while others used some optional means including 1.9% walking or riding bicycles, and 1.1% used taxicabs to travel to work.

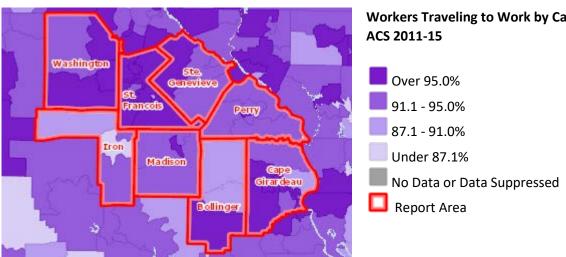
Report Area	Workers 16 and Up	Percen t Drive Alone	Percen t Carpoo l	Percent Public Transportatio n	Percen t Bicycle or Walk	Percen t Taxi or Other	Percen t Work at Home
Report Area	101,382	82.4%	11.8%	0.3%	1.9%	1.1%	2.5%
Bollinger County, MO	4,882	73.9%	18%	0.7%	2.7%	0.2%	4.5%
Cape Girardeau County, MO	36,821	83.6%	9.3%	0.4%	3.1%	1.5%	2.1%
Iron County, MO	3,758	80.5%	10.1%	0.1%	2.9%	1.6%	4.9%
Madison County, MO	4,741	85.6%	8.6%	0%	0.8%	2%	3%
Perry County, MO	9,208	80.8%	13.1%	0.2%	1.2%	0.3%	4.4%
Ste. Genevieve County, MO	8,001	79.5%	14.6%	0.8%	1.2%	0.2%	3.8%
St. Francois County, MO	25,163	83.4%	13.4%	0%	0.9%	1%	1.3%



Washingto n County, MO	8,808	82.2%	12.8%	0.5%	0.8%	1.3%	2.4%
Missouri	2,775,023	81.6%	9.3%	1.5%	2.2%	1%	4.4%
United States	143,621,17 1	76.4%	9.5%	5.1%	3.4%	1.2%	4.4%

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



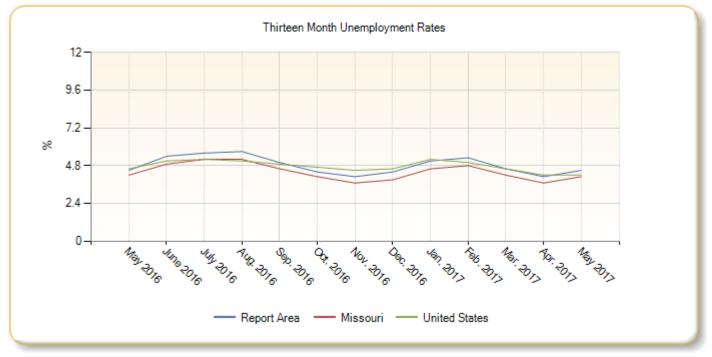


Workers Traveling to Work by Car, Percent by Tract,

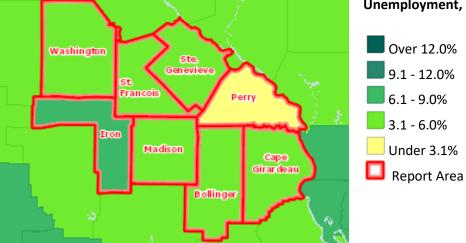
Thirteen Month Unemployment Rates

Unemployment change within the report area from May 2016 to May 2017 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this thirteen month period fell from 4.5% percent to 4.5% percent.

Report Area	May 2016	June 2016	July 2016	Aug. 2016	Sep. 2016	Oct. 2016	Nov. 2016	Dec. 2016	Jan. 2017	Feb. 2017	Mar. 2017	Apr. 2017	May 2017
Report Area	4.5%	5.4%	5.6%	5.7%	5%	4.4%	4.1%	4.4%	5.1%	5.3%	4.6%	4.1%	4.5%
Bollinger County, MO	4.7%	5.5%	6%	5.7%	4.9%	4.5%	3.9%	5.1%	5.7%	6%	4.9%	4.4%	5%
Cape Girardeau County, MO	3.9%	5%	5.1%	5.1%	4.6%	4%	3.6%	3.9%	4.4%	4.4%	3.9%	3.5%	4%
Iron County, MO	6.8%	7.5%	7.9%	8.3%	6.9%	6.3%	5.5%	6.3%	7.5%	7.9%	6.6%	6.2%	6.8%
Madison County, MO	5.4%	5.8%	5.9%	6.5%	5.5%	4.9%	4.4%	4.9%	5.5%	6%	5.2%	4.6%	5.2%
Perry County, MO	3.1%	3.8%	3.8%	4.1%	3.5%	2.9%	2.8%	2.9%	3.3%	3.5%	2.9%	2.6%	2.9%
Ste. Genevieve County, MO	4%	4.9%	5.1%	5.5%	4.4%	3.9%	4.4%	4%	5.6%	5%	4.1%	3.6%	3.8%
St. Francois County, MO	5%	5.8%	6.2%	6.4%	5.6%	5%	4.5%	4.8%	5.5%	6%	5.1%	4.5%	4.9%
Washington County, MO	5.8%	6.4%	6.9%	6.9%	6%	5.5%	5.1%	5.8%	7.1%	7.6%	6.7%	5.5%	5.7%
Missouri	4.2%	4.9%	5.2%	5.2%	4.6%	4.1%	3.7%	3.9%	4.6%	4.8%	4.2%	3.7%	4.1%
United States	4.6%	5.1%	5.2%	5.1%	4.9%	4.7%	4.5%	4.6%	5.2%	5%	4.6%	4.2%	4.2%



Data Source: US Department of Labor, Bureau of Labor Statistics. 2017 - May. Source geography: County

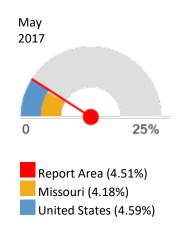


Unemployment, Rate by County, BLS 2017 - May

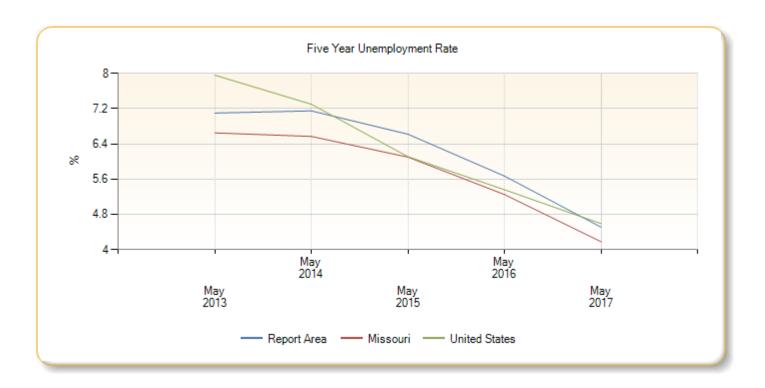
Five Year Unemployment Rate

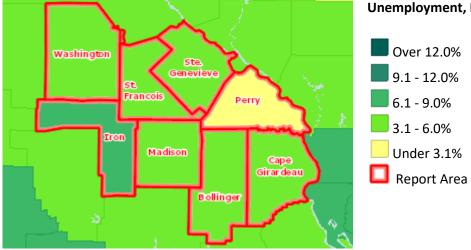
Unemployment change within the report area from May 2013 to May 2017 is shown in the chart below. According to the U.S. Department of Labor, unemployment for this five year period fell from 7.1% percent to 4.51% percent.

Report Area	May 2013	May 2014	May 2015	May 2016	May 2017
Report Area	7.1%	7.15%	6.62%	5.67%	4.51%
Bollinger County, MO	6.67%	7.06%	6.82%	5.97%	4.75%
Cape Girardeau County, MO	5.44%	5.72%	5.51%	4.65%	3.94%
Iron County, MO	11.1%	10.37%	9.81%	8.57%	6.77%
Madison County, MO	8.18%	7.24%	7.02%	6.81%	5.36%
Perry County, MO	5.11%	5.51%	5.46%	4.53%	3.07%
Ste. Genevieve County, MO	7.14%	7.12%	6.43%	6.11%	4.02%
St. Francois County, MO	8.61%	8.57%	7.49%	6.33%	5.05%
Washington County, MO	10.08%	9.6%	8.45%	6.91%	5.78%
Missouri	6.65%	6.57%	6.1%	5.25%	4.18%
United States	7.96%	7.3%	6.11%	5.36%	4.59%



Data Source: US Department of Labor, Bureau of Labor Statistics. 2017 - May. Source geography: County





Unemployment, Rate by County, BLS 2017 - May

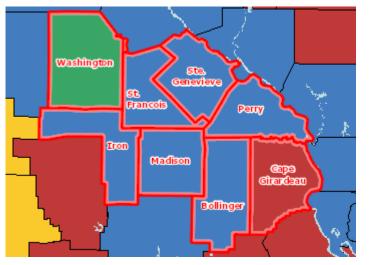
Education

Public School Districts

Enrollment, dropout rate and English proficiency by school district are shown in the table below.

Report Area	Low Resilience, High Vulnerability	Low Resilience, Low Vulnerability	High Resilience, High Vulnerability	High Resilience, Low Vulnerability
Report Area	1	0	6	1
Bollinger County, MO	0	0	1	0
Cape Girardeau County, MO	1	0	0	0
Iron County, MO	0	0	1	0
Madison County, MO	0	0	1	0
Perry County, MO	0	0	1	0
Ste. Genevieve County, MO	0	0	1	0
St. Francois County, MO	0	0	1	0
Washington County, MO	0	0	0	1
Missouri	48	35	26	6

Data Source: Missouri EPSCoR. 2015. Source geography: County



Environment, Resilience / Vulnerability Quadrant by County, EPSCOR 2015

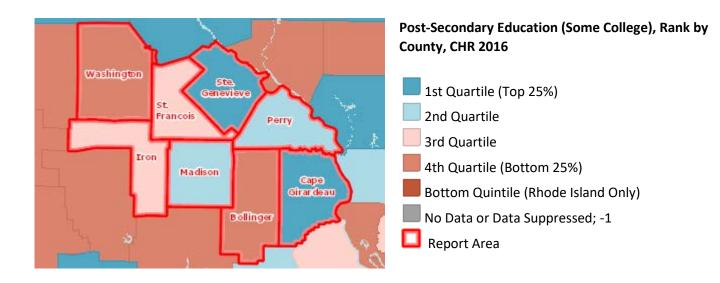
High Resilience / Low Vulnerability
 High Resilience / High Vulnerability
 Low Resilience / Low Vulnerability
 Low Resilience / High Vulnerability
 Report Area

Colleges, Universities and Trade Schools

The number of colleges, universities, and trade Schools in the report area are shown below.

Report Area	Colleges, Universities, and Trade Schools
Report Area	7
Bollinger County, MO	0
Cape Girardeau County, MO	5
Iron County, MO	0
Madison County, MO	0
Perry County, MO	0
Ste. Genevieve County, MO	0
St. Francois County, MO	2
Washington County, MO	0
Missouri	190

Data Source: National Center for Education Statistics, NCES - Common Core of Data. Additional data analysis by CARES. 2016. Source geography: County



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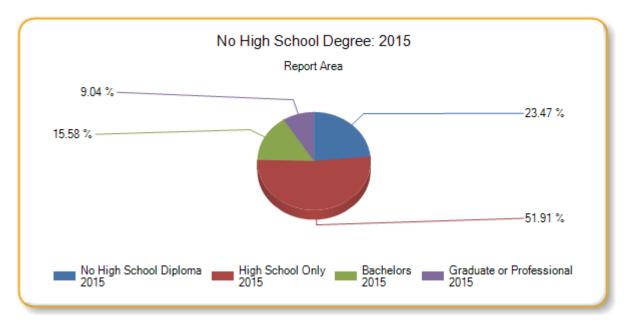
Educational Attainment

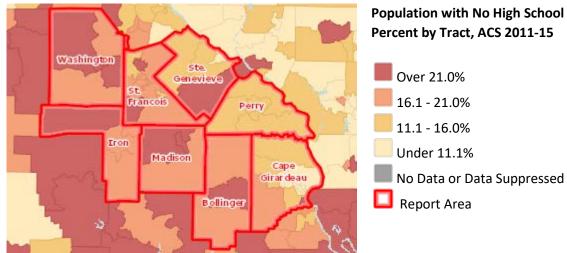
The table below shows the distribution of educational attainment levels in the report area. Educational attainment is calculated for persons over 25, and is an average for the period from 2011 to 2015 compared to data collected in the 2000 Census.

									No High School Degree:
Report Area	No High School Diplom a 2000	No High School Diplom a 2015	High Schoo I Only 2000	High Schoo I Only 2015	Bachelo rs 2000	Bachelo rs 2015	Graduate or Profession al 2000	Graduate or Profession al 2015	2015
Report Area	26.64 %	16.62 %	36.72 %	36.75 %	9.04%	11.03%	4.56%	6.4%	Report Area (16.62%)
Bollinger County, MO	29.3%	20.88 %	46.47 %	45.44 %	4.69%	7.41%	2.2%	2.59%	Missouri (11.59%)
Cape Girardeau County, MO	18.88 %	10.94 %	33.25 %	32%	16.43%	18.13%	7.76%	10.52%	
Iron County, MO	34.84 %	19.38 %	35.08 %	40.43 %	5.13%	7.04%	3.25%	4.98%	
Madison County, MO	31.41 %	23.58 %	38.95 %	36.38 %	4.88%	7.91%	2.9%	3.29%	
Perry County, MO	28.8%	13.68 %	44.41 %	44.43 %	6.57%	10.93%	3.33%	5%	
Ste. Geneviev e County, MO	26.19 %	13.29 %	42.86 %	42.01 %	5.55%	8.99%	2.59%	4.27%	
St. Francois County, MO	27.63 %	18.93 %	34.66 %	34.17 %	6.42%	8.36%	3.8%	5.77%	
Washingt on	37.49 %	24.74 %	35.36 %	42.05 %	5.13%	4.27%	2.38%	2.85%	

County, MO								
Missouri	18.67 %	11.59 %	32.72 %	31.26 %	13.97%	16.92%	7.61%	10.2%

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County





Population with No High School Diploma (Age 18),

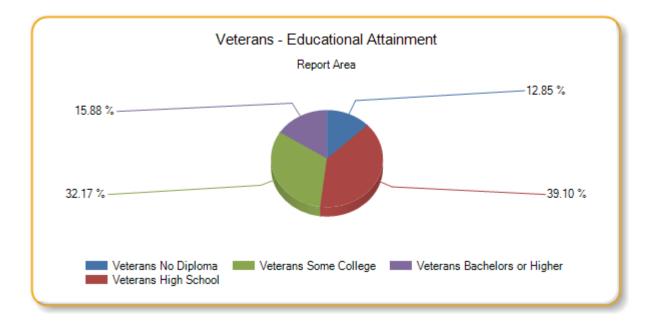
Veterans - Educational Attainment

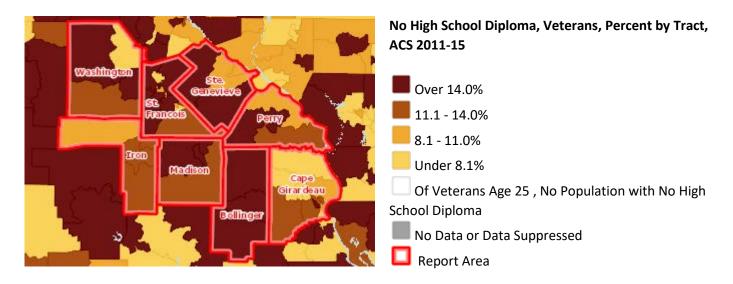
Veterans Educational Attainment contrasts the distribution of educational attainment levels between military veterans and non-veterans in the region. Educational attainment is calculated for persons over 25, and is an estimated average for the period from 2011 to 2015.

Report Area	Veterans % No Diploma	Veterans % High School Diploma	Veterans % Some College Diploma	Veterans % Bachelors or Higher Diploma	Non- Veterans % No Diploma	Non- Veterans % High School Diploma	Non- Veterans % Some College Diploma	Non- Veterans % Bachelors or Higher Diploma
Report Area	12.85%	39.1%	32.17%	15.88%	17.13%	36.45%	28.79%	17.63%
Bollinger County, MO	20.69%	49.07%	21.69%	8.55%	20.89%	45.06%	23.89%	10.16%
Cape Girardeau County, MO	9.04%	34.79%	31.01%	25.16%	11.18%	31.69%	28.1%	29.04%
Iron County, MO	11.85%	42.69%	32.76%	12.7%	20.5%	40.1%	27.49%	11.91%
Madison County, MO	20.11%	52.32%	20.11%	7.47%	24.02%	34.37%	29.94%	11.67%
Perry County, MO	15.04%	40.81%	33.49%	10.66%	13.53%	45.05%	24.72%	16.69%
Ste. Genevieve County, MO	14.27%	44.72%	26.41%	14.6%	13.15%	41.64%	32.14%	13.07%
St. Francois County, MO	12.3%	35.84%	37.93%	13.93%	19.84%	33.91%	32.09%	14.16%
Washington County, MO	15.13%	41.51%	32.4%	10.95%	26.29%	42.13%	25.08%	6.5%
Missouri	8.79%	33.13%	35.46%	22.63%	11.97%	31.08%	29.3%	27.65%
United States	7.11%	29.05%	36.85%	27%	14.04%	27.68%	28.24%	30.03%

Note: This indicator is compared with the state average.

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



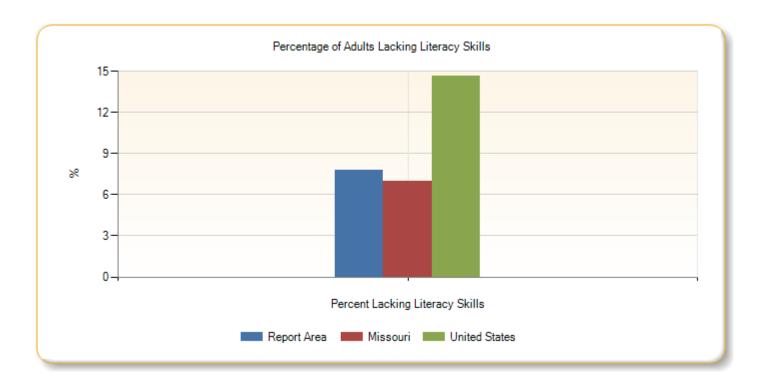


Adult Literacy

The National Center for Education Statistics (NCES) produces estimates for adult literacy based on educational attainment, poverty, and other factors in each county.

			Percentage of Adults Lacking Literacy
Report Area	Estimated Population over 16	Percent Lacking Literacy Skills	Skills
Report Area	167,809	7.79%	
Bollinger County, MO	9,519	11%	0 50%
Cape Girardeau County, MO	52,853	6%	Report Area (7.79%)
Iron County, MO	7,841	8%	Missouri (7%)
Madison County, MO	9,187	10%	United States (14.64%)
Perry County, MO	13,937	10%	
Ste. Genevieve County, MO	14,001	9%	
St. Francois County, MO	42,882	7%	
Washington County, MO	17,589	10%	
Missouri	4,321,763	7%	
United States	219,016,209	14.64%	

Data Source: National Center for Education Statistics, NCES - Estimates of Low Literacy. Source geography: County



Child Care Costs

The 2014 Department of Social Services Childcare Market Rate Survey shows the average costs for child care based on responses from licensed care providers in each county. Cost of child care for each type of care and age group for the report area is shown below.

NOTE: The Missouri Department of Health and Senior Services, which is responsible for licensing childcare facilities, provided a list of all licensed facilities. Surveys were made available online to 3,323 providers. Providers were notified by multiple email messages as well as a message on the online invoicing system. A total of 121 surveys were completed. All surveys returned were able to be used with only one outlier needing clarification. Surveys returned with no rate for a given category of care had no influence on calculating rate information for that type of care. Because of this, the total number of surveys for each type of care and classification varies depending on the number of providers that reported a rate for that type of care.

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County	Type of Care	Daily Cost Infant	Daily Cost Pre-School	Daily Cost School Age
BOLLINGER	CENTER	no data	no data	no data
BOLLINGER	FAMILY	\$18	\$15	\$15
BOLLINGER	GROUP HOME	no data	no data	no data
CAPE GIRARDEAU	CENTER	\$34	\$27.4	\$26
CAPE GIRARDEAU	FAMILY	no data	no data	no data
CAPE GIRARDEAU	GROUP HOME	\$20	\$18	no data
IRON	CENTER	no data	no data	no data
IRON	FAMILY	no data	no data	no data
IRON	GROUP HOME	no data	no data	no data
MADISON	CENTER	no data	\$33	no data
MADISON	FAMILY	no data	no data	no data
MADISON	GROUP HOME	no data	no data	no data
PERRY	CENTER	no data	no data	no data

PERRY	FAMILY	no data	no data	no data
PERRY	GROUP HOME	no data	no data	no data
STE GENEVIEVE	CENTER	no data	no data	no data
STE GENEVIEVE	FAMILY	no data	no data	no data
STE GENEVIEVE	GROUP HOME	no data	no data	no data
ST FRANCOIS	CENTER	no data	no data	no data
ST FRANCOIS	FAMILY	no data	no data	no data
ST FRANCOIS	GROUP HOME	no data	no data	no data
WASHINGTON	CENTER	\$30	\$15	\$15
WASHINGTON	FAMILY	no data	no data	no data
WASHINGTON	GROUP HOME	\$25	\$16	\$17

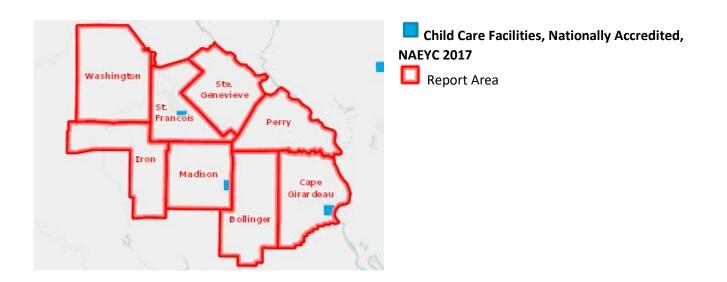
Data Source: Missouri Department of Social Services, Child Care Market Rate Survey. Source geography: County

Child Care Facilities

The number of licensed child care facilities and total maximum capacity of slots within the report area are shown below. According to the Missouri Department of Health and Senior Services, there were a total of 139 licensed child care facilities in the report area in 2017, with a combined maximum capacity of 5,461 children.

Report Area	Number of Facilities	Total Maximum Capacity
Report Area	139	5,461
Bollinger County, MO	11	203
Cape Girardeau County, MO	30	1,722
Iron County, MO	3	100
Madison County, MO	8	422
Perry County, MO	21	621
Ste. Genevieve County, MO	17	446
St. Francois County, MO	35	1,494
Washington County, MO	14	453
Missouri	3,530	177,213

Data Source: US Department of Health Human Services, Missouri Department of Health Senior Services. 2017. Source geography: County



Children with Disabilities Receiving Services

The number of students with disabilities receiving special education services categorized by age in the report area are shown in the table. According to the Missouri Department of Elementary and Secondary Education, a total of 6,550 students with disabilities received special education services in the report area in March 2017.

Report Area	Ages 3 to Pre-K	Ages Kindergarten to 21	Ages 14 to 21	Ages All
Report Area	441	4,602	1,507	6,550
Bollinger County, MO	12	245	76	333
Cape Girardeau County, MO	142	1,144	345	1,631
Iron County, MO	30	291	88	409
Madison County, MO	38	265	77	380
Perry County, MO	22	369	153	544
Ste. Genevieve County, MO	33	229	84	346
St. Francois County, MO	101	1,390	466	1,957
Washington County, MO	63	669	218	950
Missouri	12,729	114,519	36,579	163,827

Data Source: Missouri Department of Elementary Secondary Education. Source geography: County

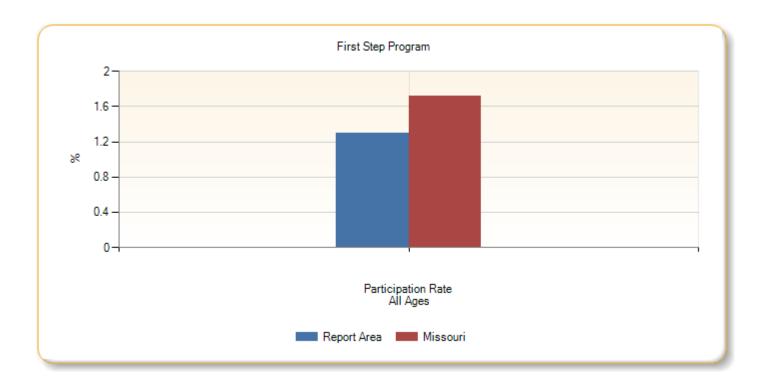
First Step Program

The number of children participating in the First Step Program and the participation rate for each age group in the report area for 2009-2010 is shown in the table. First Steps offers coordinated services and assistance to young children with special needs and their families. First Steps is designed for children, birth to age 3, who have delayed development or diagnosed conditions that are associated with developmental disabilities. According to the Missouri Department of Elementary and Secondary Education, the average participation rate for the report area was 1.3% compared to the statewide rate of 1.72%.

Report Area	Participatio n Age 0-1	Participatio n Rate Age 0-1	Participatio n Age 1-2	Participatio n Rate Age 1-2	Participatio n Age 2-3	Participatio n Rate Age 2-3	Participatio n All Ages	Participatio n Rate All Ages
Report Area	3	0.29%	14	1.34%	24	2.19%	41	1.3%
Bollinger County, MO	1	0.68%	4	2.5%	3	1.99%	8	1.75%
Cape Girardea u County, MO	0	0%	2	1.79%	4	2.68%	6	1.56%
lron County, MO	0	0%	1	0.61%	4	2.47%	5	1.02%
Madison County, MO	1	0.38%	3	1.2%	9	3.13%	13	1.63%
Perry County, MO	1	0.31%	4	1.12%	4	1.15%	9	0.88%
Missouri	676	0.84%	1,339	1.63%	2,185	2.66%	4,200	1.72%

Note: This indicator is compared with the state average.

Data Source: Missouri Department of Elementary Secondary Education. Source geography: County

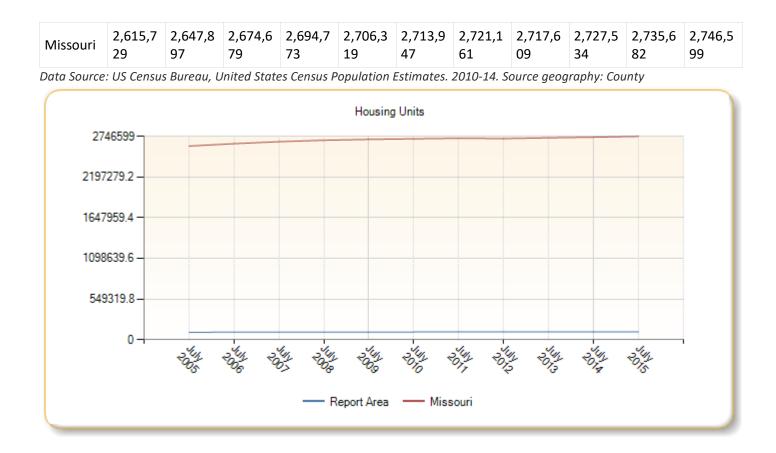


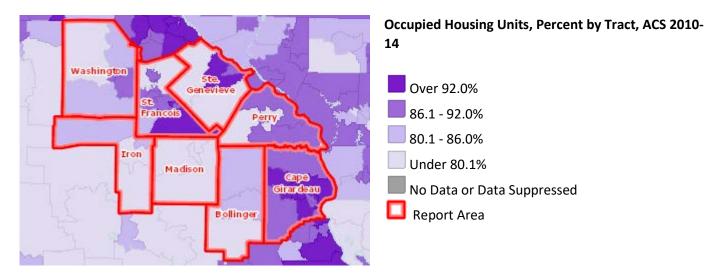
Housing

Housing Units

The number of housing units within the report area in July of each year from 2005-2015 is shown below. According to the U.S. Census, there were a total of 107,638 housing units in the report area in 2015, an increase of 4,998 (or 4.87%) since 2005 compared to a 5.00 % increase statewide.

Report Area	July 2005	July 2006	July 2007	July 2008	July 2009	July 2010	July 2011	July 2012	July 2013	July 2014	July 2015
Report Area	102,64 0	103,63 8	104,58 6	105,30 4	105,87 7	106,55 5	106,98 0	106,75 5	107,37 0	107,50 3	107,63 8
Bollinger County, MO	5,806	5,826	5,837	5,856	5,868	5,876	5,851	5,862	5,840	5,825	5,814
Cape Girardea u County, MO	31,465	31,773	32,051	32,297	32,467	32,640	32,724	32,670	32,880	33,024	33,153
Iron County, MO	5,218	5,249	5,266	5,289	5,313	5,330	5,305	5,317	5,293	5,279	5,268
Madison County, MO	5,938	5,952	5,965	5,979	5,973	5,969	5,952	5,955	5,943	5,931	5,924
Perry County, MO	8,301	8,377	8,429	8,492	8,518	8,576	8,580	8,576	8,594	8,598	8,610
Ste. Geneviev e County, MO	8,474	8,512	8,559	8,588	8,616	8,633	8,603	8,620	8,631	8,637	8,626
St. Francois County, MO	26,693	27,131	27,609	27,873	28,143	28,521	29,025	28,781	29,291	29,351	29,415
Washingt on County, MO	10,745	10,818	10,870	10,930	10,979	11,010	10,940	10,974	10,898	10,858	10,828





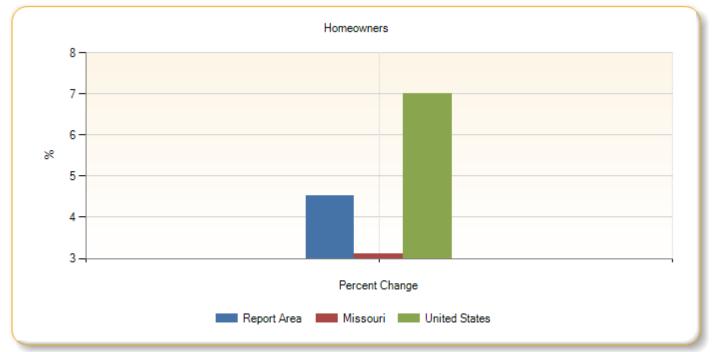
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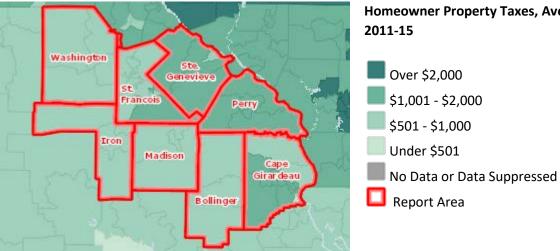
Homeowners

The U.S. Census Bureau estimated there were 61,839 homeowners in the report area in 2000, and 64,635 homeowners in the report area for the 5 year estimated period from 2011 - 2015. This equates to a change of 4.5%.

Report Area	Homes 2000	Homes 2015	Percent Change 2000-2015
Report Area	61,839	64,635	4.52%
Bollinger County, MO	3,722	3,868	3.92%
Cape Girardeau County, MO	18,463	19,167	3.81%
Iron County, MO	3,184	2,824	-11.31%
Madison County, MO	3,591	3,510	-2.26%
Perry County, MO	5,529	5,816	5.19%
Ste. Genevieve County, MO	5,423	5,759	6.2%
St. Francois County, MO	15,205	16,545	8.81%
Washington County, MO	6,722	7,146	6.31%
Missouri	1,542,149	1,590,020	3.1%
United States	69,815,753	74,712,091	7.01%

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County





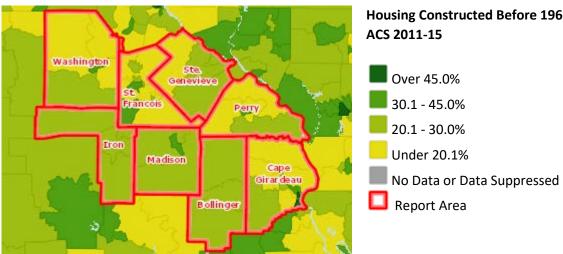
Homeowner Property Taxes, Average by Tract, ACS

Housing Age

Total housing units, median year built and median age in 2015 for the report area are shown below. Housing units used in housing age include only those where the year built is known.

Report Area	Total Housing Units	Median Year Built	Median Age (from 2015)
Report Area	107,293		no data
Bollinger County, MO	5,840	1978	36
Cape Girardeau County, MO	32,904	1978	36
Iron County, MO	5,293	1975	39
Madison County, MO	5,946	1974	40
Perry County, MO	8,605	1975	39
Ste. Genevieve County, MO	8,621	1978	36
St. Francois County, MO	29,187	1980	34
Washington County, MO	10,897	1983	31
Missouri	2,729,862	1975	39
United States	133,351,840	1976	38

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



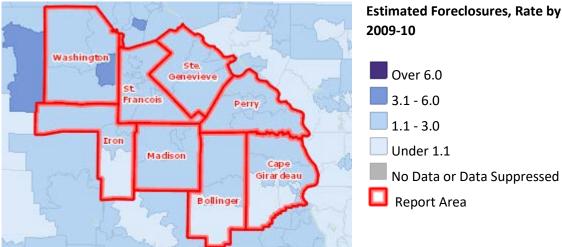
Housing Constructed Before 1960, Percent by Tract,

Foreclosures

The estimated number of mortgages, foreclosures and rate of foreclosure for the report area is shown in the below table. The U.S. Department of Housing and Urban Development estimates a total of 1,431 houses were in foreclosure in the report area during the 18-month period starting January 2007. The average foreclosure rate for the report area was 4.06%, compared to the average statewide rate of 4.02%.

				Foreclosure Rate
Report Area	Estimated Number of Mortgages	Estimated Number of Foreclosures	Estimated Foreclosure Rate	
Report Area	35,279	1,431	4.06%	
Bollinger County, MO	832	40	4.81%	0 10%
Cape Girardeau County, MO	12,205	321	2.63%	Report Area (0%) (0%)
Iron County, MO	1,236	57	4.61%	
Madison County, MO	1,610	94	5.84%	
Perry County, MO	2,612	105	4.02%	
Ste. Genevieve County, MO	2,754	105	3.81%	
St. Francois County, MO	11,128	524	4.71%	
Washington County, MO	2,902	185	6.37%	
Missouri	1,297,577	52,185	4.02%	

Data Source: US Department of Housing and Urban Development. 2004-07; 2009-10. Source geography: County



Estimated Foreclosures, Rate by Tract, NSP 2004-07;

Vacancy Rates

The U.S. Census Bureau provides vacancy data based on American Community Survey 5-year estimates (2011 - 2015). Vacancy rates for the report area are reported below.

Vacant non-rental housing totals 1,977 units and includes those for sale only and sold but not occupied. For the report area, that is a non-rental housing vacancy rate of 1.84%, in comparison the national rate is 1.59%.

Vacant rental housing totals 2,322 units and includes those for rent and rented but not occupied. For the report area, that is a rental housing vacancy rate of 2.16%, in comparison the national rate is 2.67%.

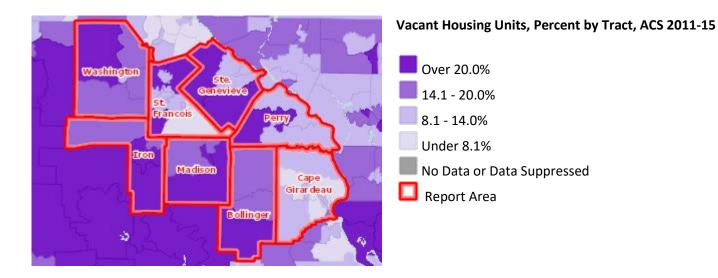
Vacant other housing totals 11,300 units and includes those used for seasonal, recreational, or occasional use, as well as units used for migrant workers. For the report area, that is another housing vacancy rate of 10.53%, in comparison the national rate is 8.05%.

								vacant Non Kentar Nate
Report Area	Total Housing Units	Vacant Non- Rental	Vacan t Non- Rental Rate	Vacant Rental	Vacan t Rental Rate	Vacant Other	Vacant Other Rate	0 10%
Report Area	107,293	1,977	1.84%	2,322	2.16%	11,300	10.53 %	Report Area (1.84%)
Bollinger County, MO	5,840	73	1.25%	92	1.58%	922	15.79 %	Missouri (1.76%) United States (1.59%)
Cape Girardeau County, MO	32,904	641	1.95%	967	2.94%	1,501	4.56%	
lron County, MO	5,293	135	2.55%	100	1.89%	1,012	19.12 %	
Madison County, MO	5,946	94	1.58%	170	2.86%	1,032	17.36 %	
Perry County, MO	8,605	111	1.29%	203	2.36%	896	10.41 %	
Ste. Genevieve County, MO	8,621	214	2.48%	82	0.95%	1,188	13.78 %	

Vacant Non-Rental Rate

St. Francois County, MO	29,187	508	1.74%	552	1.89%	3,191	10.93 %
Washingto n County, MO	10,897	201	1.84%	156	1.43%	1,558	14.3%
Missouri	2,729,862	48,073	1.76%	68,541	2.51%	248,560	9.11%
United States	133,351,84 0	2,120,85 1	1.59%	3,565,74 1	2.67%	10,738,94 3	8.05%

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



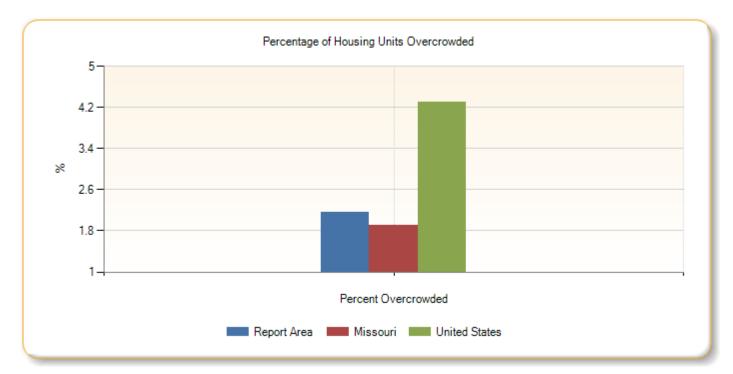
Overcrowded Housing

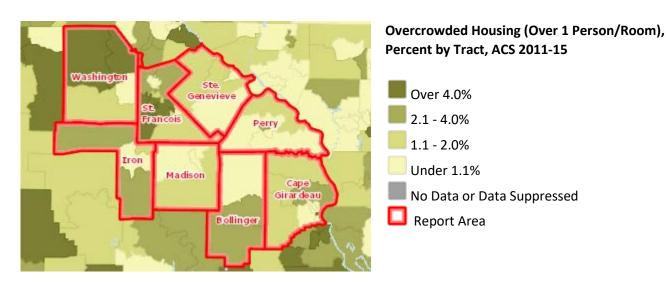
Occupied housing units, overcrowded housing units, and percent overcrowded for 2000 and 2015 are provided for the report area below. The average for the report area for 2015 is 2.16%, compared to a statewide average of 1.9%.

							Percentage of Housing
Report Area	Occupied Housing Units 2000	Overcrowd ed Housing Units 2000	Percent Overcrowd ed 2000	Occupied Housing Units 2015	Overcrowd ed Housing Units 2015	Percent Overcrowd ed 2015	Units Overcrowded
Report Area	83,153	45	0.05%	87,556	1,895	2.16%	0 15%
Bollinger County, MO	4,576	3	0.07%	4,682	103	2.2%	Report Area (2.16%) Missouri (1.9%) United States
Cape Girardeau County, MO	26,980	7	0.03%	26,995	568	2.1%	(4.31%)
Iron County, MO	4,197	2	0.05%	3,910	86	2.2%	
Madison County, MO	4,711	3	0.06%	4,543	19	0.42%	
Perry County, MO	6,904	5	0.07%	7,281	82	1.13%	
Ste. Genevieve County, MO	6,586	0	0%	6,988	91	1.3%	
St. Francois County, MO	20,793	8	0.04%	24,427	676	2.77%	
Washingt on County, MO	8,406	17	0.2%	8,730	270	3.09%	
Missouri	2,194,594	3,211	0.15%	2,003,94 4	38,148	1.9%	

United	106,741,4	1,075,110	1 010/	91,510,0	3,939,702	1 210/
States	26	1,075,110	1.01%	90	5,959,702	4.51%

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County



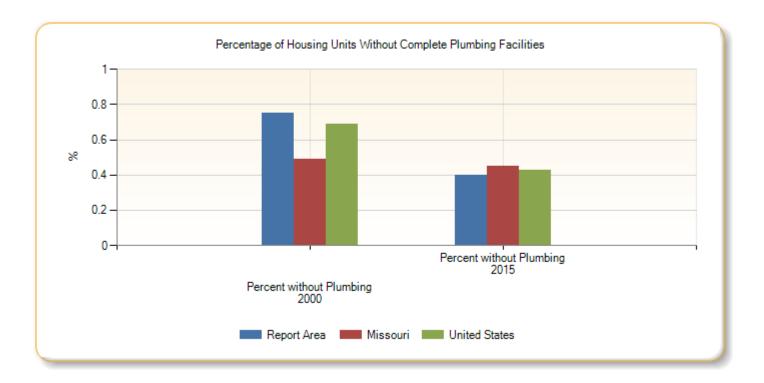


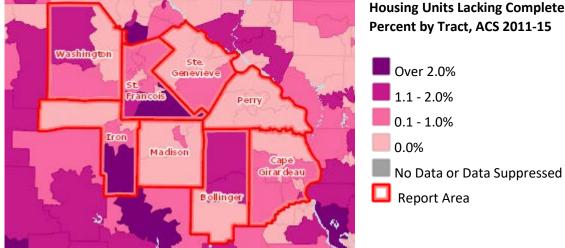
Number of Unsafe, Unsanitary Homes

The number and percentage of occupied housing units without plumbing are shown for the report area. U.S. Census data shows 620 housing units in the report area were without plumbing in 2000 and ACS five year estimates show 367 housing units in the report area were without plumbing in 2015.

Report Area	Occupied Housing Units 2000	Housing Units without Plumbing 2000	Percent without Plumbing 2000	Occupied Housing Units 2015	Housing Units without Plumbing 2015	Percent without Plumbing 2015	Percentage of Housing Units Without Complete Plumbing Facilities
Report Area	83,153	620	0.75%	91,694	367	0.4%	0 5%
Bollinger County, MO	4,576	56	1.01%	4,753	38	0.8%	Report Area (0.4%)
Cape Girardeau County, MO	26,980	109	0.37%	29,795	69	0.23%	 Missouri (0.45%) United States (0.43%)
lron County, MO	4,197	73	1.49%	4,046	31	0.77%	
Madison County, MO	4,711	51	0.9%	4,650	2	0.04%	
Perry County, MO	6,904	34	0.44%	7,395	0	0%	
Ste. Genevieve County, MO	6,586	53	0.66%	7,137	6	0.08%	
St. Francois County, MO	20,793	100	0.41%	24,936	180	0.72%	
Washington County, MO	8,406	144	1.46%	8,982	41	0.46%	
Missouri	2,194,594	11,923	0.49%	2,364,688	10,554	0.45%	
United States	106,741,426	736,626	0.69%	116,916,306	498,998	0.43%	

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Decennial Census. 2011-15. Source geography: County





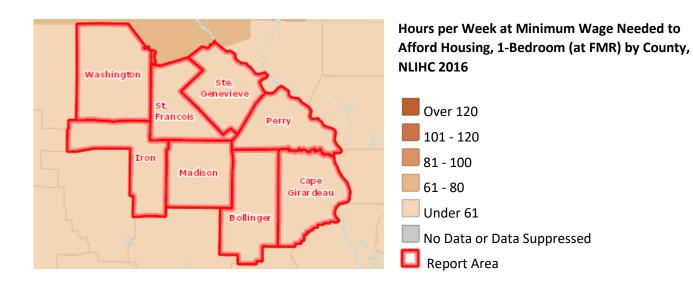
Housing Units Lacking Complete Plumbing Facilities,

Fair Market Rent

Fair market monthly rent for 2016 (0-4 bedrooms) is shown below.

Report Area	Fair Market Rent (Monthly) O Bedrooms	Fair Market Rent (Monthly) 1 Bedrooms	Fair Market Rent (Monthly) 2 Bedrooms	Fair Market Rent (Monthly) 3 Bedrooms	Fair Market Rent (Monthly) 4 Bedrooms
Bollinger County, MO	\$470	\$493	\$658	\$900	\$983
Cape Girardeau County, MO	\$470	\$493	\$658	\$900	\$983
Iron County, MO	\$429	\$536	\$630	\$882	\$1,100
Madison County, MO	\$471	\$518	\$693	\$860	\$950
Perry County, MO	\$454	\$523	\$668	\$942	\$986
Ste. Genevieve County, MO	\$441	\$556	\$648	\$890	\$893
St. Francois County, MO	\$468	\$471	\$630	\$855	\$936
Washington County, MO	\$474	\$477	\$630	\$782	\$941
Missouri	\$459.90	\$522.07	\$680.53	\$908.27	\$1,035.72

Data Source: National Low Income Housing Coalition. 2016. Source geography: County

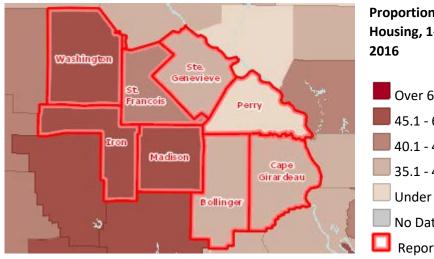


Housing Affordability

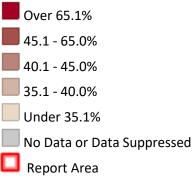
The National Low Income Housing Coalition reports each year on the amount of money a household must earn in order to afford a rental unit based on Fair Market Rents in the area and an accepted limit of 30% of income for housing costs.

Report Area	Average Renter Hourly Wage	Hourly Wage 0 Bedrooms	Hourly Wage 1 Bedrooms	Hourly Wage 2 Bedrooms	Hourly Wage 3 Bedrooms	Hourly Wage 4 Bedrooms
Bollinger County, MO	\$6.09	\$9.04	\$9.48	\$12.65	\$17.31	\$18.90
Cape Girardeau County, MO	\$10.62	\$9.04	\$9.48	\$12.65	\$17.31	\$18.90
Iron County, MO	\$12.94	\$8.25	\$10.31	\$12.12	\$16.96	\$21.15
Madison County, MO	\$7.97	\$9.06	\$9.96	\$13.33	\$16.54	\$18.27
Perry County, MO	\$8.78	\$8.73	\$10.06	\$12.85	\$18.12	\$18.96
Ste. Genevieve County, MO	\$10.34	\$8.48	\$10.69	\$12.46	\$17.12	\$17.17
St. Francois County, MO	\$8.51	\$9	\$9.06	\$12.12	\$16.44	\$18
Washington County, MO	\$6.78	\$9.12	\$9.17	\$12.12	\$15.04	\$18.10
Missouri	\$12.74	\$9.97	\$11.63	\$14.98	\$20.24	\$23.11

Data Source: National Low Income Housing Coalition. 2016. Source geography: County



Proportion of Median Income Needed to Afford Housing, 1-Bedroom (at FMR) by County, NLIHC 2016



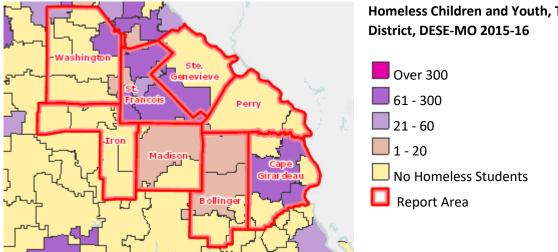
Homeless Children

Homeless children ages 3 through the 12th grade are shown for the report area below. Missouri Department of Elementary and Secondary Education data show a total of 958 homeless children in the report area during the 2015-2016 school year. Homeless children and youth are defined in this report as individuals who lack a fixed, regular, and adequate nighttime residence.

Report Area	Homeless Year 2009-2010	Homeless Year 2010-2011	Homeless Year 2011-2012	Homeless Year 2012-2013	Homeless Year 2013-2014	Homeless Year 2014-2015	Homeless Year 2015-2016
Report Area	240	467	638	567	728	900	958
Bollinger County, MO	0	0	12	14	31	17	27
Cape Girardeau County, MO	70	131	190	240	343	427	361
Iron County, MO	0	0	0	0	0	0	0
Madison County, MO	16	17	16	20	16	14	12
Perry County, MO	0	0	0	0	12	0	0
Ste. Genevieve County, MO	0	0	0	0	0	0	0
St. Francois County, MO	154	319	420	293	326	442	558
Missouri	14,101	16,326	19,887	20,560	23,448	24,074	25,021

Data Source: Missouri Department of Elementary Secondary Education. 2015-16. Source geography: County





Homeless Children and Youth, Total by School

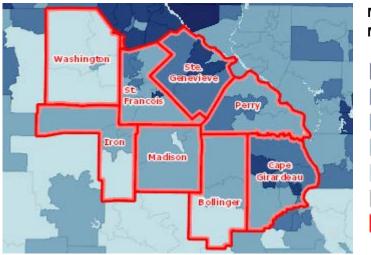
Monthly Housing Cost

The median monthly total ownership cost of owner occupied housing units for the report area are shown below.

Report Area	Median Monthly Total Ownership Cost	Median Monthly Total Ownership Cost with Mortgage	Median Monthly Total Ownership Cost with no Mortgage
Bollinger County, MO	\$522	\$918	\$298
Cape Girardeau County, MO	\$758	\$1,079	\$374
Iron County, MO	\$486	\$874	\$295
Madison County, MO	\$550	\$876	\$323
Perry County, MO	\$654	\$1,081	\$387
Ste. Genevieve County, MO	\$684	\$1,111	\$374
St. Francois County, MO	\$660	\$979	\$323
Washington County, MO	\$474	\$854	\$283
Missouri	\$883	\$1,210	\$402
United States	\$1,084	\$1,492	\$458

Note: This indicator is compared with the state average.

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



Monthly Homeowner Housing Costs, All Units, Median by Tract, ACS 2011-15

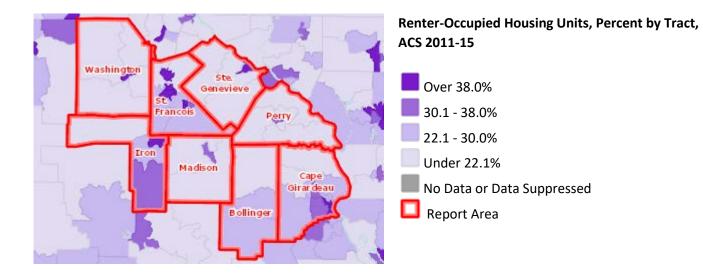


Age of Housing Unit Rentals

The age of rental housing units are listed in the below table. 25.29% of all rentals in the report area were built before 1960.

Report Area	Percent Built Before 1960	Built Before 1960	Built 1960 - 1979	Built 1980 - 1999	Built 2000 - 2010	Built after 2010	Percent Built Before 1960
Report Area	25.29%	6,842	7,737	9,286	2,736	458	
Bollinger County, MO	30.17%	267	199	302	113	4	0 50%
Cape Girardeau County, MO	22.91%	2,435	3,406	3,579	973	235	Report Area (25.29%) Missouri (31.35%) United States (30.2%)
Iron County, MO	25.78%	315	458	387	39	23	
Madison County, MO	36.49%	416	232	388	73	31	
Perry County, MO	34.58%	546	307	585	105	36	
Ste. Genevieve County, MO	26.42%	364	697	271	32	14	
St. Francois County, MO	22.55%	1,892	2,031	3,056	1,308	104	
Washington County, MO	33.06%	607	407	718	93	11	
Missouri	31.35%	242,831	232,861	195,438	90,104	13,434	
United States	30.2%	12,748,132	12,182,135	11,203,453	5,318,407	762,087	

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County

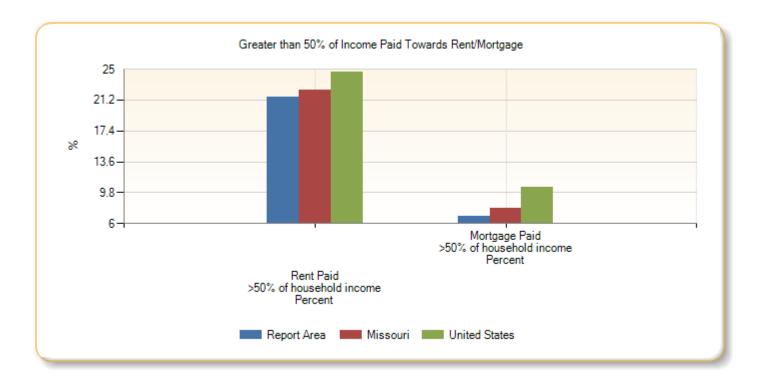


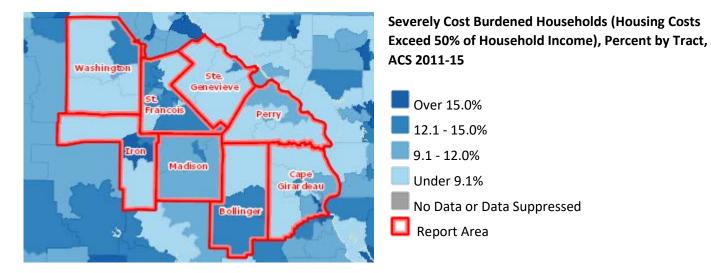
Greater than 50% of Income Paid Towards Rent/Mortgage

Those who are paying over 50% of the household income to either monthly rent or to mortgage payments for the report are shown in the table below. According to the American Community Survey 5 year estimate, for those households where income is known, 21.59% of rental households and 6.86% of mortgage households were paying over 50% of household income on rent or mortgage payments.

					Rent Paid
Report Area	Rent Paid >50% of household income Total	Rent Paid >50% of household income Percent	Mortgage Paid >50% of household income Total	Mortgage Paid >50% of household income Percent	>50% of household income Percent
Report Area	5,841	21.59%	4,437	6.86%	0 50%
Bollinger County, MO	133	15.03%	361	9.33%	Report Area (21.59%)
Cape Girardeau County, MO	2,537	23.87%	1,207	6.3%	Missouri (22.48%) United States (24.59%)
Iron County, MO	242	19.8%	238	8.43%	
Madison County, MO	196	17.19%	356	10.14%	
Perry County, MO	211	13.36%	350	6.02%	
Ste. Genevieve County, MO	275	19.96%	358	6.22%	
St. Francois County, MO	1,908	22.74%	1,086	6.56%	
Washington County, MO	339	18.46%	481	6.73%	
Missouri	174,155	22.48%	125,335	7.88%	
United States	10,379,370	24.59%	7,804,703	10.45%	

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



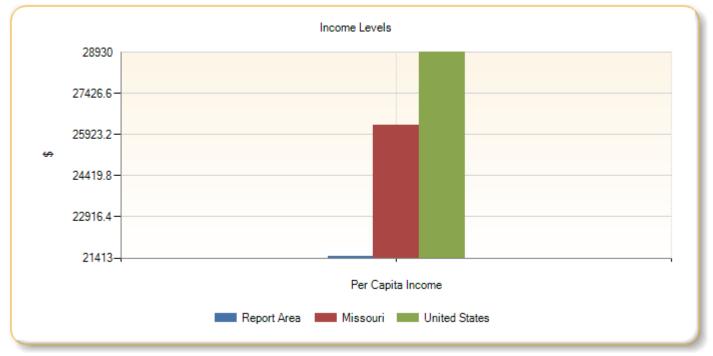


Income

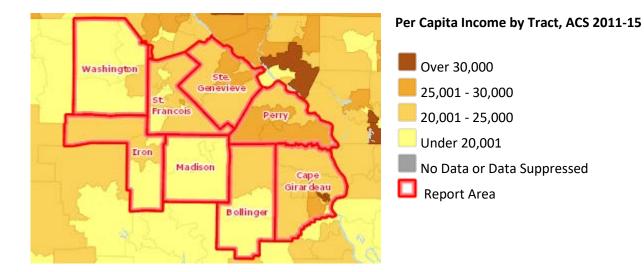
Income Levels

Two common measures of income are Median Household Income and Per Capita Income, based on U.S. Census Bureau estimates. Both measures are shown for the report area below. The average Per Capita income for the report area is \$21,413.04, compared to a national average of \$28,930.

Report Area	Median Household Income	Per Capita Income
Report Area	no data	\$21,413.04
Bollinger County, MO	\$39,707	\$19,605
Cape Girardeau County, MO	\$46,050	\$24,479
Iron County, MO	\$36,239	\$19,559
Madison County, MO	\$35,097	\$17,179
Perry County, MO	\$51,499	\$23,695
Ste. Genevieve County, MO	\$47,014	\$23,772
St. Francois County, MO	\$39,741	\$19,315
Washington County, MO	\$35,305	\$17,762
Missouri	\$48,173	\$26,259
United States	\$53,889	\$28,930



Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County

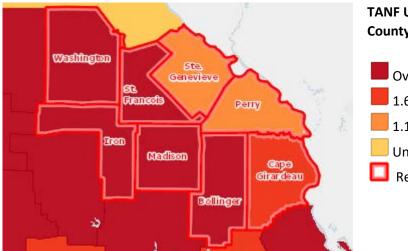


Temporary Assistance for Needy Families (TANF)

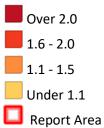
The average number of persons receiving TANF each month and the number of persons receiving TANF per 1000 (based on 2010 - 2014 population estimates) for January 2016 are shown for the report area below. The Missouri Department of Health and Senior Services reported that an average of 172 persons per month were receiving TANF benefits in the report area in 2016.

Report Area	Total Persons Receiving TANF	TANF Recipients per 1000	Monthly Average of TANF Recipients
Report Area	2,064	8.57	172
Bollinger County, MO	128	10.36	10.67
Cape Girardeau County, MO	580	7.47	48.33
Iron County, MO	86	8.33	7.17
Madison County, MO	128	10.32	10.67
Perry County, MO	84	4.4	7
Ste. Genevieve County, MO	73	4.06	6.08
St. Francois County, MO	669	10.13	55.75
Washington County, MO	316	12.62	26.33
Missouri	47,076	7.79	3,923

Data Source: US Census Bureau, American Community Survey. Missouri Department of Health and Senior Services, Missouri Information for Community Assessment. 2008-12. Source geography: County



TANF Utilization Rate, Rate Per 100 People by County, MICA 2008-12

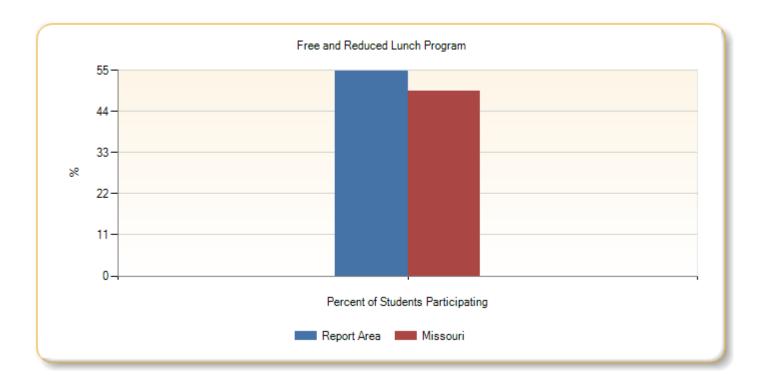


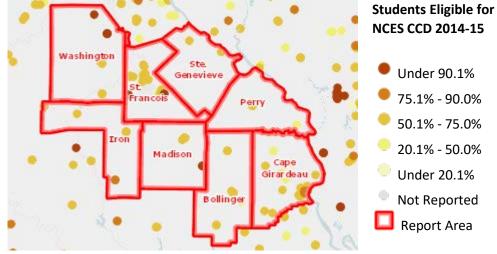
Free and Reduced Lunch Program

Free and Reduced Lunch enrollment for the report area are shown below. According to the October 2016 statistics released by the Missouri Department of Education, of the 37,297 students enrolled at public school lunch programs, 54.73% were participating in either free or reduced lunches.

				Percent of Students
Report Area	Total Lunch Enrollment	Participating	Percent of Students Participating	Participating
Report Area	37,297	20,411	54.73%	
Bollinger County, MO	1,946	1,104	56.73%	0 100%
Cape Girardeau County, MO	11,566	5,265	45.52%	Report Area (54.73%)
Iron County, MO	1,861	1,214	65.23%	Missouri (49.41%)
Madison County, MO	2,154	1,521	70.61%	
Perry County, MO	3,063	1,375	44.89%	
Ste. Genevieve County, MO	2,330	933	40.04%	
St. Francois County, MO	10,731	6,278	58.50%	
Washington County, MO	3,646	2,721	74.63%	
Missouri	942,661	465,743	49.41%	

Data Source: Missouri Department of Elementary Secondary Education. 2014-15. Source geography: County





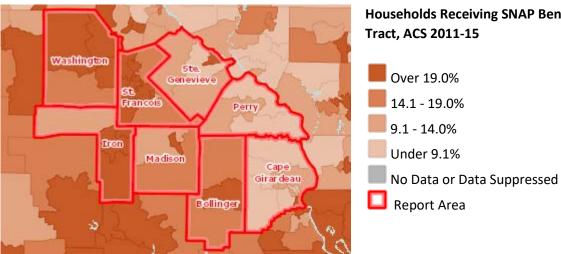
Students Eligible for Free or Reduced-Price Lunch, NCES CCD 2014-15

Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamp Program)

The average number of households per month receiving SNAP benefits, the average monthly benefit payment and total SNAP dollars issued per county are shown for the report area.

Report Area	Households Receiving Benefits (Average per Month)	Benefit Payment (Average per Month)	Total Benefits Issued
Report Area	no data	no data	\$55,816,725
Bollinger County, MO	927	\$254	\$2,822,940
Cape Girardeau County, MO	4,673	\$264	\$14,806,648
Iron County, MO	1,061	\$235	\$2,991,140
Madison County, MO	1,171	\$237	\$3,323,481
Perry County, MO	934	\$259	\$2,899,110
Ste. Genevieve County, MO	800	\$253	\$2,430,594
St. Francois County, MO	5,939	\$249	\$17,740,796
Washington County, MO	2,971	\$247	\$8,802,016
Missouri	389,241	\$260	\$1,215,939,101

Data Source: Missouri Department of Social Services. 2011-15. Source geography: County



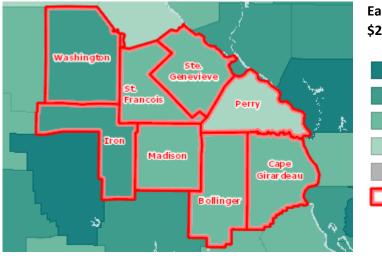
Households Receiving SNAP Benefits, Percent by

Earned Income Tax Credit

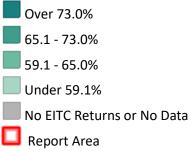
The 2014 Earned Income Tax Credit (EITC) as reported by The Brookings Institution for the report area can be seen in the below table.

				Average EITC Amount per
Report Area	Total Returns Claiming EITC	Total EITC Amount	Average EITC Amount per Return	Return
Report Area	21,006	\$50,288,393	\$2,394	
Bollinger County, MO	1,016	\$2,538,996	\$2,499	1500 3000
Cape Girardeau County, MO	6,118	\$14,517,464	\$2,372	Report Area (2,394) Missouri (2,413)
Iron County, MO	1,141	\$2,727,793	\$2,390	(missouri (2) (20)
Madison County, MO	1,302	\$3,151,137	\$2,420	
Perry County, MO	1,445	\$3,315,771	\$2,294	
Ste. Genevieve County, MO	1,159	\$2,598,367	\$2,241	
St. Francois County, MO	6,441	\$15,405,639	\$2,391	
Washington County, MO	2,384	\$6,033,226	\$2,530	
Missouri	507,552	\$1,224,643,446	\$2,413	

Data Source: The Brookings Institution IRS-SPEC, Brookings Earned Income Tax Credit Interactive. 2012. Source geography: County



Earned Income Tax Credit Returns with AGI Under \$20,000, Percent by County, Brookings EITC 2012

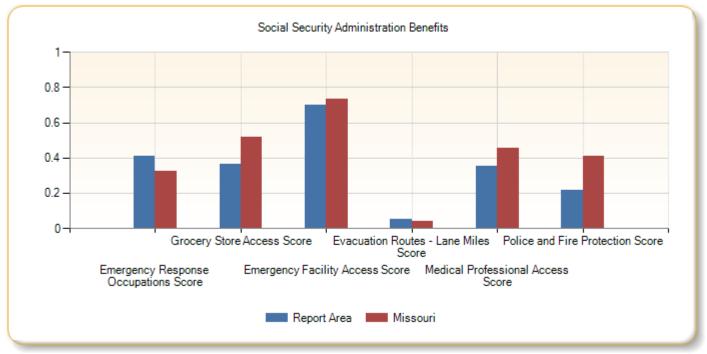


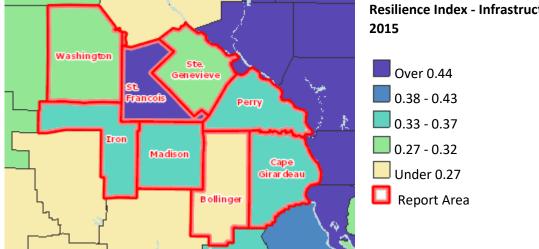
Social Security Administration Benefits

Total persons receiving Social Security benefits, percent of the population, total Social Security payments, and average Social Security payments for the report area are shown below. The Social Security Administration (SSA) reported that a total of 0.41 persons were receiving SSA benefits in the report area in 2015.

Report Area	Emergency Response Occupations Score	Grocery Store Access Score	Emergency Facility Access Score	Evacuation Routes - Lane Miles Score	Medical Professional Access Score	Police and Fire Protection Score	Infrastructure Resilience Index Score
Report Area	0.41	0.36	0.70	0.05	0.35	0.21	0.35
Bollinger County, MO	0.08	0.11	0	0.12	0.04	0.11	0.08
Cape Girardeau County, MO	0.21	0.39	0.63	0.03	0.51	0.28	0.34
Iron County, MO	0.49	0.45	0.61	0.16	0.05	0.18	0.32
Madison County, MO	0.45	0.43	0.81	0.08	0.22	0.18	0.36
Perry County, MO	0.31	0.48	0.77	0.06	0.20	0.17	0.33
Ste. Genevieve County, MO	0.26	0.24	0.70	0.07	0.25	0.17	0.28
St. Francois County, MO	0.75	0.42	0.90	0.03	0.46	0.23	0.46
Washington County, MO	0.44	0.17	0.65	0.05	0.15	0.12	0.26
Missouri	0.32	0.52	0.73	0.04	0.46	0.41	0.41

Data Source: Missouri EPSCoR. 2015. Source geography: County





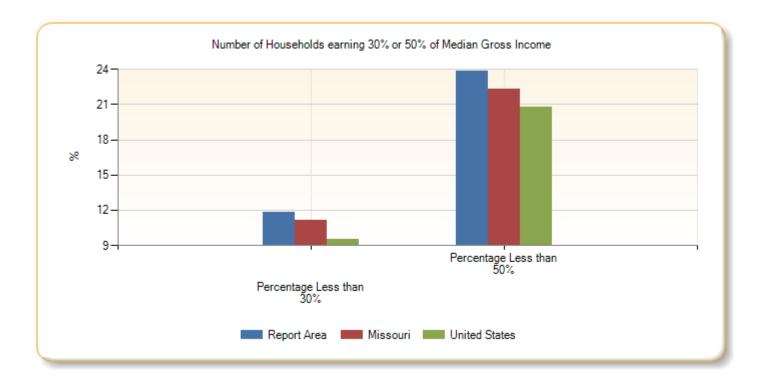
Resilience Index - Infrastructure by County, EPSCOR

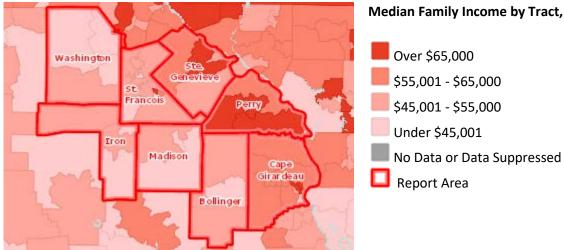
Number of Households earning 30% or 50% of Median Gross Income

The number of households earning 30% or less, or 50% or less of the Area Median Income (AMI) for the report area is listed below. AMI divides the household income distribution into two equal parts: one-half of the cases falling below the median household income and one-half above the median. For the report area, 11.8% of households are earning less than 30% AMI, while 23.83% of households are earning less than 50% AMI.

					Percentage Less than
Report Area	Less than 30%	Percentage Less than 30%	Less than 50%	Percentage Less than 50%	30%
Report Area	10,823	11.8%	21,852	23.83%	
Bollinger County, MO	741	15.59%	1,265	26.61%	0 30%
Cape Girardeau County, MO	3,765	12.64%	7,322	24.57%	Report Area (11.8%) Missouri (11.14%)
Iron County, MO	503	12.43%	986	24.37%	United States (9.54%)
Madison County, MO	418	8.99%	1,017	21.87%	
Perry County, MO	834	11.28%	1,639	22.16%	
Ste. Genevieve County, MO	717	10.05%	1,623	22.74%	
St. Francois County, MO	2,964	11.89%	5,970	23.94%	
Washington County, MO	881	9.81%	2,030	22.6%	
Missouri	526,987	11.14%	1,057,246	22.35%	
United States	22,553,927	9.54%	49,057,070	20.76%	

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County





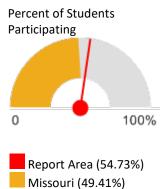
Median Family Income by Tract, ACS 2011-15

Nutrition

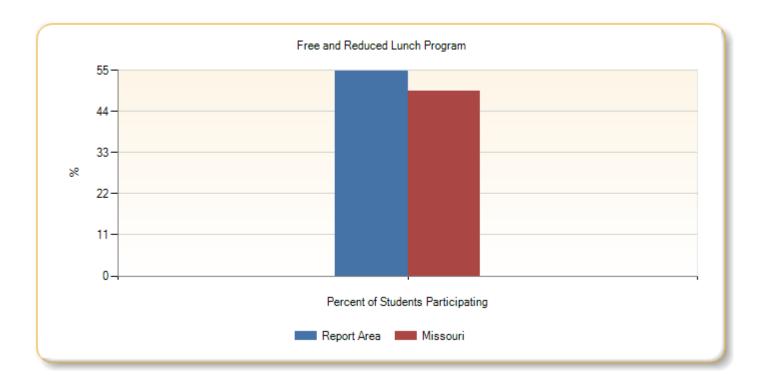
Free and Reduced Lunch Program

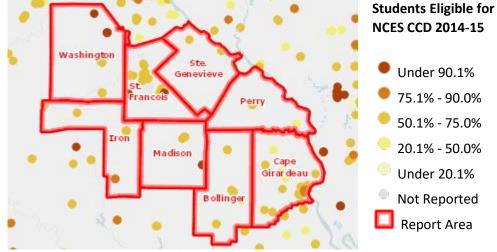
Free and Reduced Lunch enrollment for the report area are shown below. According to the October 2016 statistics released by the Missouri Department of Education, of the 37,297 students enrolled at public school lunch programs, 54.73% were participating in either free or reduced lunches.

Report Area	Total Lunch Enrollment	Participating	Percent of Students Participating	
Report Area	37,297	20,411	54.73%	
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Iron County, MO	1,861	1,214	65.23%	
Madison County, MO	2,154	1,521	70.61%	
Perry County, MO	3,063	1,375	44.89%	
Ste. Genevieve County, MO	2,330	933	40.04%	
St. Francois County, MO	10,731	6,278	58.50%	
Washington County, MO	3,646	2,721	74.63%	
Missouri	942,661	465,743	49.41%	



Data Source: Missouri Department of Elementary Secondary Education. 2014-15. Source geography: County





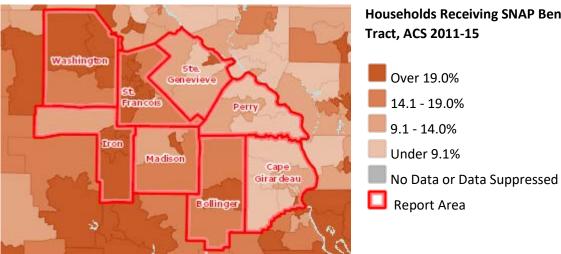
Students Eligible for Free or Reduced-Price Lunch, NCES CCD 2014-15

Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamp Program)

The average number of households per month receiving SNAP benefits, the average monthly benefit payment and total SNAP dollars issued per county are shown for the report area.

Report Area	Households Receiving Benefits (Average per Month)	Benefit Payment (Average per Month)	Total Benefits Issued
Report Area	no data	no data	\$55,816,725
Bollinger County, MO	927	\$254	\$2,822,940
Cape Girardeau County, MO	4,673	\$264	\$14,806,648
Iron County, MO	1,061	\$235	\$2,991,140
Madison County, MO	1,171	\$237	\$3,323,481
Perry County, MO	934	\$259	\$2,899,110
Ste. Genevieve County, MO	800	\$253	\$2,430,594
St. Francois County, MO	5,939	\$249	\$17,740,796
Washington County, MO	2,971	\$247	\$8,802,016
Missouri	389,241	\$260	\$1,215,939,101

Data Source: Missouri Department of Social Services. 2011-15. Source geography: County



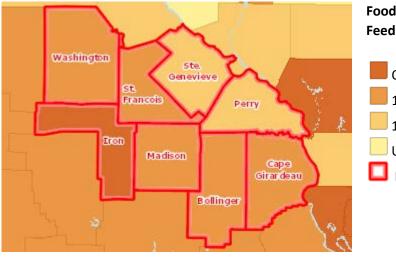
Households Receiving SNAP Benefits, Percent by

Food Insecurity

Overall Food Insecurity for the report area is listed in the table below. In 2014, there was an estimated 39,780 individuals in the area thought to be food insecure, which is 16.56% of the total area population.

				Percentage of Total Population with
Report Area	Total Population	Food Insecure Population, Total	Food Insecurity Rate	Food Insecurity
Report Area	240,187	39,780	16.56%	
Bollinger County, MO	12,394	1,940	15.65%	0 50
Cape Girardeau County, MO	77,031	12,710	16.5%	Report Area (16.56) Missouri (16.8)
Iron County, MO	10,424	1,920	18.42%	United States (14.91)
Madison County, MO	12,353	1,960	15.87%	
Perry County, MO	19,042	2,490	13.08%	
Ste. Genevieve County, MO	18,017	2,540	14.1%	
St. Francois County, MO	65,813	11,760	17.87%	
Washington County, MO	25,113	4,460	17.76%	
Missouri	6,063,589	1,019,350	16.8%	
United States	318,198,163	47,448,890	14.91%	

Data Source: Feeding America. 2014. Source geography: County



Food Insecure Population, Percent by County, Feeding America 2014



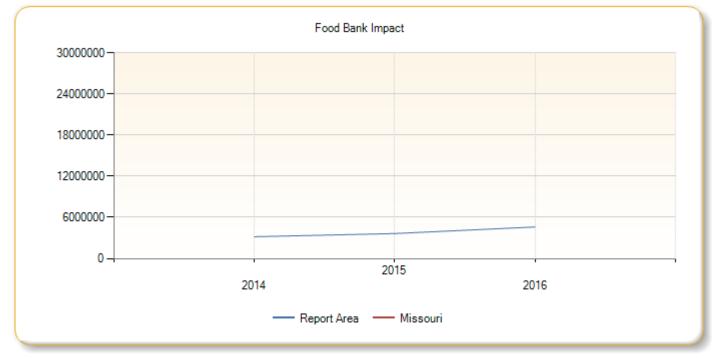
Food Bank Impact

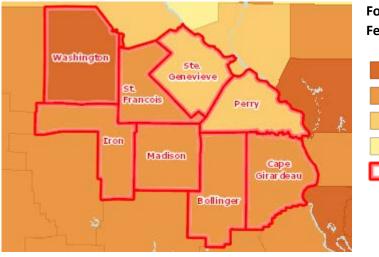
The total amount of food (in pounds) distributed from regional food banks is listed in the table below for the report area. The amount of food includes USDA commodity foods.

In the report area there were 958,234.82 more total pounds of food distributed this year compared to last.

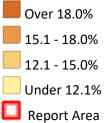
Report Area	Total Pounds Distributed 2014	Total Pounds Distributed 2015	Total Pounds Distributed 2016
Report Area	3,174,667.68	3,643,968.76	4,602,203.58
Bollinger County, MO	164,254	223,404	192,959
Cape Girardeau County, MO	1,149,371	1,381,471	1,548,331.7
Iron County, MO	273,058.12	241,364.27	249,803
Madison County, MO	222,395	250,481	278,537.31
Perry County, MO	83,897	118,088	197,609.98
Ste. Genevieve County, MO	101,852	175,948	745,457.59
St. Francois County, MO	804,048.13	824,957.31	967,980
Washington County, MO	375,792.43	428,255.18	421,525
Missouri	111,592,785.64	114,146,873.68	121,054,446.36

Data Source: Feeding America. 2013. Source geography: County





Food Insecure Population, Percent by County, Feeding America 2013

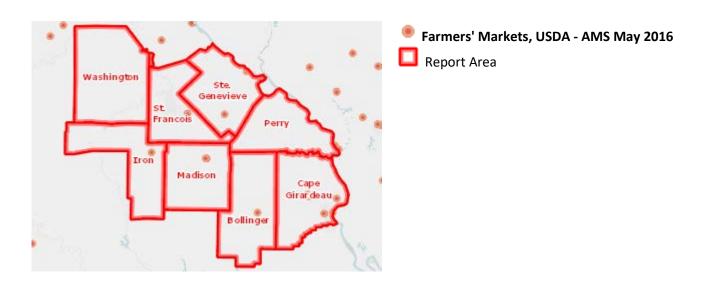


Number of Farmer's Markets

The number of farmers' markets in the report area are shown below.

Report Area	Number of Farmers Markets
Report Area	16
Bollinger County, MO	2
Cape Girardeau County, MO	3
Iron County, MO	1
Madison County, MO	2
Perry County, MO	0
Ste. Genevieve County, MO	2
St. Francois County, MO	3
Washington County, MO	3
Missouri	292

Data Source: University of Missouri, Agriculture Electronic Bulletin Board. May 2016. Source geography: County



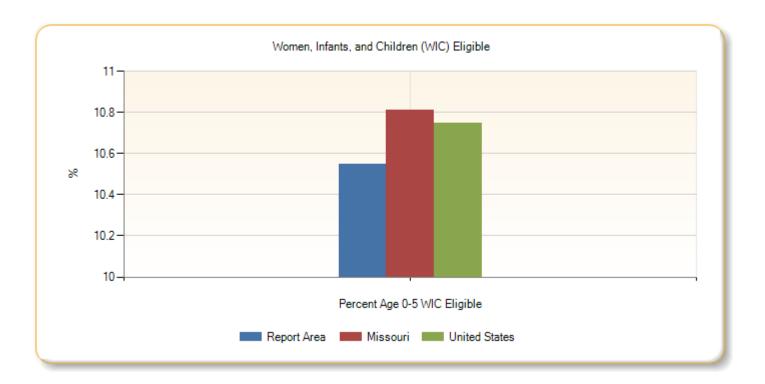
Women, Infants, and Children (WIC) Eligible

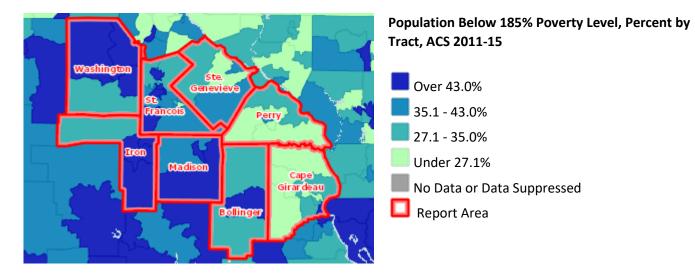
Below are the number of infants and children, ages 0 - 5 who are eligible for Women, Infants and Children's Program (WIC) benefits for the report area. Eligibility is defined as those living at or below 185 percent of the federal poverty level.

For this report, of the total population of 82,898 eligible for WIC, 10.55% are age 0 - 5 according to the American Community Survey 5 year estimates.

				Percent Age 0-5 WIC
Report Area	Population WIC Eligible	Population Age 0-5 WIC Eligible	Percent Age 0-5 WIC Eligible	Eligible
Report Area	82,898	8,742	10.55%	
Bollinger County, MO	4,445	370	8.32%	0 20%
Cape Girardeau County, MO	24,565	2,545	10.36%	Report Area (10.55%)
Iron County, MO	4,212	425	10.09%	United States (10.75%)
Madison County, MO	5,832	568	9.74%	
Perry County, MO	5,145	523	10.17%	
Ste. Genevieve County, MO	5,130	520	10.14%	
St. Francois County, MO	22,651	2,704	11.94%	
Washington County, MO	10,918	1,087	9.96%	
Missouri	1,892,413	204,514	10.81%	
United States	97,454,684	10,475,815	10.75%	

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County



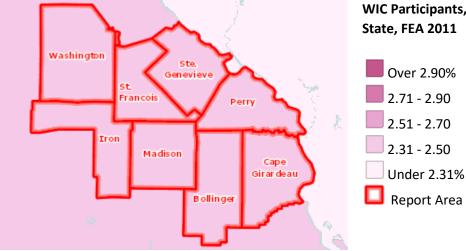


Women, Infants, and Children (WIC) Program

Prenatal, postpartum, infant and child participation in the WIC program within the report area for 2015 are shown. The Missouri Department of Health and Senior Services reported that a total of 8,448 persons received WIC benefits in the report area in 2015.

Report Area	Prenatal Participation	Postpartum Participation	Infant Participation	Child Participation
Report Area	1,562	1,534	1,715	3,637
Bollinger County, MO	101	84	96	244
Cape Girardeau County, MO	386	390	466	739
Iron County, MO	85	84	93	214
Madison County, MO	111	99	100	297
Perry County, MO	123	112	130	218
Ste. Genevieve County, MO	68	67	76	245
St. Francois County, MO	436	455	497	1,079
Washington County, MO	252	243	257	601
Missouri	32,505	36,138	40,251	75,448

Data Source: US Department of Health Human Services, Missouri Department of Health Senior Services. 2011. Source geography: County



WIC Participants, Percent of Total Population by State, FEA 2011

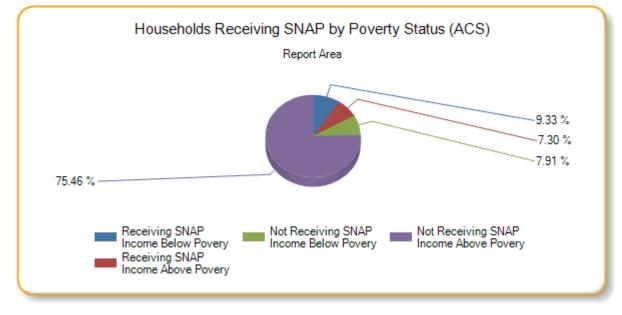
Households Receiving SNAP by Poverty Status (ACS)

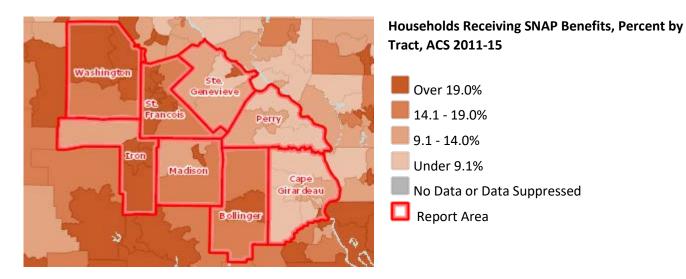
The below table shows that according to the American Community Survey (ACS), 15,249 households (or 16.6%) received SNAP payments during 2015. During this same period there were 7,255 households with income levels below the poverty level that were not receiving SNAP payments.

Report Area	Household s Receiving SNAP Total	Household s Receiving SNAP Percent	Household s Receiving SNAP Income Below Poverty	Household s Receiving SNAP Income Above Poverty	Households Not Receiving SNAP Total	Household s Not Receiving SNAP Percent	Household s Not Receiving SNAP Income Below Poverty	Household s Not Receiving SNAP Income Above Poverty
Report Area	15,249	16.6%	8,557	6,692	76,445	83.4%	7,255	69,190
Bollinger County, MO	905	19.04%	580	325	3,848	80.96%	447	3,401
Cape Girardeau County, MO	3,546	11.9%	2,099	1,447	26,249	88.1%	2,902	23,347
Iron County, MO	961	23.75%	593	368	3,085	76.25%	284	2,801
Madison County, MO	792	17.03%	444	348	3,858	82.97%	455	3,403
Perry County, MO	680	9.2%	282	398	6,715	90.8%	381	6,334
Ste. Genevieve County, MO	943	13.21%	542	401	6,194	86.79%	435	5,759
St. Francois County, MO	5,124	20.55%	2,823	2,301	19,812	79.45%	1,756	18,056

Washingto n County, MO	2,298	25.58%	1,194	1,104	6,684	74.42%	595	6,089
Missouri	319,109	13.49%	172,747	146,362	2,045,579	86.51%	179,793	1,865,786
United States	15,399,651	13.17%	7,892,966	7,506,685	101,526,65 4	86.83%	8,918,629	92,608,025

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County





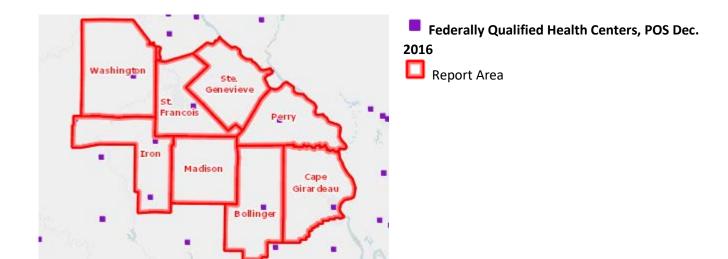
Health Care

Federally Qualified Health Centers

Federally Qualified Health Centers in this selected area.

County	Provider Number	FQHC Name	Address	City	Phone
Bollinger County	PN: 261837	CROSS TRAILS COMMUNITY HEALTH CENTER	101 NORTH FIRST STREET	MARBLE HILL	(314) 238- 2725
Cape Girardeau County	PN: 261838	CROSS TRAILS COMMUITY HEALTH CENTER	408 S BROADVIEW ST	CAPE GIRARDEAU	(314) 339- 1196
Iron County	PN: 261017	IRON COUNTY MEDICAL CLINIC	315 WMULBERRY ST	PILOT KNOB	(573) 546- 0602
Iron County	PN: 261856	ANNAPOLIS FAMILY CLINIC	HWY 49 PO BOX 215	ANNAPOLIS	(573) 598- 4213
Iron County	PN: 261899	VIBURNUM MEDICAL CLINIC	#9 VIBURNUM SHOPPING CENTER	VIBURNUM	(573) 244- 5406
Perry County	PN: 261068	CROSS TRAILS MEDICAL CENTER	1314 BRENDA AVE	PERRYVILLE	(573) 332- 0808
St. Francois County	PN: 261020	GREAT MINES HEALTH CENTER - FARMINGTON	508 WEST PINE STREET	FARMINGTON	(573) 756- 8660
Washington County	PN: 261878	GREAT MINES HEALTH CENTER	600 PURCELL DRIVE, SUITE B	ΡΟΤΟSI	(573) 438- 9355

Data Source: US Department of Health Human Services, Center for Medicare Medicaid Services, Provider of Services File. Dec. 2016. Source geography: County

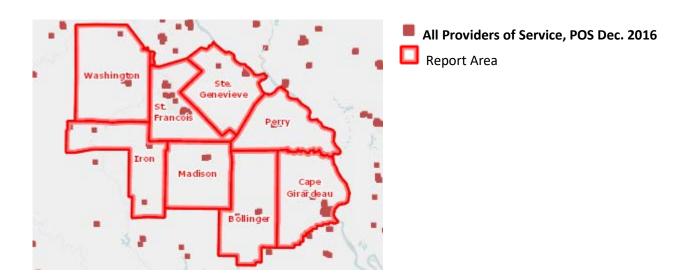


MO HealthNet Providers

The Missouri Department of Social Services, MO HealthNet Division manages claims by health care providers for Medicare and other types of reimbursement. The table below shows the number of unique providers submitting claims in April 2017.

Report Area	Number of All Providers
Report Area	2,490
Bollinger County, MO	34
Cape Girardeau County, MO	1,423
Iron County, MO	80
Madison County, MO	95
Perry County, MO	128
Ste. Genevieve County, MO	583
St. Francois County, MO	147
Missouri	54,665

Data Source: Missouri Department of Social Services, Missouri HeathNet Division. Dec. 2016. Source geography: County



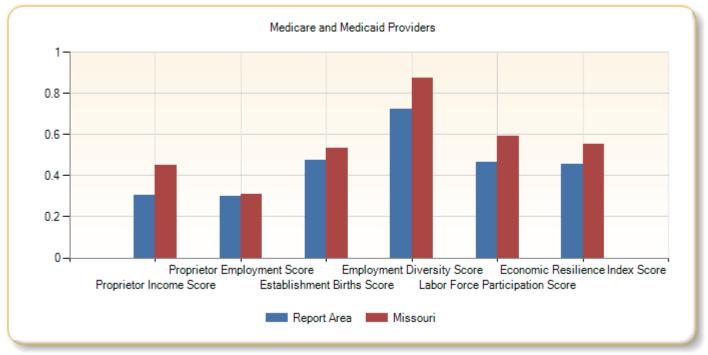
Medicare and Medicaid Providers

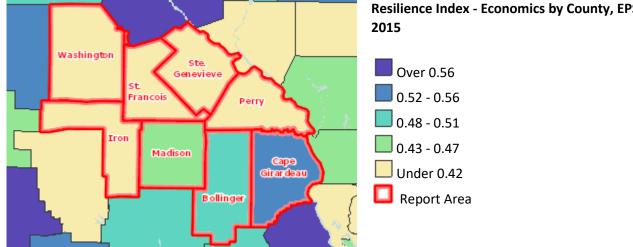
This indicator displays the economic resilience index and the rescaled indicators that comprise the score. Values are coded into a scale ranging from zero (lowest resilience) to one (highest resilience).

Note: State-level values are population-weighted averages. The United States value is the median value for all counties.

Report Area	Proprietor Income Score	Proprietor Employment Score	Establishment Births Score	Employment Diversity Score	Labor Force Participation Score	Economic Resilience Index Score
Report Area	0.30	0.30	0.47	0.72	0.47	0.45
Bollinger County, MO	0.22	0.83	0.48	0.58	0.38	0.50
Cape Girardeau County, MO	0.49	0.27	0.40	0.92	0.62	0.54
Iron County, MO	0.18	0.31	0.47	0.62	0.34	0.38
Madison County, MO	0.20	0.36	0.58	0.68	0.43	0.45
Perry County, MO	0.21	0.27	0.29	0.70	0.61	0.42
Ste. Genevieve County, MO	0.17	0.25	0.33	0.63	0.53	0.38
St. Francois County, MO	0.23	0.25	0.60	0.63	0.32	0.41
Washington County, MO	0.24	0.26	0.55	0.61	0.34	0.40
Missouri	0.45	0.31	0.53	0.87	0.59	0.55

Data Source: Missouri EPSCoR. 2015. Source geography: County





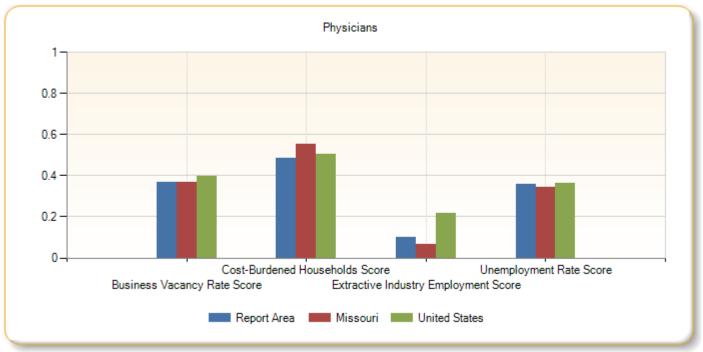
Resilience Index - Economics by County, EPSCOR

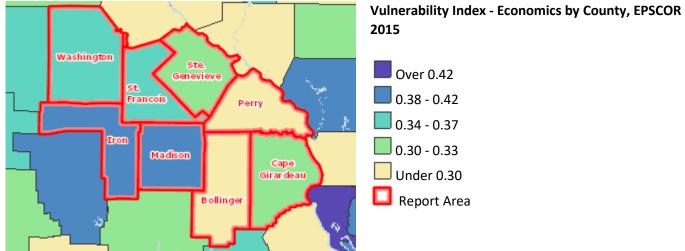
Physicians

The number of licenses recorded by county from the Missouri Division of Professional Registration is listed for the report area in the table below.

Report Area	Business Vacancy Rate Score	Cost-Burdened Households Score	Extractive Industry Employment Score	Unemployment Rate Score	Economic Vulnerability Index Score
Report Area	0.37	0.48	0.10	0.36	0.33
Bollinger County, MO	0.05	0.43	0.21	0.24	0.24
Cape Girardeau County, MO	0.43	0.49	0.05	0.29	0.31
Iron County, MO	0.53	0.40	0.22	0.51	0.41
Madison County, MO	0.22	0.60	0.12	0.58	0.38
Perry County, MO	0.38	0.42	0.18	0.18	0.29
Ste. Genevieve County, MO	0.16	0.55	0.24	0.24	0.30
St. Francois County, MO	0.44	0.52	0.04	0.40	0.35
Washington County, MO	0.28	0.38	0.14	0.54	0.34
Missouri	0.37	0.55	0.07	0.34	0.33
United States	0.40	0.50	0.22	0.36	0.36

Data Source: Missouri EPSCoR. 2015. Source geography: County





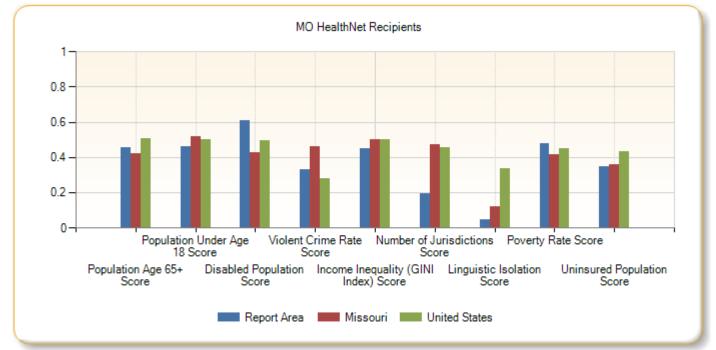
MO HealthNet Recipients

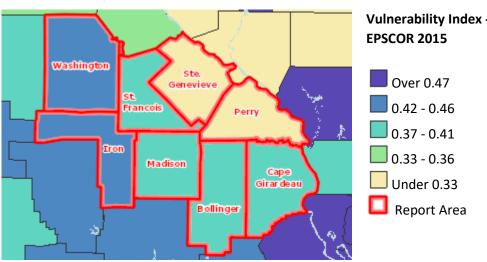
The number of persons receiving MO HealthNet benefits and total benefit payments for the report area are shown below. A total of 0.45 persons received benefits in the report area.

Report Area	Vulnerab le Populati on Age 65 Score	Vulnerab le Populati on Under Age 18 Score	Vulnerab le Populati on Disabled Score	Viole nt Crime Rate Score	Income Inequali ty (GINI Index) Score	Number of Jurisdictio ns Score	Linguist ic Isolatio n Score	Povert y Rate Score	Uninsure d Populati on Score	Social Vulnerabili ty Index Score
Report Area	0.45	0.46	0.61	0.33	0.45	0.19	0.04	0.48	0.35	0.37
Bollinger County, MO	0.52	0.50	0.82	0.20	0.61	0.13	0.01	0.54	0.29	0.40
Cape Girardeau County, MO	0.43	0.44	0.43	0.52	0.5	0.29	0.08	0.42	0.31	0.38
Iron County, MO	0.55	0.47	1	0.24	0.44	0.16	0.06	0.64	0.46	0.45
Madison County, MO	0.58	0.53	0.81	0.18	0.28	0.09	0.09	0.58	0.51	0.41
Perry County, MO	0.48	0.58	0.51	0.18	0.28	0.09	0.06	0.31	0.23	0.30
Ste. Geneviev e County, MO	0.50	0.49	0.54	0.35	0.28	0.10	0.01	0.31	0.21	0.31
St. Francois County, MO	0.43	0.41	0.62	0.28	0.44	0.20	0.01	0.52	0.37	0.37
Washingt on County, MO	0.41	0.52	0.89	0.20	0.56	0.14	0.03	0.64	0.49	0.43

Missouri	0.42	0.52	0.43	0.46	0.50	0.47	0.12	0.41	0.36	0.41
United States	0.51	0.50	0.49	0.28	0.50	0.46	0.33	0.45	0.43	0.39

Data Source: Missouri EPSCoR. 2015. Source geography: County



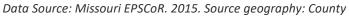


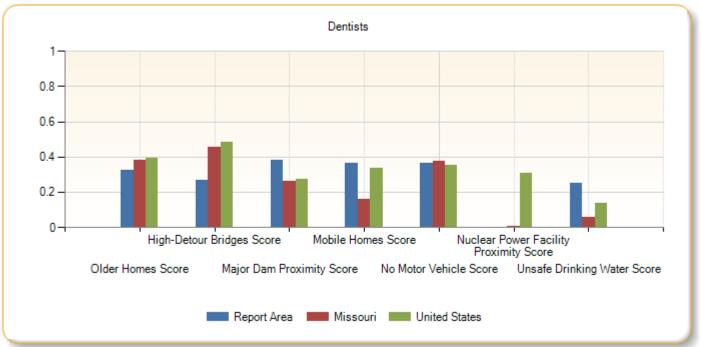
Vulnerability Index - Social Factors by County, EPSCOR 2015

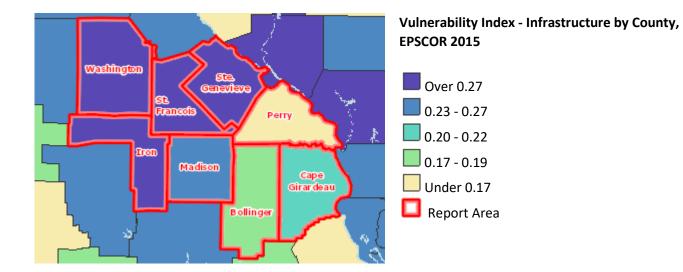
<u>Dentists</u>

The number of licenses recorded by county from the Missouri Division of Professional Registration is listed for the report area in the table below.

Report Area	Older Homes Score	High- Detour Bridges Score	Major Dam Proximity Score	Mobile Homes Score	No Motor Vehicle Score	Nuclear Power Facility Proximity Score	Unsafe Drinking Water Score	Infrastructure Vulnerability Index Score
Report Area	0.32	0.27	0.38	0.36	0.37	0	0.25	0.29
Bollinger County, MO	0.33	0.03	0.02	0.53	0.32	0	0	0.16
Cape Girardeau County, MO	0.30	0.37	0.05	0.16	0.35	0	0.02	0.19
Iron County, MO	0.33	0.39	0.48	0.52	0.49	0	0.11	0.32
Madison County, MO	0.49	0.35	0.12	0.37	0.35	0	0.02	0.22
Perry County, MO	0.41	0.07	0.10	0.22	0.28	0	0	0.15
Ste. Genevieve County, MO	0.33	0.01	0.95	0.33	0.22	0	0.30	0.28
St. Francois County, MO	0.32	0.31	0.56	0.41	0.41	0	0.55	0.41
Washington County, MO	0.25	0.23	1	0.84	0.43	0	0.62	0.45
Missouri	0.38	0.46	0.26	0.16	0.38	0.00	0.06	0.24
United States	0.40	0.49	0.27	0.34	0.35	0.31	0.14	0.22



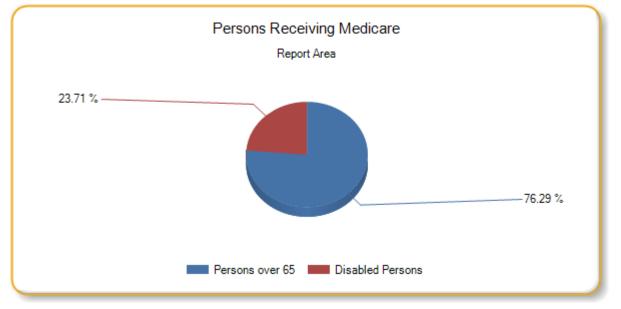




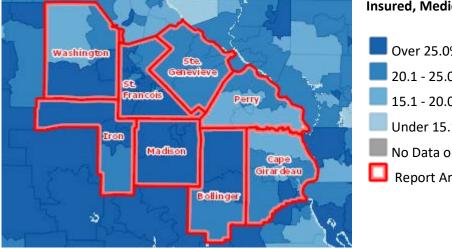
Persons Receiving Medicare

The total number of persons receiving Medicare is shown, broken down by number over 65 and number of disabled persons receiving Medicare for the report area. The U.S. Department of Health and Human Services reported that a total of 49,778 persons were receiving Medicare benefits in the report area in 2015. A large number of individuals in our society are aware that persons over 65 years of age receive Medicare; however, many of them are unaware that disabled persons also receive Medicare benefits. A total of 11,802 disabled persons in the report area received Medicare benefits in 2015.

Report Area	Persons Over 65 Receiving Medicare	Disabled Persons Receiving Medicare	Total Persons Receiving Medicare
Report Area	37,975	11,802	49,778
Bollinger County, MO	1,897	633	2,530
Cape Girardeau County, MO	12,022	2,758	14,780
Iron County, MO	2,081	771	2,852
Madison County, MO	2,269	695	2,964
Perry County, MO	3,011	592	3,604
Ste. Genevieve County, MO	2,764	635	3,399
St. Francois County, MO	10,413	4,228	14,641
Washington County, MO	3,518	1,490	5,008
Missouri	1,845,804	429,036	2,274,839
United States	46,727,720	8,856,429	55,584,149



Data Source: Centers for Medicare and Medicaid Services. 2011-15. Source geography: County



Insured, Medicare, Percent by Tract, ACS 2011-15

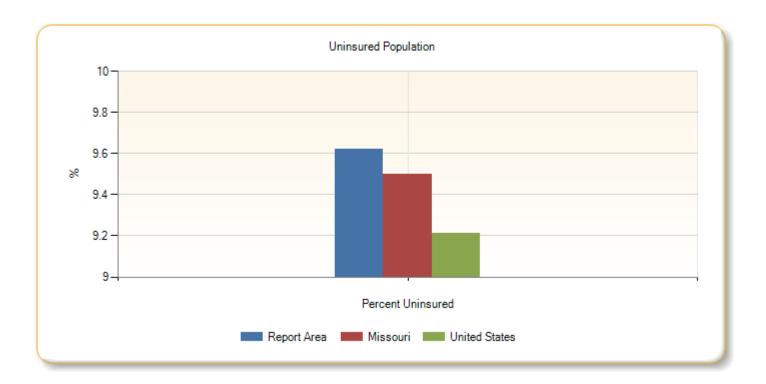


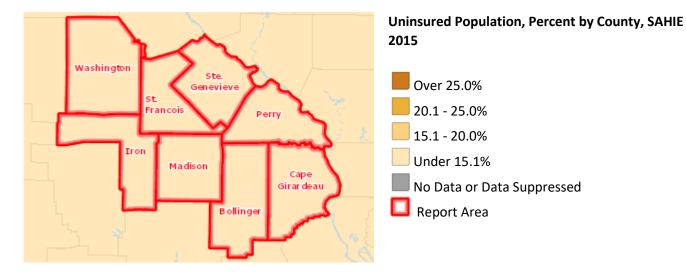
Uninsured Population

The uninsured population in 2015 is calculated by estimating the number of persons eligible for insurance (generally those under 65) minus the estimated number of insured persons.

					Percent Uninsured
Report Area	Insurance Population (2015 Estimate)	Number Insured	Number Uninsured	Percent Uninsured	
Report Area	240,833	167,627	23,168	9.62%	0 25%
Bollinger County, MO	12,356	8,381	1,520	15.4%	Report Area (9.62%)
Cape Girardeau County, MO	77,606	56,502	6,644	10.5%	Missouri (9.5%) United States (9.21%)
Iron County, MO	10,322	6,747	1,170	14.8%	
Madison County, MO	12,401	8,419	1,446	14.7%	
Perry County, MO	19,100	14,200	1,644	10.4%	
Ste. Genevieve County, MO	17,990	12,811	1,837	12.5%	
St. Francois County, MO	66,010	43,619	6,150	12.4%	
Washington County, MO	25,048	16,948	2,757	14%	
Missouri	6,045,448	4,412,587	574,373	9.5%	
United States	316,515,021	237,874,187	29,165,227	9.21%	

Data Source: US Census Bureau, American Community Survey. US Census Bureau, Small Area Health Insurance Estimates. 2015. Source geography: County



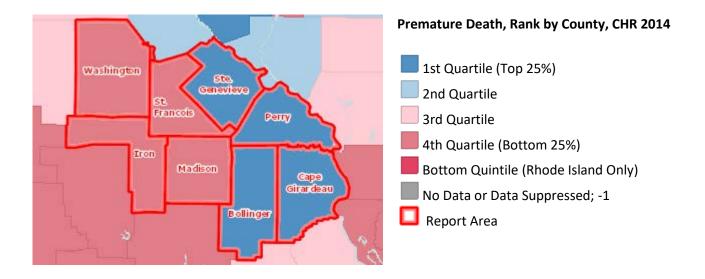


Causes of Death

Total deaths broken down by cause for the report area are shown in the table below. According to the Missouri Department of Health and Senior Services in 2014, there were 2,679 deaths in the report area.

Report Area	All Deaths	Heart Disease	Cancer	Stroke	Accidents	Diabetes	Alzheimer's Disease	Pneumonia and Influenza	Kidney Disease	Other Causes
Report Area	2,679	726	621	113	143	61	116	44	90	765
Bollinger County, MO	140	45	34	4	8	1	3	3	8	34
Cape Girardeau County, MO	751	185	178	28	23	8	44	10	30	245
Iron County, MO	161	50	37	9	5	2	3	2	5	48
Madison County, MO	157	42	39	9	9	5	12	2	2	37
Perry County, MO	194	49	42	8	7	3	17	4	7	57
Ste. Genevieve County, MO	199	54	42	14	12	8	2	2	3	62
St. Francois County, MO	778	179	185	31	59	28	30	13	32	221
Washington County, MO	299	122	64	10	20	6	5	8	3	61
Missouri	58,141	14,210	13,009	3,010	3,156	1,413	2,047	1,317	1,446	18,533

Data Source: US Department of Health Human Services, Missouri Department of Health Senior Services. 2014. Source geography: County

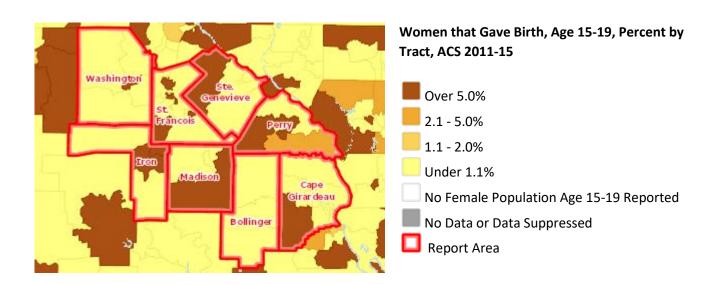


Teen Births

Based on American Community Survey estimates, there was an average of 35.08 births for every 1,000 teens (age 15 - 19) in the report area.

				Birth Rate
Report Area	Females Age 15 to 19	Births to Teens	Births per 1,000 Teens	
Report Area	7,811	274	35.08	
Bollinger County, MO	429	0	0	0 50%
Cape Girardeau County, MO	3,009	35	11.63	Report Area (35.08%) Missouri (23.63%)
Iron County, MO	278	26	93.53	United States (19.01%)
Madison County, MO	351	8	22.79	
Perry County, MO	631	32	50.71	
Ste. Genevieve County, MO	600	36	60	
St. Francois County, MO	1,766	112	63.42	
Washington County, MO	747	25	33.47	
Missouri	196,240	4,638	23.63	
United States	10,411,857	197,980	19.01	

Data Source: US Census Bureau, American Community Survey. 2011-15. Source geography: County

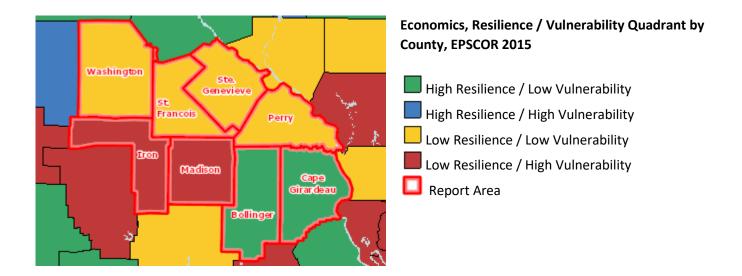


Infant Health

Low birth weight for the report area are shown in the table below. According to the Missouri Department of Health and Senior Services in 2014, of the 2 live births recorded, 4 registered as having a low birth weight.

Report Area	Low Resilience, High Vulnerability	Low Resilience, Low Vulnerability	High Resilience, High Vulnerability	High Resilience, Low Vulnerability
Report Area	2	4	0	2
Bollinger County, MO	0	0	0	1
Cape Girardeau County, MO	0	0	0	1
Iron County, MO	1	0	0	0
Madison County, MO	1	0	0	0
Perry County, MO	0	1	0	0
Ste. Genevieve County, MO	0	1	0	0
St. Francois County, MO	0	1	0	0
Washington County, MO	0	1	0	0
Missouri	21	32	17	45

Data Source: Missouri EPSCoR. 2015. Source geography: County



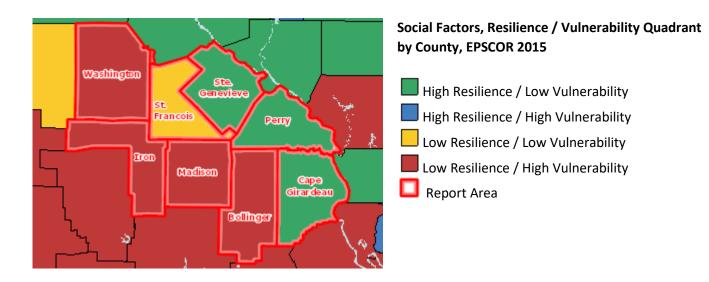
Child Abuse and Neglect

Substantiated child abuse/neglect incidents and number of children are shown for the report area in the table below. There were a total of 4 substantiated incidents in the report area in 2014.

Report Area	Low Resilience, High Vulnerability	Low Resilience, Low Vulnerability	High Resilience, High Vulnerability	High Resilience, Low Vulnerability
Report Area	4	1	0	3
Bollinger County, MO	1	0	0	0
Cape Girardeau County, MO	0	0	0	1
Iron County, MO	1	0	0	0
Madison County, MO	1	0	0	0
Perry County, MO	0	0	0	1
Ste. Genevieve County, MO	0	0	0	1
St. Francois County, MO	0	1	0	0

Washington County, MO	1	0	0	0
Missouri	52	23	13	27

Data Source: Missouri EPSCoR. 2015. Source geography: County



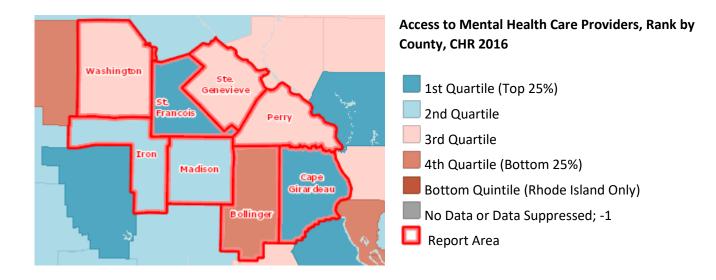
Licensed Professional Counselors

The number of licenses recorded by county from the Missouri Division of Professional Registration is listed for the report area in the table below.

			Counselors per 1,000	
Report Area	Licensed Professional Counselors	Counselors per 1,000 persons	persons	
Report Area	202	0.84		
Bollinger County, MO	3	0.24	0 5	
Cape Girardeau County, MO	94	1.21	Report Area (0.84)	
Iron County, MO	3	0.29	Missouri (0.8)	
Madison County, MO	14	1.13		
Perry County, MO	7	0.37		

Ste. Genevieve County, MO	11	0.61
St. Francois County, MO	61	0.92
Washington County, MO	9	0.36
Missouri	4,822	0.8

Data Source: US Census Bureau, American Community Survey. Missouri Division of Professional Registration. 2016. Source geography: County



Please see Community Needs Assessment Online Tool footnotes for information about the data background, analysis methodologies and other related notes. Report prepared by <u>Community Commons</u>, August 01, 2017.

Appendix

Bollinger County Community Needs Assessment Meeting

April 17, 2017

The Bollinger County meeting was held in Marble Hill, MO at the Marble Hill Nutrition Center. There were 39 community members present representing the Salvation Army, PEP Program, Experience Works, the Nutrition Center, the food pantry, local churches, landlords, the low income community, and the community at large. The meeting began with and followed the order of the agenda which covered: the community needs assessment process, who is addressing county poverty, county assets, employment/income, housing, emergencies, education, health/nutrition, and transportation.

1. Who is Addressing County Poverty

The participants cited several groups that are addressing poverty and other low income issues in Bollinger County. They named the Salvation Army, the Marble Hill Food Pantry, the MU Extension Center, various churches, the Senior/Nutrition Center, the public library, AARP, the 4H Club, the Nutrition Center, Optimist Club, and Lions Club.

2. Community Assets

Several community assets were listed. These are assets that help low income people and those who are not low income as well. The group cited budgeting classes as the MU Extension Center, the Meals on Wheels program, utility assistance (EMAA, Salvation Army, and church groups), emergency funds through various organizations, and a quarterly blood drive. All of these points were cited as something that this community sees as a benefit.

3. Employment/Income

After reviewing some survey data the subject of employment and income commenced. The group started by stating their feelings that the unemployment numbers for Bollinger County were inaccurate. The number, at this time, was listed as 5.4% unemployed. The group felt this was a misrepresentation of the actual number. Furthermore, they stated a general shortfall of decent jobs in the area. Many people do not have the proper training to leave the county to search for a better job. Also, there are no organizations addressing business development. It was agreed upon that an organization whose goal was to assist businesses in growing and getting started would be a good entity to have. They also felt a lack of general business growth in their community. There are not any new business that ever seem to start and make it. The group stated that there is a great deal of self-employment that creates few jobs.

The group thought general high costs of transportation, medication, and a lack of other affordable options contributed to reduced net income.

Top Issues: Low wage jobs Lack of business development Low business growth High cost of essentials

4. Housing

After reviewing some data the group discussed housing. The group stated that the county experienced high rent amounts. Also, there are many instances of high utility bills. There is a need in Bollinger County for general repairs to many homes. Those who are in need of these repairs cannot afford to pay what it will cost to take on such projects. It was stated that any NPOs, that are able to, should apply for grant funding for housing repairs in the county. One participant would like to see Habitat for Humanity take an interest in coming to Bollinger County and operating to a degree like they do in Cape Girardeau County. Another person thought contacting a group called Teen Challenge may be a good reference for issues like housing repair.

Top Issues: High Housing Cost(s) High Utility Bills Need for Home Repair

5. Emergencies

This was the least developed part of the discussion. The group did not have a great deal of input regarding emergencies. They had trouble understanding the type of emergencies that the facilitator was referring to. They did state that there is no 911 system in Bollinger County. This is something they would like to see changed

6. Education

The data was discussed and the group cited a lack of continuing education amongst younger people in the county. They felt many do not go on to attend college of advanced technical training. The school district in Leopold has a higher rate of students attending college, but the other three district in the county struggle regarding education attainment.

The group also cited to the available number of child care slots as being limited. They said there are not enough daycares for kids in the area. Also, the ones that are available are expensive and especially so for low income families.

The group cited a Back to School Fair and health fair as positive aspects of the education framework in their area.

Top Issues: Lack of Emphasis on Continuing Education Limited and Expensive Childcare Options

7. Health and Nutrition

The discussion of health and nutrition focused more on health, this was a pretty aged group. Multiple attendees stated the high cost of prescription drugs as a major problem. Also, the travel time from Bollinger County to see any type of medical professional. To see a doctor, dentist, and any type of specialist, one usually have to travel out of the county. For low income people, this is a real hardship. One person talked about the uninsured population, or those with poor insurance. This fact doesn't allow some to seek the care they need.

The group talked about high rates of diabetes and tobacco use in Bollinger County. They feel there is a high rate of smoking that contributes to overall poorer health. There is a smoking cessation program in the county. Also, some feel there is a real drug problem that contributes to health issues. Top Issues:

Costs Associated with Medicine and Medical Care Lack of Readily Medical Available Care High Rate of Diabetes High Rate of Smoking

8. Transportation

The group cited a few obvious issues regarding transportation needs including: travel for medical needs, travel to better employment outside of Bollinger County, and vehicle repair issues. They spoke about SMTS being a good outlet for transportation. Although, there is a need for extended hours and routes via the SMTS services. One person cited a service called Logistic Care that pays people to drive others to medical appointments. The pay is .37 cents per mile.

Top Issues:

Travel to Medical Appointments Travel to Jobs

Cape Girardeau County Community Needs Assessment Meeting

May 8, 2017

The Cape Girardeau County meeting was held in Cape Girardeau at the EMAA Outreach Office. There were 12 community members present representing the Community Caring Council, Adult Learning Center, First Call for Help, Love Inc., Catholic Charities, Cross Trails Medical Center, Head Start, and the low income community. The meeting began after lunch and followed the agenda.

1. Who is Addressing Poverty

The participants cited several groups that are addressing poverty and other low income issues in the area. These groups included the Community Caring Council, Love Inc., Salvation Army, several different churches, the local career center.

2. Community Assets

Several community assets were listed. These are options that are helping the community; the group listed: clothing closets, Workforce Investment Board, Career Center, healthcare options, budgeting classes, and EMAA. One participant cited an opportunity to develop a community asset via a need for mentoring. She feels this is something that should be done.

3. Employment/Income

After reviewing some data and starting off the topic the group found several points of interest regarding these employment/income. First, the group talked about the low unemployment rate, but persistent rates of poverty. They felt this was due to low wage/entry level work that cannot support families. Also, there is a problem with job seekers who have a criminal background. The CCC works with ex-offenders to help them get jobs and be reinstated into society. Expensive childcare was cited as a barrier to better employment. Also, there is too little outreach to high school students who may not be college bound. There should be more outreach for those students who want to seek a trade, or technical training.

Top Issues; Low wage jobs Expensive Childcare Criminal Background

4. Housing

After reviewing some data the group discussed housing. It was stated that fair market rent for a two bedroom home in Cape Girardeau County is \$658. They felt this was fairly accurate, but that would possibly be a less than decent home, and possibly in a lousy neighborhood. Furthermore, low quality housing bring higher utility bills. One participant cited a monthly landlords meeting in Cape Girardeau. It was stated that perhaps those who advocate for low income people should attend on behalf of those whom they serve. Also, there was an idea for low income people person to unite and form a housing co-op that would circumvent any landlords and provide a better option for those involved. Finally, it was stated that providing deposits, last month's, rent, etc. is very difficult for low income people. Also, that most landlords do not return deposits to low income tenants.

Top Issues: High Rent High Utilities Bad Landlords

5. Emergencies

The main emergency being faced in Cape Girardeau right now is a severe outbreak of bed bugs. There are many families experiencing this problem and it has caused great hardship in the area. Also, the recent flooding has put a strain on many. With that said, many areas that were flooded are low income homes that landlords are going to do little to repair. There is a problem in Cape Girardeau with mental illness. There are few treatments options and when this goes unchecked it is a real problem for many.

Top Issues: Bed Bud Epidemic Mental Healthcare Flooding

6. Education

Date was reviewed for this section as well. It was stated that Cape Girardeau has a few options for higher and technical education, more that its neighbors. The graduation rate is okay in Cape County, 91.7%, but they would like to see it higher. Some felt though that many kids were allowed to skate through so they would graduate and not threaten funding, even though their performance is lacking. Also, they felt a need to instruct life skills in public schools. The group came back around to mentoring young people and think this is something that would benefit many low income students and their county as a whole. Once more, the group cited high childcare costs as a barrier to education for adults. It is difficult to attend training when one cannot afford childcare.

Top Issues: Life Skills Taught in School Mentoring Childcare Cost

7. Health and Nutrition

The data was reviewed and stated that 16.7% of the population is experiencing some type of hunger. The group felt that people are not getting enough to eat due to lack of income, selling benefits, less ability to prepare food at home. Some thought that cooking real meals was not practiced enough. Also, it was cited that what is donated to the food pantry is not what many need. There are a great deal of sugary food, processed foods, and boxed items that families on which families cannot properly survive. There are a couple of churches, Red Door Church and Centenary Church, which have free meals the last two weeks of the month. This is a great asset for low income people. Top Issues:

A need for more sustainable food pantry donations.

The ability to prepare "real meals"

8. Transportation

The discussion regarding transportation revolved mainly around cost. Cape County Transit is a service that available, but the hours are bad and sometimes people sit 2 hours at a bus stop. Taxis are also available, but are very expensive, and unreliable for pickups. There is a great need for car repair in the area. Expensive fixes for vehicle prohibit people from getting to work, school, etc. This is likely to endanger their economic status. It was stated there should be a program that could help with car repairs. One participant, who has a child in Head Start, encouraged parents to organize and car pool and rely less on the bus service, or walking.

Top Issues:

High Cost of Car Repair and Taxis Unreliable Bus Service No Transportation in General

Iron County Community Needs Assessment Meeting

May 23, 2017

The Iron County meeting was held in Ironton at the First Baptist Church. There were 3 community members present representing Senior and Disability Services, and The Ark. There were also staff from EMAA present. The meeting began after lunch and followed the agenda.

1. Who is Addressing Poverty

The participants cited the local ministerial alliance, SVDP, EMAA, The Ark (a free store for children), and local food pantries as addressing poverty.

2. Community Assets

This group was not able to list many community assets. They cited the new Amtrak platform and the tourism economy as community assets. These were aside from the poverty related programs/initiatives.

3. Employment/Income

After reviewing some data the group agreed that the major concern in the county is the absence of decent paying, livable jobs. They agreed the majority of workers travel outside of the county to go to work each day. The main point made by the group during this portion of the meeting was the great and growing need for new businesses and employment opportunities.

Top Issues: Generally few jobs Little employment opportunity No new business startup

4. Housing

The group looked at the data and agreed the fair market rent amount was high. This meant that they did not feel there would be too many homes that would require that much rent. Also, they spoke of the rental property that did exist was often a poor place to live and was not getting better. They cited a general for new rental housing; meaning, there needs to be better places available, but also more homes for rent period. The group spoke of high utilities for many families. This is often due to poor rental homes that are not energy efficient.

Top Issues: Poor rental options A need for new rental construction High Utility Bills

5. Emergencies

The group cited food, transportation, utilities, and rent as the most common emergencies. They saw the need for emergency services as fairly constant, but thought that the organization that were covering such issues were doing an adequate job.

6. Education

The group reviewed the drop-out rate which is fairly high. They feel this high rate is due to drugs and family instability. Also, they feel that students in the county are offered several options for education following high school. They were glad to see more students achieving higher levels of education based on the secondary data.

Top Issue:

High School Drop-out Rate

7. Health/Nutrition

The group cited the high cost of healthcare as a major concern for many people. They also cited the chronic illnesses of heart disease and cancer as major problems in their community. The data they saw showed heart disease as the number one cause of death in this county. They felt that access to food was mostly adequate; food pantries are able to meet their demand. With that said, there is a great deal of demand. The group stated there is a farmer's market, but it does not accept SNAP. Also, they thought that Southern Iron County is a food desert.

Top Issues:

Chronic Disease Possible Food Desert in County

8. Transportation

There is a large need for transportation services in the county. SMTS is available, but there are many people who need help fixing a car, paying for inspection, or with general upkeep.

Top Issues:

A General Lack of Transportation

Madison County Community Needs Assessment Meeting

May 16, 2017

The Madison County meeting was held in Fredericktown at Black River Electric. There were 5 community members present representing Salvation Army, Head Start, and the MODHSS. There were also 3 representatives from EMAA in attendance.

1. Who is Addressing Poverty

The group felt there were groups doing a lot of good work in their county. The cited the Salvation Army, local churches, the health department, DHSS, Family Support Division. Food Pantries, SMTS, the Life Center, EMAA, the school system, and aging matters as all working to quell poverty.

2. Community Assets.

The group listed coat drives, shoe drives, SMTS, Back to School Fairs, Cat Pack (weekend food for school children), and the Compassion Café as community assets. The Compassion Café is an initiative that is held monthly and feeds all who want to attend. Donations are welcome, but usually it is sponsored by a local business or organization. There averages 300 people per month at this event.

3. Employment/Income

The group studied the information and cited the low wages and low yearly income was a result of lack of business development and industrial development. They feel there is not any one group that is working to foster business group that would result in more, better jobs. Furthermore, they felt that many local businesses have high rates of turnover. Many people are traveling outside to the county to find work each day. Also, jobs that do exist offer no outlet to achieve a better income. Top Issues:

Lack of business development Generally low wages, Many leave to work each day

4. Housing

After reviewing the data, the group thought the average rent was high. They also feel there may be some collusion among landlords regarding what tenants have to pay. They agreed that there is a big need to improve low income housing. The spoke at length about an under-noticed homeless problem in the county. This issue is growing and there are not being many steps made to improve the situation. Top Issues:

A Need to Improve Rental Homes A Growing Homeless Problem

5. Emergencies

The group cited utilities, prescriptions/general medical needs, food, etc. as the most common emergencies. They thought the groups did a good job, but the need never seems to go down. The life center cares for many so that emergencies can be avoided.

6. Education

The group reviewed data and cited high school dropouts being a result of lacking guidance and motivation. Also, they felt that single parent households may be a contributing factor to children leaving school before graduation. They did not feel there was enough emphasis put on options beside a four year university for those graduation high school. This gathering did cite the fact that starting 2018 a senior from Fredericktown High School will be able to leave with an AA degree. The group spoke of the high cost of daycare. They felt \$65-\$70 per week was close to average, but some were higher.

Top Issues: High School Dropouts Less Emphasis Put on Higher Ed. Like Technical Training High Cost of Daycare

7. Health/Nutrition

The group immediately cited the high cost of insurance and that those whom do not have it likely go without healthcare. Also, jobs in the county that provided insurance, many had high deductibles. They did cited the local health department as a well-used resource, but many people are unaware of the range of services they provide. The health department does all he basics including blood work. It has client services of around 1700 each month. The group thought the nutrition issue was being covered fairly well in the county. The University Extension office has a nutrition specialist and she is making a great impact in the schools in Madison County. Also, the food pantries are busy, but seem to have what they need to cover those whom visit them. Each year there is a Feed the Families Bake Sale and the proceeds are divided equally among the food pantries.

Top Issues: Cost of/Lack of Insurance Jobs that Provide Poor Insurance

8. Transportation

The group spoke of SMTS having expanded routes and that has been helpful. There is a taxi service from Farmington, Quality Transportation in the area. It is thought to be expensive. The Life Center provide non-emergency medical transportation. The group also said that transportation in general kept many people from seeking better work, or work period. Also, the cost of repairing a car was a great hindrance. Furthermore, transportation was cited a large barrier to many of the issues that contribute to poverty.

Top Issues: Cost of Repairs, etc. General Lack of Availability

Perry County Community Needs Assessment Meeting

5/22/17

The Perry County meeting was held in Perryville at the Community Church. There were 10 community members present representing the county commission, Cross Trails Medical Center, SVDP, Perry County Hospital, Perry County Health Department, Perryville Family Church. Also, there were representatives from EMAA in attendance.

1. Who is Addressing Poverty

The participants cited Cross Trails Medical Center, EMAA, Talent Force, Community Counseling, Perry County Hospital (Charity Care), New Life Mission, SVDP, and local churches as groups that are all having positive impacts in the county.

2. Community Assets

Community assets that were listed included the Perry County Hospital, Rankin Technical College, SVDP, Mineral Area College satellite campus, Chamber of Commerce (events held), and the higher education center.

3. Employment/Income

The group reviewed data and agreed that Perry County has a deeper pool of employment options than many of its neighbors. The median income is \$47,226. Healthcare and childcare make getting by much more difficult even with the low unemployment. The group also felt that mental health problems and transportation barriers serve as deterrents to those who struggle to work. There is also a need within the county for specialized, technical training for higher paid jobs. Some in the group feel that prioritizing personal budgets is an issue within some low income households. Top Issues:

A need for specialized training Transportation options High Costs Associated with Working (Childcare, etc.)

4. Housing

The group reviewed some data regarding housing and agreed that a housing need exists in the county. This need is in regard to increased housing options, affordable housing, and better housing in general. There is a general lack of housing availability for low income people, both houses and apartments. There is a landlord association in Perryville; they meet to discuss landlord business. It was said that there is no low income representation or attendance at these meeting. Many at this meeting felt home ownership was out of reach for many low income families due to credit issues and down payment issues.

Top Issues

A need for more available housing

A need for generally better housing

A path toward homeownership

5. Emergencies

The group was very proud of how their community handles emergencies. Everyday emergencies are handled by the SVDP, Ladies of Charity, food pantries, EMAA, and others. The option within these group do very well to help those in need. The group spoke at length regarding how the community came together after the tornado and how so many people and so many donations went to help the great number affected by the disaster.

6. Education

The group reviewed the graduation rate of 89.5%, lowest in the area. They felt that several factors played into this: teen pregnancy, substance abuse, and behavioral issues were all reasons for the lower graduation rate. They felt some children do not get the support they need at home to help increase graduation chances for their children. Child care barriers create issues for families due to cost and availability. There are not enough options for families.

Top Issues: Low graduation rate Teen pregnancy Unavailable, expensive childcare

7. Health and Nutrition

The group began the discussion regarding health by stating they feel that primary care options in the county are good and accessed by many. They also stated there is an insurance gap among many citizens. There are high rates of chronic illness, e.g. heart disease, and high rates of smoking. The Health Department has initiatives for smoking cessation, healthy living, and other programs geared toward wellness. The group felt the nutrition issues in the county are being tackled. The MU Extension office has a nutrition specialist who works within the schools to teach children how to each healthily. The SVDP and other food pantries have many healthier options for their clients. Also, some provide vouchers for grocery stores so clients can buy healthy foods. The school participate in the backpack program and send home groceries with children for the weekend. The senior center served around 6700 meals last year. There are two farmer's markets, but neither accept SNAP. Top Issues:

Insurance Gap/Uninsured Population Chronic Illness

8. Transportation

Transportation was stated as lacking in general. It was said there is no taxi service available, but SMTS does have routes. The SVDP offers assistance in fixing cars, helping with licensing, etc. SVDP will also pay for SMTS cost and provide other transportation vouchers if possible. Top Issues:

General lack of Transportation

Clients who are unable to afford to keep vehicles on the road

St. Francois County Community Needs Assessment Meeting

May 9, 2017

The St. Francois County meeting was held in Desloge at the EMAA Outreach Office. There were 20 community members present representing the St. Patrick Center, Community Partnership, SFC Industrial Authority, Farmington School District, Job Center, St. Francois Health Center, St. Louis Effort for AIDS, VA, EMAA Housing, Serenity Hospice, Preferred Hospice, and the Life Center. The meeting began after lunch and followed the agenda.

1. Who is Addressing Poverty

The participants cited the Community Partnership, MAC, local churches, EMAA, Life Center, food pantries, and other local efforts as addressing poverty in St. Francois County.

2. Community Assets

Several community assets were listed. These assets included employment opportunities that may not exist in neighboring communities. The group also listed new training programs at Mineral Area College that offer skills in growing fields. Furthermore, they also cited the Life Center and Shared Blessings as assets that are serving the low income community.

3. Employment and Income

After reviewing some data and starting the topic the noted that many people are under employed in the county. They are working jobs that are difficult to sustain a good living. A participant cited exoffenders as having issues getting hired, but there are folks working on this issue. A participant from the Job Center cited a lack of soft skills among job seekers that are a scotch to employment. Also, disabilities keep people from working in hiring paying, better jobs. A general lack of income and in some case poor budgeting practices keep people from excelling. The lack of income point was agreed upon by the entire group.

Top Issues: Lack of Income Poor Soft Skills Under Employment

4. Housing

After reviewing some data the group discussed housing. It was agreed upon by the group that the amount for fair market rent would not earn a person a very good home. Also, it was agreed upon that many rental homes are run down and owned by uncaring landlords. Utilities are a major concern and keep folks impoverished. Also, many landlords have issues renting to possible tenants who have a court record. This is often due to deposit or utility issues. The data read that \$12.12 is the wage needed to rent a two bedroom home. This was received fairly well, but the group thought that two bedroom home may leave something to be desired. The group cited Shelter Care Plus as a group that many be able to assist with housing issues.

High Rent High Utilities Court Record Against Low Income Renters

5. Emergencies

The group cited the most oft seen and urgent emergencies are in regard to prescriptions, utilities, rent, and transportation. There are several group that work to aid these crises, but the need is fairly constant.

6. Education

The group reviewed some data and discussed education. The graduation rate was reviewed and while not bad it could be better. The group felt that many students who drop out are caught in a generational cycle, and that it is difficult to break. Also, they feel many students are not motivated to attend, or do well in school, and that this is a generational issue. There was no solution to this problem given by the gathering. One asset listed by the group is the 90-90 Initiative within some school districts. This plan states 90% of students must have 90% attendance.

The group also discussed the very high cost of child care and the lack of good, affordable providers. One participant stated she paid \$85 per child per week and that this is normal, not uncommon. She also stated that folks who work evening or night shifts have an extra difficult time finding child care. This is large problem according to this group.

Top Issues: Generational Drop Out Student Motivation Child Care Cost/Availability

7. Health/Nutrition

The group immediately cited the high cost of health care that everyone experiences as a barrier to leaving poverty. Furthermore, the fact that many people fall through the cracks regarding the access to insurance. Either they cannot afford to buy a plan, or they make too much to qualify for Medicaid. This is a very large problem among the working poor. Finally, for many working families in the area, insurance is not offered where they work, but if it is the plan is totally unaffordable.

The group cited many of the good attributes that exist regarding nutrition in their county. They feel that the existing food pantries do a very good job. They also cited the Back Pack Program that many schools offer where children are sent home with groceries on Friday afternoons. The group cited a gap within some families regarding meal preparation and wise spending for food. Top Issues: High Cost of Healthcare

High Cost of Insurance Access to Decent Healthcare

8. Transportation

The cited a general lack of transportation options in the county. They claimed SMTS has expanded its routes, but there are still times when persons have trouble getting around via their services. Also, a main issue stated was the need for car repairs, licensing/inspection needs, etc. For low income families there are no outlets to solve these problems. So, even if some has their own car, it may not matter because they cannot keep it on the road.

Top Issues:

General Lack of Transportation

Cost of car repairs, license, etc.

Ste. Genevieve County Community Needs Assessment Meeting

May 22, 2017

The Ste. Genevieve County meeting was held in Ste. Genevieve at the EMAA Outreach Office. There were 3 community members present representing St. Vincent de Paul, Family Services Division, University Extension. There were also employees of EMAA present.

1. Who is Addressing Poverty

The group felt there was little change in the groups/people who are addressing poverty since the last community needs assessment. They did cite the SVDP, EMAA, MU Extension, food pantries, Summer Food, and local churches. They also said that the community resource manual, written with Stimulus Program funding through the Community Empowerment Collaboration, is being updated. This will better serve the county.

2. Community Assets.

The community assets listed were a job fair and the community center. The community center is expanding and is going to include more programs. The group is excited about this news.

3. Employment/Income

The group reviewed some data and began a discussion regarding employment and income. The group agreed there are a high number of people who are underemployed in the county. There are also households working multiple jobs for low wages that struggle. It was agreed upon that there are a decent number of good jobs in Ste. Genevieve County, but they do not open very often. With that said, this county has the highest income per capita in EMAA's service area. Although, it is often difficult for people to find better work in short order. Many people leave the county to work each day. It was also said that there is a skill and aptitude gap for available work in the area. Expanded education and/or training may present more opportunities to some people. Top Issues:

Low Wage Jobs Underemployment Lack of training and job aptitude

4. Housing

The group studied some data and agreed that \$648 per month to rent a home was fairly high. Also, this may not present a person with the best housing option. The group agreed there is a general lack of rental property in the county, both apartments and houses. Also, there is a large problem with homes that cost a great amount in utilities. Many homes present bills that are unaffordable and create a cycle of debt to the utility company.

Top Issues:

Lack of Rental Housing Very High Utility Bills

5. Emergencies

The group felt that emergencies were covered pretty well in their county. The SVDP, Salvation Army, EMAA, and United Way referrals cover a great deal of deal of this need. The most common emergency needs are for food, transportation, housing, and a large number of utility bills.

6. Education

The group reviewed some data and learned that the graduation rate in the county is 88.68%, the lowest among EMAA's eight counties. They found it odd that the county with the highest per capita also had the highest dropout rate. One person felt that the dropout rate was a cyclical phenomenon and difficult for future generations to break. Higher education was discussed and it was agreed upon that many families cannot see higher ed. as an option due to high cost, and lower aptitude for 4 year college. Is there enough push for students who may not want to seek 4 year institutions, but could excel from trade, or technical training? Finally, the fact that entrance colleges and schools has become more difficult limits some students from seeking post-secondary education.

Top Issues: High Dropout Rate High Cost of College Are being given correct direction?

7. Health/Nutrition

The group cited a high risk of substance abuse in the county. There is no substance abuse center(s) available, and the public health department has not been able to get a handle on this problem. The group agreed that food is an issue that is handled very well in the county. There are several options for low income person who may not have enough to eat. The food pantries cover the need and have access to many options including donations, Share the Harvest, excess produce from local growers, and more. There are two farmer's markets, but neither one accept SNAP on site.

Top Issues: Substance Abuse Healthy Options for Low Income Families SNAP at Farmer's Markets

8. Transportation

Transportation is a great need here. SMTS is available, but there is nothing else that exists. People have trouble paying for vehicular needs that allows them to remain mobile. SVDP will aid with car repairs licensing, etc., but they cannot only help a few people.

Top Issues:

Transportation in General

Greater outlets for car repairs, inspections, etc.

Washington County Community Needs Assessment Meeting

May 15, 2017

The Washington County meeting was held in Potosi at the South Baptist Church. There were 3 community members present representing the Community Partnership, Belgrade Methodist Church, and the Job Center of Potosi. The meeting began after lunch and followed the agenda.

1. Who is addressing Poverty

Currently, the Community Partnership is working to develop a homeless shelter. The progress has been slow, but they are moving forward. They feel this is a major development in aiding impoverished person in their county. This is aside from the other groups Salvation Army, churches, EMAA, food pantries, etc. that are all doing good work. The proposed shelter is a new step that is exciting for some.

2. Community Assets

Several community assets were listed and included: a rather newly minted health fair, mammogram van, pregnancy resource center, food pantries, REALL Simulations, and the school systems.

3. Employment and Income

After reviewing some data, the group felt there are just not enough good jobs in the county to support families' needs. With that said, many have transportation issues that do not allow them to leave the county to look for work in other communities. Those who do have transportation though, the group thought maybe 40% of working age adults left the county to work every day. The felt the highest paying jobs in the county were probably in the \$12-\$15 an hour range.

Income, or the lack thereof, is largely based on the less than ample work opportunities in Washington County. Some group offer budgeting classes, but it is difficult to manage money that one doesn't have. Top Issues:

Lack of Decent Paying Jobs Transportation to Seek Work in Neighboring Counties

4. Housing

The group cited the fact that many low income families rent their homes. Finding a decent rental home can be difficult. The listed Fair Market Rent of \$630 per month seemed fair to the group, but the question remains how satisfactory one's stay in that home may be. For better housing options it may be much more expensive than the above cost. There was a question as to why landlords who accept HUD are not publicly known. It was stated that a renter must do the leg work to find a HUD landlord; there is not just a roster that is public knowledge. Also, it was state that there is no new rental housing being built in the area. Most of the rental homes are old, and nothing new is replacing them.

Top Issues:

Cost of Decent Rental Housing Unavailable HUD Landlord Roster No Newly Developed Housing

5. Emergencies

Emergencies regarding food, shelter, transportation, medicine, etc. are covered by several groups including Salvation Army, Life Church, SMTS, EMAA, other churches etc. The group felt those who worked regarding emergencies were doing a good job and their best to help those in need.

6. Education

The group reviewed some data regarding dropout rates, etc. They feel the dropout number is somewhat artificial due to home schooling. Meaning, children are reported as being home schooled, but they more or less have dropped out of school. With that said, there is a good effort to keep children in school too. Also, there is an effort to aid in getting a GED if they want to leave school. There is also an effort in the schools in Washington County to push those children who may not be college bound toward something technical, or a trade. Those children not interested in college have options within their schooling that do not leave them behind. The Job Center has apprenticeship programs and job training that young people can access. One participant cited the need to basic training of life skills for young people. She feel that children need training in everyday tasks like banking, making big purchases, owning a home, etc. This is something she feels is not covered well enough and many young people will be left behind in life.

Child care was cited as unaffordable and not as available as it needs to be. It was reported that there is no infant care in the area. The daycares that people have access to cost low income families way too much to access for their children.

Top Issues: High School Drop Out Lack of Basic Life Skills Among Young People Unaffordable/Lack of Decent Child Care

7. Health/Nutrition

The group cited the high cost of healthcare as a major barrier for many. Also, there is a total lack of mental healthcare options in the county. This is major concern in the area as there aren't any clinics or treatment options available. The high cost of prescriptions was discussed and that is tough on many.

Food is needed within the food pantries and churches. There is more demand than supply in many cases according to the group. Most distribution points have a great deal of need and struggle to keep pace. A good point regarding food, the farmer's market in Potosi accepts SNAP. This is a great for low income people who want access to fresh food.

Top Issues: High Cost of Healthcare Lack of Mental Health Care Options More Food Needed for Low Income Families

8. Transportation

The group cited a general lack of transportation in their area. This is especially true for the very rural parts of the county, of which there are many. SMTS is available, but the routes are what they are, and cannot meet the needs of everyone. It was said that Potosi lost its only taxi service so that is not even an option anymore.

Top Issues:

General Lack of Transportation No Rural Transportation

Customer Satisfaction Survey Information

East Missouri Action Agency conducted a Customer Satisfaction Survey during FY16. All agency programs have been participating. The following are the results of the survey.

There have been a total of 793 participants complete the survey.

The Community Services Department has received 395, Housing 192, Women's Wellness 12, Weatherization 41 and Head Start 219.

Customers were asked the following questions:

٠	Please rate your visit, were you:	Reponses:
	Very Satisfied	93.32% or 726
	Somewhat Satisfied	4.11% or 32
	Neither Satisfied or Unsatisfied	1.29% or 10
	Somewhat Dissatisfied	0.26% or 2
	Very Dissatisfied	1.29% or 10

• Was the EMAA staff you encountered patient, Responses friendly and courteous?

Yes	99.36% or 781
No	0.89% or 7

• How long did it take for EMAA staff to respond Responses to your need?

I was taken care of immediately	72.75% or 566
Within 30 minutes or less	19.79% or 154
30-60 minutes	4.63% or 36
More than 1 hour	3.08% or 24

• What would best describe what happened? Responses

My problem/issue was quickly resolved	90.67% or 690
My problem/issue was partially resolved	6.83% or 52
There was not a resolution for my problem	2.89% or 22

- Did you have any issues with the Responses EMAA facilities?
 - No 92.36% or 713

	Too Small Not enough parking Not private enough to discuss my needs Hours of operation did not meet my needs	0.65% or 5 5.31% or 41 0.65% or 5 2.07% or 16
•	How likely would you be to recommend	Responses
	our services to others?	-
	Very likely	96.67% or 755
	Somewhat likely	2.43% or 19
	Not likely	0.77% or 6
	I wouldn't recommend	0.13% or 1
•	Did EMAA's program meet your needs?	Responses
	Yes	94% or 721
	No	1.30% or 10
	Don't know	5.22% or 40
•	What county do you live in?	Responses
	Bollinger	17.43% or 137
	Cape Girardeau	11.58% or 91
	Iron	4.45% or 35
	Madison	10.69% or 84
	Perry	8.78% or 69
	St. Francois	27.23% or 214
	Ste. Genevieve	11.2% or 88
	Washington	8.78% or 69

Overall, it appears the majority of our customers are satisfied with EMAA, the programs and the staff.

We will continue to survey on an on-going basis. The results compiled will be included in the Community Needs Assessment.

Management Information System Data Broken Down by County

	TOTAL RESPONSES	
BOLLINGER COUNTY	Count	Percent
Do you spend too much on utilities?	28	8.95
Do you wish your housing situation could be improved?	2	0.64
Do you need more food?	2	0.64
Are you dissatisfied with your employment/education situation?	4	1.28
Do you or your family have any health issues?	28	8.95
Are you currently facing any emergencies?	3	0.96
Do you need transportation assistance?	2	0.64
Do you keep records of your expenses?	8	2.56
Do you have a checking account?	28	8.95
Do you use Money Orders to pay your bills?	22	7.03
Do you have Credit Cards?	8	2.56
Do you have any Bank Loans?	21	6.71
Do you Rent-to-Own?	3	0.96
Do you have any Medical or Hospital bills?	43	13.74
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	32	10.22
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	22	7.03
Is any person in the household paying child support?	8	2.56
Did you use a paid Tax Preparer?	29	9.27
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	1	0.32
Are you interested in budgeting and/or financial education/training?	5	1.6
Have you had to choose between necessities?	117	37.38
Do you borrow money?	29	9.27
Do you have past due Utility Bills?	91	29.07
Do you have past due Rent or Mortgage?	16	5.11
Do you have past due telephone bills?	17	5.43
Do you have past due Water/Sewer bills?	11	3.51
Do you have a past due Trash bill?	9	2.88
Do you have any past due Credit Debts?	3	0.96
Are you receiving child support in regular payments?	15	4.79
Is your health status good?	158	50.48
Do you need Emergency Assistance with Home Repairs?	2	0.64
Do you need Emergency Assistance with Food?	50	15.97
Do you need Emergency Assistance with Shelter?	5	1.6
Do you need Emergency Assistance with Utilities?	85	27.16

Do you need Emergency Assistance with a Cooling Unit?92.88Do you need Emergency Assistance with Clothing?10.32Are you satisfied with your educational attainment?18559.11Would you like to obtain a GED?10.32Would you like to earn a two or four year degree?10.32Do you have a problem with High Housing Costs?185.75
Clothing?Are you satisfied with your educational attainment?18559.11Would you like to obtain a GED?10.32Would you like to earn a two or four year degree?10.32Do you have a problem with High Housing185.75
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degree? 18 5.75
Do you have a problem with High Utility8928.43Costs?
Do you have a problem with Minor Repairs to your Housing?82.56
Do you have a problem with Needing Major 3 0.96 Repairs to your Housing? 3 0.96
Strengths: Have you done well in school 1 0.32 before?
Strengths: do you have support for your10.32education, including family?10.32
Do you have a problem with Poor Plumbing? 1 0.32
Strengths: Do you have specific educational 1 0.32 goals?
Do you have a housing problem due to not10.32having a stove or refrigerator?10.32
Strengths: Do you have dependable10.32transportation?
Do you have a housing problem because you82.56do not have air conditioning?
Are you Homeless?10.32
Does your home have the appropriate12138.66number of bedrooms for your family size?
Do you need Pell grants or other financial aids? 1 0.32
Do you need Community College/University? 1 0.32
Do you need help with none of the above 1 0.32 education needs? 1 0.32
Do you need an english as a second language 1 0.32 course?
No literacy needs: 250 79.87
Are you already enrolled in head start?51.6
Do you need head start? 1 0.32
Are you not interested in head start? 14 4.47
Are you not interested in early head start? 11 3.51
Do you have temporary health problems? 7 2.24
Do you have chronic health problems? 119 38.02
Do you need an in home health worker? 11 3.51
Do you need a home chore worker? 2 0.64
Do you need medical services? 14 4.47
Do you need Dental services? 15 4.79
Do you need vision services? 7 2.24
Do you need drug/alcohol abuse services? 1 0.32
Do you need counseling? 1 0.32
Do you need mental health services? 1 0.32

Do both of the child's parents reside in the home?278.63Are you receiving irregular child support payments?30.96Have you applied for child support but are not receiving yet?309.58Does anyone in your family need family planning services?10.32Does survices?0.6420.64Does your family have trouble meeting health needs due to lack of transportation?51.6Does your family have trouble meeting health needs due to lack of transportation?51.6Does your family receive subdiced housing assistance?226.2Would your family have trouble meeting health sour family receive subdiced housing assistance?123.83Does your family receive subdiced housing your own home at this time?51.6Does your primary heat source Electric?8226.2Is your primary heat source Bas?103.19Is your primary heat source Propane?196.07Have you applied for Shelter?10.32Are you working with a case manager or social worker?237.35Is your food supply adequate sometimes?752.396Is your food supply adequate sometimes?20.64Is your food supply adequate never?20.64Is your food supply adequate never?20.64Employment Situation Full Time82.56Is your food supply adequate source30.96Is your food supply adequate never?20.64Is your functione	Do you need proscription modications?	11	3.51
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care?		1	0.32
needs due to lack of transportation?		2	0.64
assistance?Image: Control of the second		5	1.6
your own home at this time?Image: Content of the seather is a seather i	Does your family receive subsidized housing	12	3.83
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social worker?Image: Constraint of the co	Have you applied for Shelter?	1	0.32
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Is your Employment Situation Full Time Employment above Minimum Wage?82.56Is your Employment Situation Full Time Employment earning minimum wage or less?20.64Is your Employment Situation Temporary Full Time Employment Situation Permanent Part-Time Employment?20.64Do special diet needs cause a barrier to preparing food?30.96Des anyone in your family need WIC?41.28Is your Children need a meal program for breakfast?3611.5Is your Unemployment Condition Unemployded-has not worked for 3 months or more?3511.18Is your Unemployment Condition Unemployded-full time homemaker?3912.46	Is your food supply adequate never?	2	0.64
Employment above Minimum Wage?ConstraintsIs your Employment Situation Full Time Employment earning minimum wage or less?20.64Is your Employment Situation Temporary Full Time Employment Situation Permanent Part-Time Employment?20.64Do special diet needs cause a barrier to preparing food?30.96Does anyone in your family need WIC?41.28Is your Unemployment Condition Unemployed less than 3 months?175.43Do your children need a meal program for more?3611.5Is your Unemployment Condition Unemployed-full time homemaker?3511.18Do your children need a meal program for horeprogram3511.28Is your Unemployment Condition Unemployed-full time homemaker?3912.46	What is your employment status?	23	7.35
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Do special diet needs cause a barrier to preparing food?30.96Does anyone in your family need WIC?41.28Is your Unemployment Condition Unemployed less than 3 months?175.43Do your children eat breakfast regularly?4414.06Do your children need a meal program for breakfast?3611.5Is your Unemployment Condition Unemployed-has not worked for 3 months or more?3511.18Is your Unemployment Condition Unemployed-full time homemaker?103.19Do your children need a meal program for more?3912.46	Is your Employment Situation Permanent	11	3.51
Is your Unemployment Condition Unemployed less than 3 months?175.43Do your children eat breakfast regularly?4414.06Do your children need a meal program for breakfast?3611.5Is your Unemployment Condition Unemployed-has not worked for 3 months or more?3511.18Is your Unemployment Condition Unemployed-full time homemaker?103.19Do your children need a meal program for lunch?3912.46	preparing food?	3	0.96
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Unemployed-has not worked for 3 months or more?10Is your Unemployment Condition Unemployed-full time homemaker?10Do your children need a meal program for lunch?3912.46		36	11.5
Is your Unemployment Condition103.19Unemployed-full time homemaker?Do your children need a meal program for lunch?3912.46	Is your Unemployment Condition Unemployed-has not worked for 3 months or	35	11.18
lunch?	Is your Unemployment Condition	10	3.19
Is your Upomployed Condition Upomployed 5		39	12.46
never worked?		5	1.6
Is your Unemployment Condition Retired? 8 2.56	Is your Unemployment Condition Retired?	8	2.56

Is your Unemployment Condition Disabled?	79	25.24
Is your Unemployment Condition Age 14-25, in school and not working?	19	6.07
Do you want to improve your Work Situation?	5	1.6
Is your Focus of Improvement Better Pay?	4	1.28
Is your Focus of Improvement More Hours?	3	0.96
Is your Focus of Improvement Increase Benefits?	2	0.64
Is your Focus of Improvement Increase Responsibility?	1	0.32
Do your children need supplemental food during the summer?	12	3.83
Do you need Senior meals delivered to your home?	1	0.32
Is your Focus of Improvement More Job Stability?	2	0.64
Do you need congregate Senior Meals?	1	0.32
Is your Focus of Improvement Location of Job?	1	0.32
Is Focus of Improvement Not Applicable?	1	0.32
Is your Employment Strength Formally Trained or Certified Skills?	1	0.32
Is your Employment Strength Skills Gained from Experience?	3	0.96
Is your Employment Strength Positive Work History?	1	0.32
Is your Employment Strength Education?	1	0.32
Is your Employment Strength Dependable Transportation?	4	1.28
Is your Employment Strength Dependable Childcare?	1	0.32
Do you have an Employment Barrier of Temporary Health Problem?	1	0.32
Do you have no Employment Barriers?	4	1.28
Would you like one-on-one support achieving work goals?	1	0.32
For Employment, do you need Missouri Career Center/WIA?	1	0.32
For Employment, do you need Career Search?	1	0.32
Did you use a volunteer tax preparer?	26	8.31
Did you file your own taxes?	11	3.51
Did you not file taxes, even though you should have?	1	0.32
Did you have no income with which to file taxes?	56	17.89
Does your family need Food Stamps?	23	7.35
Do you have or are you registered with any of the above?	3	0.96

	TOTAL RESPONSES	
CAPE GIRARDEAU COUNTY	Count	Percent
Do you spend too much on utilities?	5	0.9
Do you wish your housing situation could be improved?	2	0.36
Are you dissatisfied with your employment/education situation?	1	0.18
Do you or your family have any health issues?	5	0.9
Are you currently facing any emergencies?	3	0.54
Do you keep records of your expenses?	17	3.07
Do you have a checking account?	40	7.22
Do you have a savings account?	1	0.18
Do you use Money Orders to pay your bills?	59	10.65
Do you have Credit Cards?	15	2.71
Do you have any Bank Loans?	16	2.89
Do you Rent-to-Own?	8	1.44
Do you have any Medical or Hospital bills?	77	13.9
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	84	15.16
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	28	5.05
Is any person in the household paying child support?	15	2.71
Did you use a paid Tax Preparer?	55	9.93
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	6	1.08
Are you interested in budgeting and/or financial education/training?	4	0.72
Have you had to choose between necessities?	170	30.69
Do you borrow money?	120	21.66
Do you use Payday Loans?	6	1.08
Do you have Car Title Loans?	5	0.9
Do you have items in the Pawn Shop?	2	0.36
Do you have past due Utility Bills?	185	33.39
Do you have past due Rent or Mortgage?	18	3.25
Do you have past due telephone bills?	11	1.99
Do you have past due Water/Sewer bills?	32	5.78
Do you have a past due Trash bill?	6	1.08
Do you have any past due Credit Debts?	4	0.72
Are you receiving child support in regular payments?	31	5.6
Is your health status good?	414	74.73
Do you need Emergency Assistance with Home Repairs?	4	0.72
Do you need Emergency Assistance with Food?	16	2.89
Do you need Emergency Assistance with Shelter?	14	2.53
Do you need Emergency Assistance with Utilities?	174	31.41

Do you need Emergency Assistance with a Cooling Unit?	10	1.81
Do you need Emergency Assistance with Clothing?	1	0.18
Do you need Emergency Assistance with Transportation?	1	0.18
Do you need Emergency Assistance with Medical?	2	0.36
Are you satisfied with your educational attainment?	279	50.36
Would you like to obtain training in a specific area?	2	0.36
Would you like to earn a two or four year degree?	1	0.18
Do you have a problem with High Housing Costs?	15	2.71
Do you have a problem with High Utility Costs?	151	27.26
Do you have a problem with Minor Repairs to your Housing?	14	2.53
Do you have a problem with Needing Major Repairs to your Housing?	6	1.08
Do you have a problem with Unsafe Housing due to No Electricity?	19	3.43
Do you have a problem with Poor Plumbing?	3	0.54
Strengths: Do you have specific educational goals?	3	0.54
Do you have a housing problem due to not having a stove or refrigerator?	1	0.18
Do you have a housing problem because you do not have air conditioning?	9	1.62
Do you have a housing problem due to overcrowding?	2	0.36
Are you Homeless?	14	2.53
Barriers: Is cost of school a problem?	2	0.36
Barriers: Are health issues a problem?	1	0.18
Does your home have the appropriate number of bedrooms for your family size?	198	35.74
Do you need Specialized Skills training?	1	0.18
Do you need Community College/University?	1	0.18
Do you need help with none of the above education needs?	2	0.36
Do you need one on one literacy/reading tutoring?	1	0.18
Do you need an english as a second language course?	1	0.18
No literacy needs:	442	79.78
Are you already enrolled in head start?	7	1.26
Are you on the waiting list for head start?	2	0.36
Do you need head start?	11	1.99
Are you not interested in head start?	28	5.05
Do you need early head start?	2	0.36
Are you not interested in early head start?	53	9.57
Do you have temporary health problems?	16	2.89
Do you have chronic health problems?	120	21.66
Do you need an in home health worker?	2	0.36

Do you need a home chore worker?	5	0.9
Do you need medical services?	13	2.35
Do you need Dental services?	24	4.33
Do you need vision services?	11	1.99
Do you need counseling?	2	0.36
Do you need prescription medications?	6	1.08
Do both of the child's parents reside in the	69	12.45
home?		0.0
Are you receiving irregular child support payments?	5	0.9
Have you applied for child support but are not receiving yet?	116	20.94
Do you need to apply for child support?	31	5.6
Are you refusing to apply for child support?	15	2.71
Does anyone in your family need family planning services?	20	3.61
Does anyone in your household need prenatal care?	6	1.08
Does your family have trouble meeting health needs due to lack of transportation?	5	0.9
Does your family receive subsidized housing assistance?	41	7.4
Would your family be interested in owning your own home at this time?	6	1.08
Does your home need to be weatherized?	23	4.15
Is your primary heat source Electric?	117	21.12
Is your primary heat source Gas?	46	8.3
Is your primary heat source Wood?	1	0.18
Is your primary heat source Propane?	12	2.17
Are you currently in a shelter?	1	0.18
Have you been in a shelter more than one month?	1	0.18
Have you applied for Shelter?	1	0.18
Have you applied for Weatherization and are on the list?	2	0.36
Has your home been weatherized by CAA?	1	0.18
Has your home been weatherized by a Non-CAA?	1	0.18
Can you stay in the shelter more than one month?	1	0.18
Are you working with a case manager or social worker?	1	0.18
Is your food supply adequate always?	59	10.65
Is your food supply adequate sometimes?	137	24.73
Is your food supply adequate seldom?	16	2.89
Is your food supply adequate never?	3	0.54
What is your employment status?	85	15.34
Is your Employment Situation Full Time Employment above Minimum Wage?	41	7.4
Is your Employment Situation Full Time Employment earning minimum wage or less?	13	2.35
Is your Employment Situation Temporary Full Time Employment?	4	0.72

Is your Employment Situation Permanent Part-Time Employment?	21	3.79
Do special diet needs cause a barrier to preparing food?	3	0.54
Is your Employment Temporary Part-Time Employment?	4	0.72
Is your Employment Situation Retired and/or Disabled, but working?	2	0.36
Does anyone in your family need WIC?	12	2.17
Is your Unemployment Condition Unemployed less than 3 months?	28	5.05
Do your children eat breakfast regularly?	98	17.69
Do your children need a meal program for breakfast?	18	3.25
Is your Unemployment Condition Unemployed-has not worked for 3 months or more?	26	4.69
Is your Unemployment Condition Unemployed-full time homemaker?	25	4.51
Do your children need a meal program for lunch?	19	3.43
Is your Unemployed Condition Unemployed - never worked?	5	0.9
Is your Unemployment Condition Retired?	9	1.62
Is your Unemployment Condition Disabled?	89	16.06
Is your Unemployment Condition Age 14-25, in school and not working?	50	9.03
Do you want to improve your Work Situation?	23	4.15
Is your Focus of Improvement Better Pay?	9	1.62
Is your Focus of Improvement More Hours?	20	3.61
Is your Focus of Improvement Increase Benefits?	5	0.9
Do your children need supplemental food during the summer?	8	1.44
Do you need Senior meals delivered to your home?	1	0.18
Is your Focus of Improvement More Job Stability?	5	0.9
Is your Focus of Improvement Location of Job?	6	1.08
Is Focus of Improvement Not Applicable?	1	0.18
Is your Employment Strength Formally Trained or Certified Skills?	3	0.54
Is your Employment Strength Skills Gained from Experience?	9	1.62
Is your Employment Strength Positive Work History?	12	2.17
Is your Employment Strength Education?	4	0.72
Is your Employment Strength Dependable Transportation?	17	3.07
Do you have an Employment Barrier of Lack of Adequate/Reliable Transportation?	1	0.18
Do you have an Employment Barrier of Temporary Health Problem?	2	0.36
Do you have an Employment Barrier of Pregnancy?	1	0.18
Do you have no Employment Barriers?	20	3.61
Would you like one-on-one support achieving work goals?	1	0.18

For Employment, do you need Missouri Career Center/WIA?	3	0.54
For Employment, do you need Career Search?	1	0.18
For Employment, do you need Job Seeking?	3	0.54
Do you use bank loans to meet basic needs?	1	0.18
Did you use a volunteer tax preparer?	22	3.97
Did you file your own taxes?	44	7.94
Did you not file taxes, even though you should have?	16	2.89
Did you have no income with which to file taxes?	78	14.08
Does your family need Food Stamps?	21	3.79
Do either of the following keep you from obtaining medical care?	1	0.18
Do you have or are you registered with any of the above?	17	3.07

	TOTAL RESPONSES	
IRON COUNTY	Count	Percent
Do you spend too much on utilities?	6	2.84
Do you wish your housing situation could be improved?	6	2.84
Do you need more food?	5	2.37
Are you dissatisfied with your employment/education situation?	1	0.47
Do you or your family have any health issues?	10	4.74
Are you currently facing any emergencies?	4	1.9
Do you need transportation assistance?	3	1.42
Do you keep records of your expenses?	50	23.7
Do you have a checking account?	31	14.69
Do you have a savings account?	4	1.9
Do you use Money Orders to pay your bills?	25	11.85
Do you have Credit Cards?	12	5.69
Do you have any Bank Loans?	8	3.79
Do you Rent-to-Own?	1	0.47
Do you have any Medical or Hospital bills?	29	13.74
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	27	12.8
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	19	9
Is any person in the household paying child support?	6	2.84
Did you use a paid Tax Preparer?	26	12.32
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	6	2.84
Are you interested in budgeting and/or financial education/training?	2	0.95
Have you had to choose between necessities?	70	33.18
Do you borrow money?	52	24.64
Do you use Payday Loans?	3	1.42
Do you have items in the Pawn Shop?	8	3.79
Do you have past due Utility Bills?	74	35.07
Do you have past due Rent or Mortgage?	7	3.32
Do you have past due telephone bills?	6	2.84
Do you have past due Water/Sewer bills?	4	1.9
Do you have a past due Trash bill?	5	2.37
Do you have any past due Credit Debts?	5	2.37
Are you receiving child support in regular payments?	9	4.27
Is your health status good?	106	50.24
Do you have any additional health issues?	2	0.95
Do you need Emergency Assistance with Home Repairs?	11	5.21
Do you need Emergency Assistance with Food?	21	9.95
Do you need Emergency Assistance with Shelter?	4	1.9

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Barriers: Do you lack a high school diploma or GED?20.95Barriers: Is cost of school a problem?31.42Does your home have the appropriate number of bedrooms for your family size?9143.13Do you need ABE/GED classes?20.95	Barriers: Is childcare a problem?	3	1.42
or GED?Image: Constraint of the second s	Are you Homeless?	2	0.95
Does your home have the appropriate number of bedrooms for your family size?9143.13Do you need ABE/GED classes?20.95		2	0.95
number of bedrooms for your family size? Do you need ABE/GED classes? 2 0.95	Barriers: Is cost of school a problem?	3	1.42
Do you need ABE/GED classes? 2 0.95		91	43.13
Do you need vocational rehabilitation? 1 0.47		2	0.95
	Do you need vocational rehabilitation?	1	0.47
Do you need Missouri Career Center/WIA? 3 1.42	Do you need Missouri Career Center/WIA?	3	1.42
Do you need Specialized Skills training? 2 0.95	Do you need Specialized Skills training?	2	0.95
Do you need help with none of the above 4 1.9 education needs?		4	1.9
Do you need one on one literacy/reading 1 0.47 tutoring?	Do you need one on one literacy/reading	1	0.47

No literacy needs:	162	76.78
Are you already enrolled in head start?	3	1.42
Do you need head start?	2	0.95
Are you not interested in head start?	3	1.42
Are you enrolled in early head start?	1	0.47
Are you not interested in early head start?	10	4.74
Do you have temporary health problems?	13	6.16
Do you have chronic health problems?	63	29.86
Do you need an in home health worker?	12	5.69
Do you need a home chore worker?	13	6.16
Do you need immunization services?	2	0.95
Do you need medical services?	14	6.64
Do you need Dental services?	30	14.22
Do you need vision services?	14	6.64
Do you need drug/alcohol abuse services?	1	0.47
Do you need counseling?	2	0.95
Do you need mental health services?	1	0.47
Do you need prescription medications?	15	7.11
Do both of the child's parents reside in the home?	19	9
Are you receiving irregular child support payments?	5	2.37
Have you applied for child support but are not receiving yet?	11	5.21
Do you need to apply for child support?	2	0.95
Are you refusing to apply for child support?	1	0.47
Does anyone in your family need family planning services?	1	0.47
Does your family have trouble meeting health needs due to lack of transportation?	20	9.48
Does your family receive subsidized housing assistance?	3	1.42
Would your family be interested in owning your own home at this time?	9	4.27
Does your home need to be weatherized?	25	11.85
Is your primary heat source Electric?	73	34.6
Is your primary heat source Gas?	10	4.74
Is your primary heat source Wood?	4	1.9
Is your primary heat source Propane?	7	3.32
Have you applied for Weatherization and are on the list?	1	0.47
Has your home been weatherized by CAA?	3	1.42
Has your home been weatherized by a Non-CAA?	1	0.47
Is your food supply adequate always?	11	5.21
Is your food supply adequate sometimes?	65	30.81
Is your food supply adequate seldom?	19	9
What is your employment status?	24	11.37
Is your Employment Situation Full Time Employment above Minimum Wage?	8	3.79

Do you feel there is not enough time to prepare food?	1	0.47
Is your Employment Situation Full Time Employment earning minimum wage or less?	4	1.9
Is your Employment Situation Temporary Full Time Employment?	1	0.47
Is your Employment Situation Permanent Part-Time Employment?	9	4.27
Do special diet needs cause a barrier to preparing food?	25	11.85
Is your Employment Temporary Part-Time Employment?	2	0.95
Does anyone in your family need WIC?	5	2.37
Is your Unemployment Condition Unemployed less than 3 months?	8	3.79
Do your children eat breakfast regularly?	31	14.69
Do your children need a meal program for breakfast?	12	5.69
Is your Unemployment Condition Unemployed-has not worked for 3 months or more?	20	9.48
Is your Unemployment Condition Unemployed-full time homemaker?	17	8.06
Do your children need a meal program for lunch?	17	8.06
Is your Unemployed Condition Unemployed - never worked?	1	0.47
Is your Unemployment Condition Retired?	5	2.37
Is your Unemployment Condition Disabled?	59	27.96
Is your Unemployment Condition Age 14-25, in school and not working?	8	3.79
Do you want to improve your Work Situation?	22	10.43
Is your Focus of Improvement Better Pay?	12	5.69
Is your Focus of Improvement More Hours?	9	4.27
Is your Focus of Improvement Increase Benefits?	9	4.27
Is your Focus of Improvement Increase Responsibility?	2	0.95
Is your Focus of Improvement Reduce Required Overtime Hours?	1	0.47
Do your children need supplemental food during the summer?	8	3.79
Is your Focus of Improvement Better Working Conditions/Environment?	2	0.95
Do you need Senior meals delivered to your home?	2	0.95
Is your Focus of Improvement Change Career or Position?	3	1.42
Is your Focus of Improvement More Job Stability?	8	3.79
Is your Focus of Improvement Location of Job?	7	3.32
Is your Focus of Improvement More Flexible Working Hours?	4	1.9
Is Focus of Improvement Not Applicable?	6	2.84
Is your Employment Strength Formally Trained or Certified Skills?	4	1.9
Is your Employment Strength Skills Gained from Experience?	14	6.64

Is your Employment Strength Positive Work History?	11	5.21
Is your Employment Strength Education?	5	2.37
Is your Employment Strength Dependable Transportation?	10	4.74
Is your Employment Strength Dependable Childcare?	2	0.95
Do you have an Employment Barrier of Lack of Adequate/Reliable Transportation?	2	0.95
Do you have an Employment Barrier of Lack of Adequate/Reliable Childcare?	3	1.42
Do you have an Employment Barrier of Permanent Health/Disability Problem?	1	0.47
Do you have an Employment Barrier of Temporary Health Problem?	3	1.42
Do you have an Employment Barrier of Lack of High School Diploma or GED?	4	1.9
Do you have no Employment Barriers?	12	5.69
Would you like one-on-one support achieving work goals?	5	2.37
For Employment, do you need Missouri Career Center/WIA?	7	3.32
For Employment, do you need Skills Training?	2	0.95
For Employment, do you need Job Seeking?	2	0.95
For Employment, do you need Vocational Rehabilitation?	1	0.47
Do you use bank loans to meet basic needs?	2	0.95
Did you use a volunteer tax preparer?	18	8.53
Did you file your own taxes?	13	6.16
Did you not file taxes, even though you should have?	15	7.11
Did you have no income with which to file taxes?	23	10.9
Does your family need Food Stamps?	11	5.21
Do either of the following keep you from obtaining medical care?	6	2.84
Do you have or are you registered with any of the above?	14	6.64

	TOTAL RESPONSES	
MADISON COUNTY	Count	Percent
Do you spend too much on utilities?	65	15.62
Do you wish your housing situation could be improved?	17	4.09
Do you need more food?	18	4.33
Are you dissatisfied with your employment/education situation?	16	3.85
Do you or your family have any health issues?	45	10.82
Are you currently facing any emergencies?	23	5.53
Do you need assistance with childcare?	3	0.72
Do you need transportation assistance?	8	1.92
Do you keep records of your expenses?	16	3.85
Do you have a checking account?	64	15.38
Do you have a savings account?	6	1.44
Do you use Money Orders to pay your bills?	15	3.61
Do you have Credit Cards?	24	5.77
Do you have any Bank Loans?	17	4.09
Do you Rent-to-Own?	2	0.48
Do you have any Medical or Hospital bills?	59	14.18
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	35	8.41
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	56	13.46
Is any person in the household paying child support?	8	1.92
Did you use a paid Tax Preparer?	36	8.65
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	17	4.09
Are you interested in budgeting and/or financial education/training?	5	1.2
Have you had to choose between necessities?	129	31.01
Do you borrow money?	65	15.62
Do you use Payday Loans?	7	1.68
Do you have items in the Pawn Shop?	9	2.16
Do you have past due Utility Bills?	87	20.91
Do you have past due Rent or Mortgage?	9	2.16
Do you have past due telephone bills?	5	1.2
Do you have past due Water/Sewer bills?	16	3.85
Do you have a past due Trash bill?	15	3.61
Do you have any past due Credit Debts?	11	2.64
Are you receiving child support in regular payments?	7	1.68
Is your health status good?	134	32.21
Do you need Emergency Assistance with Home Repairs?	6	1.44
Do you need Emergency Assistance with Food?	55	13.22
Do you need Emergency Assistance with Shelter?	2	0.48

Do you need Emergency Assistance with Utilities?	92	22.12
Do you need Emergency Assistance with a Cooling Unit?	12	2.88
Do you need Emergency Assistance with Transportation?	3	0.72
Do you need Emergency Assistance with Medical?	3	0.72
Are you satisfied with your educational attainment?	186	44.71
Would you like to improve your writing skills?	1	0.24
Would you like to obtain a GED?	3	0.72
Would you like to obtain training in a specific area?	4	0.96
Would you like to earn a two or four year degree?	4	0.96
Do you have a problem with High Housing Costs?	13	3.12
Do you have a problem with High Utility Costs?	77	18.51
Do you have a problem with Minor Repairs to your Housing?	34	8.17
Do you have a problem with Needing Major Repairs to your Housing?	13	3.12
Do you have a problem with Unsafe Housing due to No Electricity?	3	0.72
Strengths: Have you done well in school before?	1	0.24
Strengths: do you have support for your education, including family?	1	0.24
Do you have a problem with Poor Plumbing?	7	1.68
Strengths: Do you have specific educational goals?	7	1.68
Do you have a housing problem due to not having a stove or refrigerator?	2	0.48
Strengths: Do you have dependable transportation?	1	0.24
Strengths: Do you have dependable childcare?	1	0.24
Barriers: Is transportation a problem?	2	0.48
Do you have a housing problem because you do not have air conditioning?	8	1.92
Barriers: Is childcare a problem?	3	0.72
Barriers: Have you had previous difficulty with school?	2	0.48
Barriers: Do you lack a high school diploma or GED?	3	0.72
Barriers: Is cost of school a problem?	1	0.24
Barriers: Are health issues a problem?	1	0.24
Does your home have the appropriate number of bedrooms for your family size?	154	37.02
Do you need ABE/GED classes?	3	0.72
Do you need vocational rehabilitation?	1	0.24
Do you need Missouri Career Center/WIA?	1	0.24
Do you need Pell grants or other financial aids?	2	0.48
Do you need Specialized Skills training?	2	0.48
Do you need Community College/University?	3	0.72

Do you need help with none of the above education needs?	5	1.2
Do you need one on one literacy/reading tutoring?	1	0.24
No literacy needs:	228	54.81
Are you already enrolled in head start?	3	0.72
Do you need head start?	3	0.72
Are you not interested in head start?	5	1.2
Are you on the waiting list for early head start?	1	0.24
Are you not interested in early head start?	10	2.4
Do you have temporary health problems?	36	8.65
Do you have chronic health problems?	82	19.71
Do you need an in home health worker?	10	2.4
Do you need a home chore worker?	14	3.37
Do you need immunization services?	3	0.72
Do you need medical services?	16	3.85
Do you need Dental services?	25	6.01
Do you need vision services?	17	4.09
Do you need drug/alcohol abuse services?	2	0.48
Do you need counseling?	4	0.96
Do you need mental health services?	1	0.24
Do you need prescription medications?	15	3.61
Do both of the child's parents reside in the home?	18	4.33
Are you receiving irregular child support payments?	11	2.64
Have you applied for child support but are not receiving yet?	16	3.85
Are you refusing to apply for child support?	3	0.72
Does anyone in your family need family planning services?	8	1.92
Does anyone in your household need prenatal care?	5	1.2
Does your family have trouble meeting health needs due to lack of transportation?	21	5.05
Does your family receive subsidized housing assistance?	17	4.09
Would your family be interested in owning your own home at this time?	12	2.88
Does your home need to be weatherized?	45	10.82
Is your primary heat source Electric?	91	21.88
Is your primary heat source Gas?	31	7.45
Is your primary heat source Wood?	19	4.57
Is your primary heat source Propane?	14	3.37
Have you applied for Weatherization and are on the list?	3	0.72
Has your home been weatherized by CAA?	6	1.44
Has your home been weatherized by a Non-CAA?	2	0.48
Is your food supply adequate always?	29	6.97
Is your food supply adequate sometimes?	104	25

Is your food supply adequate seldom?	20	4.81
Is your food supply adequate never?	3	0.72
What is your employment status?	32	7.69
Is your Employment Situation Full Time Employment above Minimum Wage?	10	2.4
Do you have a lack of experience/knowledge in preparing food?	2	0.48
Do you feel there is not enough time to prepare food?	1	0.24
Is your Employment Situation Full Time Employment earning minimum wage or less?	5	1.2
Is your Employment Situation Permanent Part-Time Employment?	14	3.37
Do special diet needs cause a barrier to preparing food?	3	0.72
Is your Employment Temporary Part-Time Employment?	2	0.48
Is your Employment Situation Retired and/or Disabled, but working?	1	0.24
Does anyone in your family need WIC?	5	1.2
Is your Unemployment Condition Unemployed less than 3 months?	11	2.64
Do your children eat breakfast regularly?	40	9.62
Do your children need a meal program for breakfast?	36	8.65
Is your Unemployment Condition Unemployed-has not worked for 3 months or more?	34	8.17
Is your Unemployment Condition Unemployed-full time homemaker?	5	1.2
Do your children need a meal program for lunch?	39	9.38
Is your Unemployment Condition Retired?	37	8.89
Is your Unemployment Condition Disabled?	67	16.11
Is your Unemployment Condition Age 14-25, in school and not working?	14	3.37
Do you want to improve your Work Situation?	24	5.77
Is your Focus of Improvement Better Pay?	14	3.37
Is your Focus of Improvement More Hours?	12	2.88
Is your Focus of Improvement Increase Benefits?	6	1.44
Is your Focus of Improvement Increase Responsibility?	1	0.24
Do your children need supplemental food during the summer?	12	2.88
Is your Focus of Improvement Better Working Conditions/Environment?	2	0.48
Do you need Senior meals delivered to your home?	7	1.68
Is your Focus of Improvement Change Career or Position?	2	0.48
Is your Focus of Improvement More Job Stability?	7	1.68
Is your Focus of Improvement Location of Job?	12	2.88
Is your Focus of Improvement More Flexible Working Hours?	4	0.96
Is Focus of Improvement Not Applicable?	2	0.48

Is your Employment Strength Formally	7	1.68
Trained or Certified Skills?	10	4.57
Is your Employment Strength Skills Gained from Experience?	19	4.57
Is your Employment Strength Positive Work History?	7	1.68
Is your Employment Strength Education?	4	0.96
Is your Employment Strength Dependable Transportation?	9	2.16
Is your Employment Strength Dependable Childcare?	3	0.72
Do you have an Employment Barrier of Lack of Adequate/Reliable Transportation?	3	0.72
Do you have an Employment Barrier of Lack of Adequate/Reliable Childcare?	3	0.72
Do you have an Employment Barrier of Lack of Adequate Language Skills?	1	0.24
Do you have an Employment Barrier of Permanent Health/Disability Problem?	3	0.72
Do you have an Employment Barrier of Temporary Health Problem?	1	0.24
Do you have an Employment Barrier of Lack of High School Diploma or GED?	2	0.48
Do you have no Employment Barriers?	12	2.88
Would you like one-on-one support achieving work goals?	1	0.24
For Employment, do you need Missouri Career Center/WIA?	7	1.68
For Employment, do you need Career Search?	3	0.72
For Employment, do you need Skills Training?	1	0.24
For Employment, do you need Job Seeking?	1	0.24
Did you use a volunteer tax preparer?	59	14.18
Did you file your own taxes?	13	3.12
Did you not file taxes, even though you should have?	15	3.61
Did you have no income with which to file taxes?	32	7.69
Does your family need Food Stamps?	3	0.72
Do either of the following keep you from obtaining medical care?	10	2.4
Do you have or are you registered with any of the above?	13	3.12

	TOTAL RESPONSES	
PERRY COUNTY	Count	Percent
Do you spend too much on utilities?	27	3.89
Do you wish your housing situation could be improved?	6	0.86
Do you need more food?	25	3.6
Are you dissatisfied with your employment/education situation?	7	1.01
Do you or your family have any health issues?	44	6.34
Are you currently facing any emergencies?	7	1.01
Do you keep records of your expenses?	8	1.15
Do you have a checking account?	46	6.63
Do you have a savings account?	1	0.14
Do you use Money Orders to pay your bills?	34	4.9
Do you have Credit Cards?	21	3.03
Do you have any Bank Loans?	28	4.03
Do you Rent-to-Own?	9	1.3
Do you have any Medical or Hospital bills?	80	11.53
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	71	10.23
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	42	6.05
Is any person in the household paying child support?	12	1.73
Did you use a paid Tax Preparer?	51	7.35
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	8	1.15
Are you interested in budgeting and/or financial education/training?	3	0.43
Have you had to choose between necessities?	174	25.07
Do you borrow money?	141	20.32
Do you use Payday Loans?	11	1.59
Do you have Car Title Loans?	5	0.72
Do you have items in the Pawn Shop?	6	0.86
Do you have past due Utility Bills?	117	16.86
Do you have past due Rent or Mortgage?	23	3.31
Do you have past due telephone bills?	8	1.15
Do you have past due Water/Sewer bills?	8	1.15
Do you have a past due Trash bill?	1	0.14
Do you have any past due Credit Debts?	4	0.58
Are you receiving child support in regular payments?	46	6.63
Is your health status good?	384	55.33
Do you have any additional health issues?	1	0.14
Do you need Emergency Assistance with Home Repairs?	1	0.14
Do you need Emergency Assistance with Food?	5	0.72
Do you need Emergency Assistance with Shelter?	5	0.72

Do you need Emergency Assistance with Utilities?	111	15.99
Do you need Emergency Assistance with Clothing?	2	0.29
Do you need Emergency Assistance with Legal?	1	0.14
Are you satisfied with your educational attainment?	295	42.51
Would you like to obtain a GED?	1	0.14
Would you like to obtain training in a specific area?	1	0.14
Would you like to earn a two or four year degree?	2	0.29
Do you have a problem with High Housing Costs?	24	3.46
Do you have a problem with High Utility Costs?	126	18.16
Do you have a problem with Minor Repairs to your Housing?	7	1.01
Do you have a problem with Needing Major Repairs to your Housing?	8	1.15
Do you have a problem with Unsafe Housing due to No Electricity?	1	0.14
Strengths: Have you done well in school before?	1	0.14
Do you have a problem with Poor Plumbing?	3	0.43
Strengths: Do you have specific educational goals?	2	0.29
Do you have a housing problem due to not having a stove or refrigerator?	2	0.29
Barriers: Is transportation a problem?	1	0.14
Do you have a housing problem due to overcrowding?	10	1.44
Are you Homeless?	1	0.14
Barriers: Do you lack a high school diploma or GED?	1	0.14
Barriers: Is cost of school a problem?	3	0.43
Does your home have the appropriate number of bedrooms for your family size?	186	26.8
Do you need Specialized Skills training?	1	0.14
Do you need Community College/University?	1	0.14
Do you need help with none of the above education needs?	2	0.29
No literacy needs:	462	66.57
Are you already enrolled in head start?	9	1.3
Are you on the waiting list for head start?	2	0.29
Do you need head start?	9	1.3
Are you not interested in head start?	21	3.03
Do you need early head start?	1	0.14
Are you not interested in early head start?	38	5.48
Do you have temporary health problems?	22	3.17
Do you have chronic health problems?	136	19.6
Do you need a home chore worker?	1	0.14
Do you need immunization services?	1	0.14
Do you need medical services?	8	1.15

Do you need Dental services?	5	0.72
Do you need vision services?	1	0.14
Do you need mental health services?	1	0.14
Do you need prescription medications?	1	0.14
Do both of the child's parents reside in the home?	97	13.98
Are you receiving irregular child support payments?	2	0.29
Have you applied for child support but are not receiving yet?	78	11.24
Do you need to apply for child support?	21	3.03
Are you refusing to apply for child support?	9	1.3
Does anyone in your family need family planning services?	21	3.03
Does your family have trouble meeting health needs due to lack of transportation?	2	0.29
Does your family receive subsidized housing assistance?	29	4.18
Would your family be interested in owning your own home at this time?	6	0.86
Does your home need to be weatherized?	31	4.47
Is your primary heat source Electric?	115	16.57
Is your primary heat source Gas?	41	5.91
Is your primary heat source Wood?	5	0.72
Is your primary heat source Propane?	19	2.74
Has your home been weatherized by CAA?	5	0.72
Is your food supply adequate always?	28	4.03
Is your food supply adequate sometimes?	163	23.49
Is your food supply adequate seldom?	9	1.3
What is your employment status?	81	11.67
Is your Employment Situation Full Time Employment above Minimum Wage?	42	6.05
Is your Employment Situation Full Time Employment earning minimum wage or less?	17	2.45
Is your Employment Situation Temporary Full Time Employment?	8	1.15
Is your Employment Situation Permanent Part-Time Employment?	8	1.15
Do special diet needs cause a barrier to preparing food?	1	0.14
Is your Employment Temporary Part-Time Employment?	6	0.86
Does anyone in your family need WIC?	2	0.29
Is your Unemployment Condition Unemployed less than 3 months?	15	2.16
Do your children eat breakfast regularly?	95	13.69
Do your children need a meal program for breakfast?	3	0.43
Is your Unemployment Condition Unemployed-has not worked for 3 months or more?	30	4.32
Is your Unemployment Condition Unemployed-full time homemaker?	27	3.89
Do your children need a meal program for lunch?	6	0.86

Is your Unemployed Condition Unemployed -	7	1.01
never worked?	7	
Is your Unemployment Condition Retired?	5	0.72
Is your Unemployment Condition Disabled?	114	16.43
Is your Unemployment Condition Age 14-25, in school and not working?	46	6.63
Do you want to improve your Work Situation?	12	1.73
Is your Focus of Improvement Better Pay?	6	0.86
Do your children need supplemental food during the summer?	2	0.29
Do you need Senior meals delivered to your home?	3	0.43
Is your Focus of Improvement Change Career or Position?	1	0.14
Do you need congregate Senior Meals?	5	0.72
Is your Focus of Improvement Location of Job?	4	0.58
Is your Focus of Improvement More Flexible Working Hours?	1	0.14
Is Focus of Improvement Not Applicable?	2	0.29
Is your Employment Strength Formally Trained or Certified Skills?	7	1.01
Is your Employment Strength Skills Gained from Experience?	7	1.01
Is your Employment Strength Positive Work History?	2	0.29
Is your Employment Strength Dependable Transportation?	1	0.14
Do you have an Employment Barrier of Lack of Adequate/Reliable Transportation?	2	0.29
Do you have an Employment Barrier of Lack of Adequate/Reliable Childcare?	2	0.29
Do you have an Employment Barrier of Lack of High School Diploma or GED?	2	0.29
Do you have an Employment Barrier of Emotionally Unable to Work?	1	0.14
Do you have no Employment Barriers?	5	0.72
For Employment, do you need Missouri Career Center/WIA?	4	0.58
For Employment, do you need Career Search?	1	0.14
For Employment, do you need Shelter Workshops?	1	0.14
For Employment, do you need Job Seeking?	1	0.14
For Employment, do you need Vocational Rehabilitation?	1	0.14
Did you use a volunteer tax preparer?	13	1.87
Did you file your own taxes?	18	2.59
Did you not file taxes, even though you should have?	4	0.58
Did you have no income with which to file taxes?	115	16.57
Does your family need Food Stamps?	9	1.3
Do you have or are you registered with any of the above?	5	0.72

	TOTAL RESPONSES	
ST. FRANCOIS COUNTY	Count	Percent
Do you spend too much on utilities?	551	15.11
Do you wish your housing situation could be improved?	233	6.39
Do you need more food?	875	24
Are you dissatisfied with your employment/education situation?	157	4.31
Do you or your family have any health issues?	571	15.66
Are you currently facing any emergencies?	300	8.23
Do you need assistance with childcare?	15	0.41
Do you need transportation assistance?	146	4
Do you keep records of your expenses?	919	25.21
Do you have a checking account?	667	18.29
Do you have a savings account?	42	1.15
Do you use Money Orders to pay your bills?	358	9.82
Do you have Credit Cards?	99	2.72
Do you have any Bank Loans?	124	3.4
Do you Rent-to-Own?	12	0.33
Do you have any Medical or Hospital bills?	370	10.15
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	399	10.94
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	421	11.55
Is any person in the household paying child support?	76	2.08
Did you use a paid Tax Preparer?	339	9.3
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	418	11.46
Are you interested in budgeting and/or financial education/training?	69	1.89
Have you had to choose between necessities?	1406	38.56
Do you borrow money?	1003	27.51
Do you use Payday Loans?	44	1.21
Do you have Car Title Loans?	14	0.38
Do you have items in the Pawn Shop?	90	2.47
Do you have any past due bills?	2	0.05
Do you have past due Utility Bills?	728	19.97
Do you have past due Rent or Mortgage?	211	5.79
Do you have past due telephone bills?	90	2.47
Do you have past due Water/Sewer bills?	137	3.76
Do you have a past due Trash bill?	11	0.3
Do you have any past due Credit Debts?	16	0.44
Are you receiving child support in regular payments?	77	2.11
Is your health status good?	1776	48.71
Do you have any additional health issues?	65	1.78
Do you need Emergency Assistance with Home Repairs?	25	0.69

Do you need Emergency Assistance with Shelter?104528.66Do you need Emergency Assistance with Shelter?782.14Do you need Emergency Assistance with Cooling Unit?61716.92Utilities?0.110.11Do you need Emergency Assistance with a Cooling Unit?0.110.47Do you need Emergency Assistance with Clothing?160.44Do you need Emergency Assistance with Medical?160.44Do you need Emergency Assistance with Medical?160.44Do you need Emergency Assistance with Medical?188151.59Voul expanse188151.59111Are you satisfied with your educational attainment?188151.59Would you like to improve your reading skills?90.25Would you like to improve your reading skills?10.03Would you like to improve your math skills?50.14Would you like to improve your math skills?50.14Would you like to intraining in a specific area?110.3Would you like to any the high Utility oosts?66718.29Do you have a problem with High Utility ooy have a problem with Minor Repairs to your Housing?711.95Do you have a problem with Minor Repairs to your Housing?330.91Do you have a problem with Minor Repairs to your Housing?330.91Do you have a problem with Minor Repairs to your Housing?330.91Do you have a problem with None Repairs to your Housing			
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Repairs to your Housing?Image: Constraint of the second secon		71	1.95
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do not have air conditioning?	Barriers: Is transportation a problem?	16	0.44
Barriers: Is childcare a problem? 7 0.19		4	0.11
	Barriers: Is childcare a problem?	7	0.19
Do you have a housing problem due to 8 0.22 overcrowding?	Do you have a housing problem due to overcrowding?	8	0.22
Are you Homeless? 34 0.93		34	0.93
Barriers: Do you lack a high school diploma 13 0.36 or GED?		13	0.36

Barriers: Is cost of school a problem?	20	0.55
Barriers: Is there a lack of support or	1	0.03
resistance from family members?		
Barriers: Are health issues a problem?	7	0.19
Barriers: Is discrimination (age, race, gender) a problem?	1	0.03
Does your home have the appropriate number of bedrooms for your family size?	1434	39.33
Do you need one on one support achieving education goals?	4	0.11
Do you need ABE/GED classes?	18	0.49
Do you need vocational rehabilitation?	1	0.03
Do you need Missouri Career Center/WIA?	15	0.41
Do you need Pell grants or other financial aids?	15	0.41
Do you need Specialized Skills training?	8	0.22
Do you need Community College/University?	9	0.25
Do you need help with none of the above education needs?	38	1.04
Do you need one on one literacy/reading tutoring?	4	0.11
Do you need an english as a second language course?	2	0.05
No literacy needs:	2419	66.35
Are you already enrolled in head start?	15	0.41
Do you need head start?	35	0.96
Are you not interested in head start?	58	1.59
Are you enrolled in early head start?	3	0.08
Do you need early head start?	11	0.3
Are you not interested in early head start?	83	2.28
Do you have temporary health problems?	139	3.81
Do you have chronic health problems?	718	19.69
Do you need an in home health worker?	75	2.06
Do you need a home chore worker?	131	3.59
Do you need hospice services?	8	0.22
Do you need immunization services?	22	0.6
Do you need medical services?	112	3.07
Do you need Dental services?	86	2.36
Do you need vision services?	43	1.18
Do you need drug/alcohol abuse services?	2	0.05
Do you need counseling?	15	0.41
Do you need mental health services?	24	0.66
Do you need prescription medications?	121	3.32
Do both of the child's parents reside in the home?	287	7.87
Are you receiving irregular child support payments?	59	1.62
Have you applied for child support but are not receiving yet?	246	6.75
Do you need to apply for child support?	23	0.63
Are you refusing to apply for child support?	55	1.51

Does anyone in your family need family	17	0.47
planning services? Does anyone in your household need prenatal	5	0.14
care? Does your family have trouble meeting health	132	3.62
Does your family receive subsidized housing	239	6.56
assistance? Would your family be interested in owning	114	3.13
your own home at this time? Does your home need to be weatherized?	183	5.02
Is your primary heat source Electric?	1265	34.7
Is your primary heat source Gas?	141	3.87
Is your primary heat source Wood?	20	0.55
Is your primary heat source Propane?	13	0.36
Are you currently in a shelter?	2	0.05
Have you been in a shelter less than one month?	1	0.03
Have you been in a shelter more than one month?	1	0.03
Have you applied for Shelter?	6	0.16
Have you applied for Weatherization and are on the list?	14	0.38
Has your home been weatherized by CAA?	28	0.77
Has your home been weatherized by a Non-CAA?	25	0.69
Can you stay in the shelter more than one month?	2	0.05
Are you working with a case manager or social worker?	11	0.3
Is your food supply adequate always?	87	2.39
Is your food supply adequate sometimes?	1186	32.53
Is your food supply adequate seldom?	205	5.62
Is your food supply adequate never?	10	0.27
What is your employment status?	360	9.87
Is your Employment Situation Full Time Employment above Minimum Wage?	113	3.1
Do you have a lack of experience/knowledge in preparing food?	27	0.74
Do you feel there is not enough time to prepare food?	2	0.05
Is your Employment Situation Full Time Employment earning minimum wage or less?	112	3.07
Is your Employment Situation Temporary Full Time Employment?	4	0.11
Is your Employment Situation Permanent Part-Time Employment?	109	2.99
Do special diet needs cause a barrier to preparing food?	93	2.55
Is your Employment Temporary Part-Time Employment?	16	0.44
Is your Employment Situation Retired and/or Disabled, but working?	8	0.22
Does anyone in your family need WIC?	41	1.12
Is your Unemployment Condition Unemployed less than 3 months?	131	3.59
Do your children eat breakfast regularly?	405	11.11

186	5.1
233	6.39
111	3.04
327	8.97
52	1.43
61	1.67
895	24.55
191	5.24
359	9.85
200	5.49
145	3.98
91	2.5
26	0.71
5	0.14
207	5.68
	0.38
43	1.18
	2.08
	2.85
	0.74
	1.95
12	0.33
85	2.33
	2.17
240	6.58
189	5.18
	5.76
260	7.13
122	3.35
49	1.34
13	0.36
3	0.08
26	0.71
	233 111 327 52 61 895 191 359 200 145 91 26 5 207 14 43 76 104 27 71 12 85 79 240 189 210 260 12 35 79 240 189 210 260 122 49 13 3

Do you have an Employment Barrier of Lack of High School Diploma or GED?	25	0.69
Do you have an Employment Barrier of Pregnancy?	3	0.08
Do you have an Employment Barrier of Emotionally Unable to Work?	5	0.14
Do you have an Employment Barrier of Discrimination (Age, Race, and Gender)?	1	0.03
Do you have no Employment Barriers?	256	7.02
Would you like one-on-one support achieving work goals?	128	3.51
For Employment, do you need Missouri Career Center/WIA?	221	6.06
For Employment, do you need Career Search?	35	0.96
For Employment, do you need Shelter Workshops?	2	0.05
For Employment, do you need Skills Training?	19	0.52
For Employment, do you need Business Ownership?	2	0.05
For Employment, do you need Job Seeking?	49	1.34
For Employment, do you need Vocational Rehabilitation?	7	0.19
Do you use bank loans to meet basic needs?	33	0.91
Did you use a volunteer tax preparer?	492	13.49
Did you file your own taxes?	101	2.77
Did you not file taxes, even though you should have?	175	4.8
Did you have no income with which to file taxes?	382	10.48
Does your family need Food Stamps?	150	4.11
Do either of the following keep you from obtaining medical care?	19	0.52
Do any of them receive WIC?	2	0.05
Do you have Payday/Title Loans?	1	0.03
Do you have or are you registered with any of the above?	119	3.26

STE. GENEVIEVE COUNTY	TOTAL RESPONSES	
	Count	Percent
Do you spend too much on utilities?	21	4.29
Do you wish your housing situation could be improved?	6	1.23
Do you need more food?	20	4.09
Are you dissatisfied with your employment/education situation?	3	0.61
Do you or your family have any health issues?	30	6.13
Are you currently facing any emergencies?	5	1.02
Do you keep records of your expenses?	30	6.13
Do you have a checking account?	47	9.61
Do you have a savings account?	3	0.61
Do you use Money Orders to pay your bills?	38	7.77
Do you have Credit Cards?	20	4.09
Do you have any Bank Loans?	13	2.66
Do you Rent-to-Own?	6	1.23
Do you have any Medical or Hospital bills?	62	12.68
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	56	11.45
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	32	6.54
Is any person in the household paying child support?	15	3.07
Did you use a paid Tax Preparer?	42	8.59
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	13	2.66
Are you interested in budgeting and/or financial education/training?	20	4.09
Have you had to choose between necessities?	124	25.36
Do you borrow money?	89	18.2
Do you use Payday Loans?	15	3.07
Do you have Car Title Loans?	6	1.23
Do you have items in the Pawn Shop?	9	1.84
Do you have past due Utility Bills?	105	21.47
Do you have past due Rent or Mortgage?	23	4.7
Do you have past due telephone bills?	12	2.45
Do you have past due Water/Sewer bills?	16	3.27
Do you have a past due Trash bill?	4	0.82
Do you have any past due Credit Debts?	7	1.43
Are you receiving child support in regular payments?	20	4.09
Is your health status good?	261	53.37
Do you have any additional health issues?	1	0.2
Do you need Emergency Assistance with Home Repairs?	3	0.61
Do you need Emergency Assistance with Food?	14	2.86
Do you need Emergency Assistance with Shelter?	3	0.61

Do you need Emergency Assistance with	108	22.09
Utilities? Do you need Emergency Assistance with a	3	0.61
Cooling Unit?		
Do you need Emergency Assistance with Transportation?	1	0.2
Do you need Emergency Assistance with Medical?	1	0.2
Are you satisfied with your educational attainment?	213	43.56
Would you like to improve your reading skills?	1	0.2
Would you like to improve your writing skills?	2	0.41
Would you like to obtain a GED?	6	1.23
Would you like to improve your english or language skills?	1	0.2
Would you like to improve your math skills?	1	0.2
Would you like to obtain training in a specific area?	1	0.2
Would you like to earn a two or four year degree?	4	0.82
Do you have a problem with High Housing Costs?	16	3.27
Do you have a problem with High Utility Costs?	87	17.79
Do you have a problem with Minor Repairs to your Housing?	10	2.04
Do you have a problem with Needing Major Repairs to your Housing?	10	2.04
Strengths: Have you done well in school before?	2	0.41
Strengths: do you have support for your education, including family?	1	0.2
Strengths: Do you have specific educational goals?	10	2.04
Strengths: Do you have dependable transportation?	2	0.41
Strengths: Do you have dependable childcare?	1	0.2
Barriers: Is transportation a problem?	3	0.61
Do you have a housing problem because you do not have air conditioning?	3	0.61
Do you have a housing problem due to overcrowding?	1	0.2
Are you Homeless?	1	0.2
Barriers: Have you had previous difficulty with school?	2	0.41
Barriers: Do you lack a high school diploma or GED?	2	0.41
Barriers: Is cost of school a problem?	7	1.43
Barriers: Is there a lack of support or resistance from family members?	1	0.2
Barriers: Are health issues a problem?	3	0.61
Does your home have the appropriate number of bedrooms for your family size?	145	29.65
Do you need ABE/GED classes?	5	1.02
Do you need Missouri Career Center/WIA?	1	0.2
Do you need Pell grants or other financial aids?	1	0.2

2	0.41
3	0.61
5	1.02
1	0.2
332	67.89
7	1.43
4	0.82
3	0.61
14	2.86
2	0.41
2	0.41
1	0.2
27	5.52
31	6.34
102	20.86
3	0.61
7	1.43
3	0.61
13	2.66
37	7.57
20	4.09
2	0.41
10	2.04
64	13.09
19	3.89
50	10.22
8	1.64
5	1.02
	1.84
	0.61
10	2.04
18	3.68
12	2.45
35	7.16
89	18.2
41	8.38
2	0.41
13	2.66
2	0.41
	3 5 1 332 7 4 3 14 2 2 1 27 31 102 3 7 31 102 3 13 37 20 2 10 64 19 50 8 5 9 3 10 64 19 50 8 5 9 3 10 18 12 35 89 41 2 13

Has your home been weatherized by CAA?	10	2.04
Has your home been weatherized by a Non-CAA?	2	0.41
Is your food supply adequate always?	20	4.09
Is your food supply adequate sometimes?	116	23.72
Is your food supply adequate seldom?	16	3.27
What is your employment status?	63	12.88
Is your Employment Situation Full Time	30	6.13
Employment above Minimum Wage? Do you feel there is not enough time to	1	0.2
prepare food?		0.2
Is your Employment Situation Full Time	10	2.04
Employment earning minimum wage or less? Is your Employment Situation Temporary Full	1	0.2
Time Employment?		0.2
Is your Employment Situation Permanent Part-Time Employment?	18	3.68
Do special diet needs cause a barrier to preparing food?	6	1.23
Is your Employment Temporary Part-Time Employment?	4	0.82
Does anyone in your family need WIC?	1	0.2
Is your Unemployment Condition Unemployed less than 3 months?	18	3.68
Do your children eat breakfast regularly?	70	14.31
Do your children need a meal program for breakfast?	13	2.66
Is your Unemployment Condition Unemployed-has not worked for 3 months or more?	23	4.7
Is your Unemployment Condition Unemployed-full time homemaker?	17	3.48
Do your children need a meal program for lunch?	32	6.54
Is your Unemployed Condition Unemployed - never worked?	2	0.41
Is your Unemployment Condition Retired?	4	0.82
Is your Unemployment Condition Disabled?	79	16.16
Is your Unemployment Condition Age 14-25, in school and not working?	39	7.98
Do you want to improve your Work Situation?	22	4.5
Is your Focus of Improvement Better Pay?	12	2.45
Is your Focus of Improvement More Hours?	6	1.23
Is your Focus of Improvement Increase Benefits?	4	0.82
Is your Focus of Improvement Increase	1	0.2
Responsibility? Is your Focus of Improvement Reduce Required Overtime Hours?	1	0.2
Do your children need supplemental food during the summer?	26	5.32
Is your Focus of Improvement Better Working Conditions/Environment?	2	0.41
Do you need Senior meals delivered to your home?	3	0.61
Is your Focus of Improvement Change Career or Position?	2	0.41

Is your Focus of Improvement More Job Stability?	3	0.61
Do you need congregate Senior Meals?	2	0.41
Is your Focus of Improvement Location of Job?	7	1.43
Is your Focus of Improvement More Flexible Working Hours?	2	0.41
Is Focus of Improvement Not Applicable?	1	0.2
Is your Employment Strength Formally Trained or Certified Skills?	6	1.23
Is your Employment Strength Skills Gained from Experience?	16	3.27
Is your Employment Strength Positive Work History?	8	1.64
Is your Employment Strength Education?	3	0.61
Is your Employment Strength Dependable Transportation?	10	2.04
Is your Employment Strength Dependable Childcare?	3	0.61
Do you have an Employment Barrier of Lack of Adequate/Reliable Transportation?	3	0.61
Do you have an Employment Barrier of Lack of Adequate/Reliable Childcare?	1	0.2
Do you have an Employment Barrier of Permanent Health/Disability Problem?	1	0.2
Do you have an Employment Barrier of Temporary Health Problem?	3	0.61
Do you have an Employment Barrier of Lack of High School Diploma or GED?	1	0.2
Do you have an Employment Barrier of Pregnancy?	1	0.2
Do you have no Employment Barriers?	15	3.07
Would you like one-on-one support achieving work goals?	2	0.41
For Employment, do you need Missouri Career Center/WIA?	6	1.23
For Employment, do you need Skills Training?	1	0.2
For Employment, do you need Job Seeking?	1	0.2
Do you use bank loans to meet basic needs?	5	1.02
Did you use a volunteer tax preparer?	20	4.09
Did you file your own taxes?	22	4.5
Did you not file taxes, even though you should have?	6	1.23
Did you have no income with which to file taxes?	59	12.07
Does your family need Food Stamps?	10	2.04
Do either of the following keep you from obtaining medical care?	3	0.61
Do you have or are you registered with any of the above?	15	3.07

WASHINGTON COUNTY	TOTAL RESPONSES	
	Count	Percent
Do you spend too much on utilities?	23	3.07
Do you wish your housing situation could be improved?	4	0.53
Do you need more food?	16	2.14
Are you dissatisfied with your employment/education situation?	2	0.27
Do you or your family have any health issues?	64	8.54
Are you currently facing any emergencies?	6	0.8
Do you keep records of your expenses?	154	20.56
Do you have a checking account?	98	13.08
Do you have a savings account?	2	0.27
Do you use Money Orders to pay your bills?	65	8.68
Do you have Credit Cards?	42	5.61
Do you have any Bank Loans?	29	3.87
Do you Rent-to-Own?	4	0.53
Do you have any Medical or Hospital bills?	118	15.75
Did your family receive the Earned Income Tax Credit (EITC) or Child Tax Credit last year?	80	10.68
Did your family receive Property Tax Credit (PTC) or Credit for Rent Paid (CRP) last year?	32	4.27
Is any person in the household paying child support?	16	2.14
Did you use a paid Tax Preparer?	80	10.68
Has your family's TANF, Medicaid, or Food Stamps been sanctioned in the last year?	12	1.6
Are you interested in budgeting and/or financial education/training?	11	1.47
Have you had to choose between necessities?	227	30.31
Do you borrow money?	170	22.7
Do you use Payday Loans?	11	1.47
Do you have Car Title Loans?	10	1.34
Do you have items in the Pawn Shop?	23	3.07
Do you have past due Utility Bills?	224	29.91
Do you have past due Rent or Mortgage?	42	5.61
Do you have past due telephone bills?	25	3.34
Do you have past due Water/Sewer bills?	14	1.87
Do you have a past due Trash bill?	9	1.2
Do you have any past due Credit Debts?	11	1.47
Are you receiving child support in regular payments?	24	3.2
Is your health status good?	435	58.08
Do you have any additional health issues?	117	15.62
Do you need Emergency Assistance with Home Repairs?	8	1.07
Do you need Emergency Assistance with Food?	91	12.15
Do you need Emergency Assistance with Shelter?	7	0.93

Do you need Emergency Assistance with	229	30.57
Utilities?		
Do you need Emergency Assistance with a Cooling Unit?	5	0.67
Do you need Emergency Assistance with Clothing?	5	0.67
Do you need Emergency Assistance with Transportation?	2	0.27
Do you need Emergency Assistance with Medical?	6	0.8
Do you need Emergency Assistance with Legal?	1	0.13
Are you satisfied with your educational attainment?	381	50.87
Would you like to improve your writing skills?	1	0.13
Would you like to obtain a GED?	16	2.14
Would you like to improve your english or language skills?	1	0.13
Would you like to obtain training in a specific area?	5	0.67
Would you like to earn a two or four year degree?	11	1.47
Do you have a problem with High Housing Costs?	18	2.4
Do you have a problem with High Utility Costs?	72	9.61
Do you have a problem with Minor Repairs to your Housing?	45	6.01
Do you have a problem with Needing Major Repairs to your Housing?	27	3.6
Do you have a problem with Unsafe Housing due to No Electricity?	13	1.74
Strengths: Have you done well in school before?	8	1.07
Strengths: do you have support for your education, including family?	12	1.6
Do you have a problem with Poor Plumbing?	8	1.07
Strengths: Do you have specific educational goals?	17	2.27
Do you have a housing problem due to not having a stove or refrigerator?	4	0.53
Strengths: Do you have dependable transportation?	17	2.27
Strengths: Do you have dependable childcare?	7	0.93
Barriers: Is transportation a problem?	5	0.67
Do you have a housing problem because you do not have air conditioning?	4	0.53
Barriers: Is childcare a problem?	5	0.67
Are you Homeless?	4	0.53
Barriers: Have you had previous difficulty with school?	3	0.4
Barriers: Do you lack a high school diploma or GED?	12	1.6
Barriers: Is cost of school a problem?	6	0.8
Barriers: Is there a lack of support or resistance from family members?	1	0.13
Barriers: Are health issues a problem?	2	0.27
Does your home have the appropriate number of bedrooms for your family size?	264	35.25

Do you need one on one support achieving	1	0.13
education goals?	-	
Do you need ABE/GED classes?	10	1.34
Do you need vocational rehabilitation?	2	0.27
Do you need Missouri Career Center/WIA?	10	1.34
Do you need Pell grants or other financial aids?	6	0.8
Do you need Specialized Skills training?	9	1.2
Do you need Community College/University?	6	0.8
Do you need help with none of the above education needs?	6	0.8
No literacy needs:	557	74.37
Are you already enrolled in head start?	14	1.87
Are you on the waiting list for head start?	2	0.27
Do you need head start?	5	0.67
Are you not interested in head start?	33	4.41
Are you enrolled in early head start?	3	0.4
Do you need early head start?	3	0.4
Are you not interested in early head start?	41	5.47
Do you have temporary health problems?	51	6.81
Do you have chronic health problems?	173	23.1
Do you need an in home health worker?	10	1.34
Do you need a home chore worker?	12	1.6
Do you need immunization services?	4	0.53
Do you need medical services?	30	4.01
Do you need Dental services?	17	2.27
Do you need vision services?	8	1.07
Do you need counseling?	1	0.13
Do you need prescription medications?	25	3.34
Do both of the child's parents reside in the home?	107	14.29
Are you receiving irregular child support payments?	20	2.67
Have you applied for child support but are not receiving yet?	55	7.34
Do you need to apply for child support?	8	1.07
Are you refusing to apply for child support?	26	3.47
Does anyone in your family need family planning services?	4	0.53
Does anyone in your household need prenatal care?	4	0.53
Does your family have trouble meeting health needs due to lack of transportation?	43	5.74
Does your family receive subsidized housing assistance?	29	3.87
Would your family be interested in owning your own home at this time?	29	3.87
Does your home need to be weatherized?	77	10.28
Is your primary heat source Electric?	201	26.84
Is your primary heat source Gas?	9	1.2
Is your primary heat source Wood?	15	2

Is your primary heat source Propane?	15	2
Have you applied for Weatherization and are	4	0.53
on the list?	0	1.2
Has your home been weatherized by CAA?	9	1.2
Has your home been weatherized by a Non-CAA?	28	3.74
Are you working with a case manager or social worker?	2	0.27
Is your food supply adequate always?	9	1.2
Is your food supply adequate sometimes?	233	31.11
Is your food supply adequate seldom?	29	3.87
Is your food supply adequate never?	2	0.27
What is your employment status?	73	9.75
Is your Employment Situation Full Time Employment above Minimum Wage?	30	4.01
Do you feel there is not enough time to prepare food?	1	0.13
Is your Employment Situation Full Time Employment earning minimum wage or less?	4	0.53
Is your Employment Situation Temporary Full Time Employment?	2	0.27
Is your Employment Situation Permanent Part-Time Employment?	31	4.14
Do special diet needs cause a barrier to preparing food?	17	2.27
Is your Employment Temporary Part-Time Employment?	3	0.4
Is your Employment Situation Retired and/or Disabled, but working?	2	0.27
Does anyone in your family need WIC?	18	2.4
Is your Unemployment Condition Unemployed less than 3 months?	32	4.27
Do your children eat breakfast regularly?	104	13.89
Do your children need a meal program for breakfast?	46	6.14
Is your Unemployment Condition Unemployed-has not worked for 3 months or more?	93	12.42
Is your Unemployment Condition Unemployed-full time homemaker?	16	2.14
Do your children need a meal program for lunch?	51	6.81
Is your Unemployed Condition Unemployed - never worked?	5	0.67
Is your Unemployment Condition Retired?	13	1.74
Is your Unemployment Condition Disabled?	147	19.63
Is your Unemployment Condition Age 14-25, in school and not working?	58	7.74
Do you want to improve your Work Situation?	101	13.48
Is your Focus of Improvement Better Pay?	51	6.81
Is your Focus of Improvement More Hours?	51	6.81
Is your Focus of Improvement Increase Benefits?	32	4.27
Is your Focus of Improvement Increase Responsibility?	1	0.13
Do your children need supplemental food during the summer?	17	2.27

Is your Focus of Improvement Better Working Conditions/Environment?	4	0.53
Do you need Senior meals delivered to your home?	2	0.27
Is your Focus of Improvement Change Career or Position?	6	0.8
Is your Focus of Improvement More Job Stability?	25	3.34
Do you need congregate Senior Meals?	2	0.27
Is your Focus of Improvement Location of Job?	69	9.21
Is your Focus of Improvement More Flexible Working Hours?	11	1.47
Is Focus of Improvement Not Applicable?	10	1.34
Is your Employment Strength Formally Trained or Certified Skills?	17	2.27
Is your Employment Strength Skills Gained from Experience?	75	10.01
Is your Employment Strength Positive Work History?	59	7.88
Is your Employment Strength Education?	20	2.67
Is your Employment Strength Dependable Transportation?	68	9.08
Is your Employment Strength Dependable Childcare?	40	5.34
Do you have an Employment Barrier of Lack of Adequate/Reliable Transportation?	12	1.6
Do you have an Employment Barrier of Lack of Adequate/Reliable Childcare?	7	0.93
Do you have an Employment Barrier of Permanent Health/Disability Problem?	5	0.67
Do you have an Employment Barrier of Temporary Health Problem?	7	0.93
Do you have an Employment Barrier of Lack of High School Diploma or GED?	8	1.07
Do you have an Employment Barrier of Discrimination (Age, Race, and Gender)?	1	0.13
Do you have no Employment Barriers?	66	8.81
Would you like one-on-one support achieving work goals?	19	2.54
For Employment, do you need Missouri Career Center/WIA?	52	6.94
For Employment, do you need Career Search?	3	0.4
For Employment, do you need Skills Training?	1	0.13
For Employment, do you need Job Seeking?	5	0.67
Do you use bank loans to meet basic needs?	2	0.27
Did you use a volunteer tax preparer?	21	2.8
Did you file your own taxes?	18	2.4
Did you not file taxes, even though you should have?	15	2
Did you have no income with which to file taxes?	139	18.56
Does your family need Food Stamps?	36	4.81
Do either of the following keep you from obtaining medical care?	8	1.07
Do you have or are you registered with any of the above?	45	6.01

Long and Short Range Goals and Objectives for EMAA Head Start

Goals:

- 1. Increase attendance rate.
- 2. Expand the number of days per program year.
- 3. Work closely with public schools to ensure a larger number of pre-school aged children are being served.

Objectives:

- 1. Follow-up on findings from the 2016 self-assessment
- 2. Increase the number of eligible applications and wait-list.

COMMUNITY RESOURCES

1ST ASSEMBLY OF GOD/FARMINGTON 1ST BAPTIST CHURCH/DESLOGE 1ST BAPTIST CHURCH/FARMINGTON 1ST BAPTIST CHURCH/IRONTON 1ST BAPTIST CHURCH/PARK HILLS 1ST BAPTIST CHURCH/STE GEN/CAPE 1ST CALL FOR HELP 4SIGHT COUNCELING 7TH DAY ADVENTIST CHURCH A.P.P.L.E. ABUNDANT LIFE FOOD PANTRY ADVANTAGE NURSING SERVICES Affinia Healthcare AFFORDABLE DENTURES AL-ANON ALCOHOLICS ANONYMOUS ALLSUP AMEN CENTER Ameren AMEREN A/C AMERICAN CANCER SOCIETY American Diabetes Association AMERICAN LEGION AMERICAN RED CROSS AMERICAN VETERANS CARE COORD. LLC AMERICORP EMPLOYMENT AMVETS ANNAPOLIS FAMILY CLINIC

AO INC EMPLOYMENT SERVICES ARCADIA VALLEY FOOD PANTRY AV FARMERS MARKET **BEACON HEALTH CENTER BELLEVIEW FOOD PANTRY** BHR-BEHAVIORAL HEALTH RESPONSE BIRTHRIGHT **BISMARCK CHURCH OF GOD BJC BEHAVIORAL HEALTH SERVICES BLACK RIVER HILLS** BONNE TERRE HELPING HANDS **BRETTWOOD APARTMENTS BT MINISTERIAL ALLIANCE BUILDING BLOCKS PRO** BYRNES MILL HEALTH CLINIC CAB COUPONS CAPE CO TRANSIT CAPE FIRST CHURCH CARING HEARTS PREGNANCY RESOURCE CENTER CENTENARY UNITED METHODIST CHURCH **CENTER FOR HEARING & SPEECH CENTRAL MO OZARKS** CENTURY TEL CHAFFEE NURSING CENTER CHILD SUPPORT ENFORCEMENT CHRIST CHURCH OF THE HEARTLAND CHURCH OF GOD/CAPE CITIZENS ELECTRIC WX KITS

CITY OF FARMINGTON	FARMER'S MARKET
CITY OF IRONTON	FEMA
CLEANING FOR A REASON	FIRST STATE COMMUNITY BANK
CLIFFVIEW APARTMENTS	FISH
COMFORT CARE	FOREST VIEW IX & X
COMMUNITY CARING COUNCIL	FREDERICK TERRACE
COMMUNITY COUNSELING CENTER	FREE DENTAL CLINIC
COMMUNITY FOUNDATION OF THE OZARKS	FSD
COMMUNITY GARDEN	GED CLASSES
CONSOLIDATED CREDIT COUNSELING	GED/ADVANCE
CONSUMER CREDIT COUNSELING	GED/MARBLE HILL/PATTON
COUNTY ASSESSOR'S OFFICE	GED/POTOSI
COURTESY CAR SERVICE	GED/RICHWOODS
CRISIS PREGNANCY CENTER	GED/SALV ARMY
CROSS TRAILS	GED/UNITEC
DENTAL LIFELINE NETWORK	GED/VO TECH
DEPT OF ELEMENTARY & SECONDARY EDUCATION	GIVING HANDS FOOD PANTRY
DESE	GOOD THINGS FROM THE ATTIC
DIS CIT ALL FOR IND	GRACE HILL HEALTH CENTER
DIV OF YOUTH SERVICES	GRACE UNITED METHODIST CHURCH
EASTER SEALS SOCIETY	GREAT MINES - DENTAL
EDUCARE	GREAT MINES - HEALTH
ELVINS FOOD PANTRY	GWRRA OF MO
EMPLOYMENT SECURITY	HABITAT FOR HUMANITY
ESTHER BAPTIST CHURCH	HANDS OF CHRIST MINISTRY FOOD PANTRY
EVEN START FAMILY LITERACY PROGRAM	HANOVER LUTHERAN CHURCH
	HARMONY METHODIST CHURCH
EXPERIENCE WORKS, INC	HARVEST OF HOPE FOOD PANTRY
	HEALTH COALITION
FAMILY RESOURCE CENTER	HEALTH DEPT

HEART TO HEART HICKORY HILLS SENIOR HOUSING HOLIDAY EMERGENCY HOLLY'S USED CLOTHING HOMEOWNER'S HOPE HOTLINE HOOVER CENTER SENIOR ALIVE PROGRAM HOUSE OF PRAISE FOOD PANTRY **IMMACULATE CONCEPTION IMMANUEL LUTHERAN CHURCH** IMMANUEL LUTHERAN FOOD PANTRY **INTERNET JOB SEARCH** JEFFERSON COLLEGE **KEEPING CURRENT KELLEY TRANSPORTATION KELLY SERVICES INC KINGSTON K14** LACLEDE GAS LACROIX UMC LADIES CHRISTIAN COMMUNITY LADIES OF CHARITY LEET EYE CARE LEGAL AID LEGAL SRVCS OF EASTERN MO LIFE CHURCH - POTOSI LIFE CTR FOR IND LIVING LIFE LINE LIGHTHOUSE CHURCH OF DEXTER LIONS CLUB LITTLE WHITEWATER BAPTIST CHURCH LOCAL BANK

LOCAL CHURCHES LOCAL FARMER'S MARKETS LOCAL ORGANIZATIONS LOCAL RESTAURANTS LOVE INC LOW INCOME HOUSING LOW INCOME HOUSING LIST LUTHERAN CHURCH/PERRYVILLE **LUTHERAN FAMILY & CHILDREN** LUTHERAN HOME ADULT DAY CARE MA CO CARING COUNCIL MADISON COUNTY FOOD BANK MADISON COUNTY SHELTERED WORKSHOP MAMAS THRIFT SHOP - PARK HILLS MANPOWER MARBLE HILL FOOD PANTRY MARCH MEDIATION RECEIVING MEADOW HEIGHTS BAPTIST CHURCH MED/MC+ TRANSPORTATION MEDICINE SHOPPE PHARMACY MENTAL HEALTH CENTER MERS GOODWILL METRO BUSINESS COLLEGE MINERAL AREA COLLEGE MINISTERIAL ALLIANCE MINISTERS ASSOCIATION MIRACLE EAR MISSOURI AID MISSOURI EXT OFFICE MISSOURI FAMILY ASSISTANCE CENTER

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MO COLLEGE FREE DENTAL CLINIC **MO HIGHLANDS HEALTHCARE - IRONTON** MO RIDES MO SAFE AT HOME MOCOR MOUNTAIN ECHO **MRPC - PHELPS COUNTY PHA** NACA NEEDY MEDS **NEW BEGINNINGS** NEW LIFE EVANGELISTIC CENTER NEW LIFE EVANGELISTIC SHELTER NEW SALEM CHURCH FOOD PANTRY **NEW WAY SHELTER OPEN HEARTS INC. OZARK REGIONAL LIBRARY** PARENTS AS TEACHERS PARENTS WITHOUT PARTNERS PARK HILLS MINERAL AREA MIN ALL PARKLAND PREGNANCY RESOURCE CENTER PARKLAND/BJC PARTNERSHIP FOR PRESCRIPTION ASSISTANCE PE CO CARE CLOSET PE CO DIAPER PROGRAM PE CO MEMORIAL HOSPITAL PE CO WOMEN'S CRISIS CENTER PEACEFUL PINES PEP PROGRAM PERRYVILLE FAMILY CHURCH PERRYVILLE SCHOOLS

PINE HILL COMMUNITY CLOTHES CLOSET POTOSI ELEMENTARY SCHOOLS POTOSI GOSPEL TABERNACLE POTOSI HOUSING AUTHORITY POTOSI LICENSE BUREAU POTOSI ST JAMES CATHOLIC POTOSI/WASH CO CHAMBER OF COMMERCE PREGNANCY MAINTENANCE NETWORK PRESBYTERIAN CHURCH **Prescriptions Plus Pharmacy** PRIMARY CARE CLINIC PROJECT HOPE PUBLIC DEFENDER QUALITY TRANSPORTATION **RED STAR BAPTIST CHURCH REGIONAL HEALTH FOUNDATION REVIVAL CENTER RICHWOODS COMMUNITY PANTRY RIVER WORSHIP CENTRE** RURAL PARISH WORKERS SADI- SEMO ALL. FOR IND. LIVING SAFE HOUSE FOR WOMEN & CHILDREN SALV ARMY/BONNE TERRE SALV ARMY/FARMINGTON SALVATION ARMY SAMARITAN HOUSE SAYERS SENIOR CITIZEN CENTER SCHOOL LUNCH PROGRAM SCHOOL MEALS PROGRAMS SEASON OF HOPE

SECOND BAPTIST CHURCH SECOND TIME AROUND SEMA SEMO AREA AGENCY ON AGING SEMO CTC SEMO FAMILY VIOLENCE COUNCIL SEMO FOOD BANK SEMO HOSPITAL SEMO NETWORK AGAINST SEXUAL VIOLEN SEMO TECH INC. SUITE 10 SEMO UNIVERSITY SHARED BLESSINGS HOMELESS SHELTER SHEETS-YOUNG FOUNDATION SHELTERED WORKSHOP SHELTERED WORKSHOP MCII SHOW-ME LOANS SMTS -SEMO TRANS SRVCS SNIOR WHEELS USA SOCIAL SECURITY ADMINISTRATION SOUTH IRON FOOD PANTRY **SR NUT CTR - BISMARCK** SR NUT CTR - BONNE TERRE **SR NUT CTR - FARMINGTON SR NUT CTR - JACKSON SR NUT CTR - PARK HILLS** SR NUT CTR (BO, CA, IR, MA, PE, WA) ST VINCENT PARISH CENTER ST. PATRICK CENTER ST. PAUL'S EPISCOPAL CHURCH STE GEN CITY HALL

STE. GENEVIEVE COUNTY MEMORIAL HOSPITAL STEP OF FAITH MINISTRIES SVDP **SVDP - BLOOMSDALE SVDP - BONNE TERRE SVDP - FARMINGTON SVDP - PARK HILLS** SVDP - STE GEN SVDP CLOTHING STORE TALENTFORCE **TEEN CHALLENGE TEEN PARENT CHOICES** The Ark THE FOOD TRAIN The Hub THE MEDICINE PROGRAM TIFF FOOD PANTRY TLC LINE TOYS FOR TOTS UNITEC **UNITED METHODIST CHURCH - IRONTON** UNIVERSITY MO EXTENSION **URGENT CARE & FAMILY PRACTICE** US BANK **USDA - RURAL DEVELOPMENT** VFW - DESLOGE VIBURNUM APARTMENTS VIBURNUM MEDICAL CLINIC VINEYARD CHRISTIAN FELLOWSHIP

VIP INDUSTRIES (HWY 61) VIP INDUSTRIES (HWY 74) VIP INDUSTRIES (MARBLE HILL) Visions of Hope VO- TECHNICAL SCHOOL Voc- Rehab WA CO HANDICAPPED CTR WA CO HEALTH FAIR WA CO HOSPITAL HOME HEALTH AGCY WALGREENS WASHINGTON COUNTY COMMUNITY PARTNERSHIP WASHINGTON COUNTY HOSPITAL WASHINGTON COUNTY PUBLIC LIBRARY WHITE & ASSOCIATES HOME ASSISTANCE INC WOLFNER LIBRARY Braille YOUNG FAITH IN CHRIST YOUNG MOTHERS SUPPORT GROUP YOUTH FIELD OFFICE MERS GOODWILL Youth Ministry