



# EAST MISSOURI ACTION AGENCY, Inc.

(A Community Action Agency)

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## EMAA BUSINESS SCHEDULE UPDATE

EMAA is continuing to monitor the COVID-19 outbreak. We are continuing to provide services with limitations. Below is the new schedule update that will take effect on Monday, March 30, 2020.

### Business Schedule Change:

- EMAA will no longer allow visitors in our offices. All doors are locked. Some exceptions apply see below\*
- If you have an appointment, please call our office at 1-800-392-8663 for further instruction.
- There is a drop box located outside of the building at each location. Please place any correspondence in a sealed envelope in the drop box. Staff will periodically check the box throughout the day.
- If you need assistance, please call the local outreach office, or 1-800-392-8663

**\*Women's Wellness Patients:** All clinics will remain open for essential visits. You will be screened at the door. However, if you are sick, we ask that you please stay home and call the office at 1-800-392-8663 for further instruction. Should you need a prescription refill, we may be able to send it via USPS. Please call our office for information on your appointments and prescriptions refills before coming into the clinic.

**\*Section 8 Mainstream Voucher Recipients** with an appointment for Monday, March 30<sup>th</sup> will be allowed in the office. Once you arrive for your appointment, you will be screened. However, if you are sick, we ask that you please stay home and call the office at 1-800-392-8663 for further instruction.

**\*Curbside Meals:** All Head Start Centers (except Cape) are preparing meals daily. If you need a meal, please visit one of our locations. We ask that you stay in your car and someone will deliver the meal to you. **DO NOT** come into the building. Additionally, we ask that you call to reserve your meal each day by 1 p.m. at -1-800-392-8663 ext. 1117 or the respective Head Start Centers.

***We are still here for you and are working hard to ensure that you receive the necessary services we provide.*** Please be patient as this process is new to us as well. We appreciate your patience. If you should have any questions, please call and someone will answer your call or return your call promptly.

Thank you and stay safe.

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Perry, St. Francois, Ste. Genevieve, Washington



EQUAL HOUSING  
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Head Start



Women's Wellness  
Center



Community  
Services